

Supply Chest

March 7, 2003

Ready - Resourceful - Responsive!

Volume 55, No.4

BOD Findings

Preliminary findings of the NAVSUP Board of Directors meeting held February 26th and 27th in Mechanicsburg indicate that most NAVSUP activities can meet their targeted savings goals through a combination of retirement, separation incentives and vacancies not filled during the hiring freeze. These preliminary findings resulted from the detailed analysis of the SIP/VERA offering results as well as a review of the personnel plans presented by activity and headquarters Executive Directors.

These findings will be presented to the NAVSUP Commander, RADM Justin D. McCarthy next week and a final decision announced not later than 10 March.

Mr. Jeffery Orner, NAVSUP Executive Director, emphasized that these results were preliminary in nature and dependent upon SIP/VERA numbers being executed and proposed reassignments developed during the BOD meeting being accomplished. In three areas, where activity targets have not yet been achieved (FISC Norfolk (contracting), FISC San Diego (Seal Beach DET contracting) and NAVICP), a final decision on whether or not a Reduction in Force will take place is expected by 10 March. In addition, all NAVSUP activities will be utilizing reassignments and other tools to re-shape their respective workforces and re-balance skills to ensure the transformed NAVSUP enterprise can continue to successfully accomplish its mission.

SK1 James McDermott named FISC 2002 Sailor of the Year

Storekeeper First Class James McDermott, a Logistics Support Representative (LSR) in the FISC Norfolk Logistics Support Center (LSC), has been named as 2002 FISC Norfolk Sailor of the Year (SOY).

The 13-year Navy veteran now moves on to compete against sailors of the year from other Naval Supply Systems Command (NAVSUP) activities for NAVSUP Sailor of the Year honors.

For McDermott, a native of Pennsylvania, the SOY recognition is a natural byproduct of his work ethic. Hard work and genuinely caring about his customers are not clichés with him. Its how he does business every day. "I enjoy the challenges presented to me by my customers," said McDermott. His customers are 19 ships that he and the other members of



SK1 (SW) James McDermott - FISC Norfolk's Sailor-of-the-Year for 2002. Photo by Bill Pointer

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FISC to Aid in Search of Bone Marrow Donors

The C.W. Bill Young/DoD Marrow Donor Center (BYMDC) is literally fighting for life. This unique program is designed to match donors and recipients in a database spanning the entire United States, including active duty, Reservists, dependents, and DoD civilians.

Recently, Chiara Dini, the 6-month old daughter of Navy Supply Corps Lt. Frederick M. Dini, a Navy contracting specialist, was diagnosed with Juvenile Myelomonocytic Leukemia (JMML), a rare form of leukemia. The best hope for Chiara's survival is a bone marrow transplant. Lt. Dini's 2-year old daughter Giulia had a 25 percent chance of matching Chiara's bone marrow type, the best chance of anyone, but she was typed and did not match. A match must now be found for her from an unrelated donor.

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Forward Deployed and Ready

From The Commanding Officer . . .

FISC Norfolk and RSO Teammates, the NAVSUP Public Affairs Office recently developed and posted a survey on the NAVSUP web site to help us gauge our effectiveness as a claimancy in communicating to everyone about the transformation initiative.

The survey was posted to the NAVSUP website from February 5-12 and then removed in order to tabulate the responses received. It will be posted monthly over the next several months so that we may continue to keep a pulse of how the communication is working.

For the first cycle of the survey, FISC Norfolk had 58 responses or approximately seven percent of our workforce. I attribute this low "turnout" to short notice in the survey being posted and the short time it was available for responses. The survey will be available again on the NAVSUP website from March 17-24. We will again link INSIDEFISC to that survey.

The good news is that of the 58 FISC Norfolk responders to the survey, 60 percent of them agreed that their supervisor was keeping them informed about transformation. The weaker areas of responses dealt with the command being able to provide individualized information about the impacts of transformation. Hopefully we'll have more specific information in early to mid-March regarding the specific impact on individuals after the results of the SIP/VERA offering are tabulated and reviewed. The specific survey results are being provided to division directors for their review and further dissemination and discussion.



In the meantime, please be on the lookout for the next posting of the Transformation Communication Survey (March 17-24) and let us know how we're doing in communicating to you about transformation. If you have ideas on how we can improve the communications here locally at FISC, please send those ideas directly to me via the "Ask the Front Office" email box or by contacting the PAO. We want and need your ideas so that we can best continue to share all the information we have regarding transformation and advise you quickly of decisions as they are made either internally or at NAVSUP Headquarters.

A handwritten signature in black ink that reads "L.V. Heckelman".

Lindsay Dunn bids farewell to FISC, government service and Norfolk



Lindsay Dunn, former secretary to FISC's executive officer and ED, has left FISC Norfolk and federal service. After 13 years of government service and seven years at FISC, Lindsay headed west to return to her home. She joined the front office in 2001, where she served double duty as secretary for both the XO and ED. She will be greatly missed by all who knew her.

Thank You...from Ray Spivey

I would like to thank the many people at FISC who called, sent cards, personally offered their condolences, and included me in their prayers during the loss of my mother. Just knowing that your friends are there during your time of sorrow is helpful and comforting. God bless each and every one of you, and thank you for your support.

Supply Chest

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The Bone Marrow Donation Process - How It Works

Donor Registration

1. Learn about marrow donation. The C.W. Bill Young/DoD Marrow Donor Center has information on how you can become a volunteer donor. Brochures and a video explaining marrow donation for volunteers are also available.

2. Sign a consent form (DoD form DD2576) to be listed on the Department of Defense and National Marrow Donor Program (NMDP) Registry and provide additional information about yourself including a brief medical questionnaire.

3. Provide a small blood sample.

4. You are registered as a potential volunteer marrow donor. Your marrow type is determined and entered into the DoD and NMDP Registry. Your blood is tested at the Navy HLA (human leukocyte antigen) testing laboratory to determine your marrow matching type. The results of the HLA typing, along with some of the information from the questionnaire you completed, are added to NMDP's main computer. The information is coded so you can only be identified by C.W. Bill Young/DoD Marrow Donor Center personnel.

Matching with a patient

5. Once registered in the NMDP computer, marrow transplant medical teams throughout the U.S. and the world can search the NMDP file to determine if your HLA type matches the HLA type of a patient who needs a transplant.

6. You are contacted if your HLA type matches the patient seeking a transplant. A donor coordinator will inform you of your status. If you wish to continue, you sign an additional consent form. If you are a member of the military, your commanding officer also signs the consent to continue, so he or she is aware that there is a relatively high chance (about 1 in 10) that you will donate marrow.

7. A compatible marrow match is confirmed. A second sample of your blood is obtained and sent to the transplant center for extensive confirmatory HLA typing. If your precise HLA-type is compatible with the patient, you will be given detailed information about the marrow donation process and your options as a volunteer donor.

Donating Marrow

8. After being fully informed about the donor experience, you decide if you want to become a marrow donor. If you wish to proceed, you will be brought to a hospital, usually Georgetown University Hospital in Washington, D.C., for a physical exam and additional testing. After your examination, a donation date is scheduled. If you are active duty military, command approval is also obtained.

9. A small amount of your marrow is collected. Marrow is extracted from the back of your pelvic bone using a special needle and syringe. You are under anesthesia during this simple surgical procedure.

10. You recover quickly from the procedure. Typically, the donor stays overnight in the hospital. After being discharged, you can resume normal work activities after a few days. You will likely experience some soreness for about a week - each individual experiences a different level of discomfort. Your marrow naturally replenishes itself. Georgetown University Hospital marrow collection team member and C.W. Bill Young/DoD Marrow Donor Center staff stay in contact with you until you have completely recovered. You will be periodically informed of the patient's progress.

Bone Marrow from Page 1

The supply community can help in finding her a match by being HLA-typed and joining the National Bone Marrow Donor Registry. The actual test takes only about five minutes and involves a very small amount of blood being drawn, about two tablespoons. Even if you've been refused as a blood donor, you may be able to join this registry.

Few things in life afford us the opportunity to save a life - this is one. Nothing else could possibly mean as much to Lt. Dini and his wife Mari, or Chiara as finding a donor now with the help of the entire supply community.

FISC Norfolk will host the DoD Bone Marrow Donor Program at building W-143 on March 11, 2003 from 9:00 a.m. to 2:00 p.m. in the Hampton Room.

Often bone marrow transplant is the last opportunity to arrest diseases such as leukemia. Unlike other bone marrow programs, the cost is absolutely free from start to finish. The program is managed by the Navy (Naval Medical Research Center) under a DoD Policy. The DoD donor center is one of 94 recruiting donors who become registered as volunteers with the National Marrow Donor Program.

Besides its humanitarian mission, the BYMDC has a military contingency mission to provide immediate donor searches and donor follow up in the event of a mass casualty incident involving chemical or radiation exposure. These marrow toxic agents can destroy the blood-forming organ, the marrow.

Military casualties may be rescued using human leukocyte antigen-matched platelets for support and, in the most severe damage, marrow from DoD or civilian National Marrow Donor Program volunteers coordinated through the BYMDC.

For more information about the program call 1-800-MARROW-3 (1-800-627-7693) or send email to: publicaffairs@dodmarrow.com.

McDermott from page 1



SK1 (SW) James McDermott, dressed as the “Gator”, reaches out to a little girl at last year’s USS Shreveport homecoming. The appearance of the Gator at the homecoming was a special request from the ship that McDermott was more than happy to accommodate.

Store Keeper First Class (SK1) (SW) James McDermott, a Logistics Support Representative from the Logistics Support Center (LSC), is the 2002 FISC Norfolk Sailor-of-the-Year (SOY). The 13-year Navy veteran now moves on to compete against Sailors of the Year from other Naval Supply Systems Command (NAVSUP) activities for NAVSUP Sailor-of-the-Year honors.

For McDermott, a native of Pennsylvania, the SOY recognition is a natural byproduct of his work ethic. Hard work and genuinely caring about his customers are not clichés with him. It’s how he does business every day. “I enjoy the challenges

presented to me by my customers,” said McDermott. His customers are 19 ships that he and the other members of Team 5 in the LSC service. They respond to all the logistics requirements for those ships. That includes making sure the ships have enough food, ship’s store items, parts, and equipment, among many other items.

The support the LSRs provide to their customers also includes training. Not only do they make sure their ships have everything they need to go to sea. They also make sure they know how to manage their assets. “If there is a junior sailor aboard one of my ships that needs help managing his Shelf-life Program, I will help him with it,” explained McDermott. “If a ship needs help with their inventory management, or needs help preparing for an inspection, that is important too. It’s all about making sure our ships are ready for sea.”

McDermott takes great pride in knowing that his customers receive the best possible service. “We have a real sense of ownership of our ships in the way we take care of them, he said. “There is always a team on call 24-hours a day, seven days a week. If one of my ships call me, even if my team is not on call, I will still be there for them.”

With plenty of experience as a fleet Sailor himself, McDermott understands the requests and requirements of his customers. No request is too great or too unusual. Having spent most of his career in the Norfolk area, he has developed an effective network of resources to help meet the needs of his customers. He will do anything to support his ships, including dressing up in the “Gator” costume for an amphibious ready group homecoming. “That was fun,” he said of wearing the Gator suit. And it was not just a one-shot deal either. He has received other requests to wear the suit at other ship homecomings, and he will honor everyone. “If that is what the customer wants, then that is what the customer gets,” he said with a smile.

“The mail must go through” and it does at FISC Det Wash



When heavy snow hit the Washington, D.C. area earlier this month, FISC Norfolk Det. Washington Postal Operations Division personnel adopted the Pony Express motto “The Mail Must Go Through.” But first, they had to move a little snow. Ernest Terry, superintendent of mail, used a heavy-duty snow blower (left) to clear some of the snow. Snow plows had piled six feet of snow against their storage shed. That snow was removed by hand. They also dug out 16 postal vehicles and the mail assurance screening tent area so they could be ready to process incoming mail. Some of the heavier snow removal was done by Seabees from Construction Battalion Unit 422, Naval District Washington. When they received a delivery later that day (4,500 pieces of mail), they were ready to receive and process the mail because of their hard work and positive attitudes.

2003 Supply Corps Workshop Cancelled

The 2003 Supply Corps Workshop, scheduled for April 11-13, has been cancelled. According to Workshop Chairman Capt. (sel.) Rich Guernsey, they will try to reschedule the workshop in the next year or two in Salt Lake City.

Some of the courses that were planned during the workshop will be rescheduled by the course sponsor. If you had registered for courses, you



should have been contacted by the course sponsor by now. If not, contact Lt. Al Schmitt at schmitta@ogden.disa.mil.

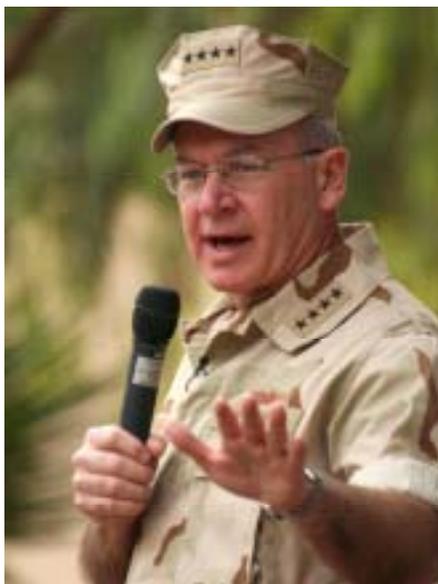
If you have already paid workshop fees, you should have received a full refund. If you have not yet received a refund, please contact Lt. Cmdr. Dennis Johnston at djohnston@zionsbank.com.

... And That's The Way It Was in 1948 ...



The USS Coral Sea (CVB 43) was barely a year old during these operations in October 1948. The flattop operated from Norfolk for ten years before conversion to an angle-deck carrier. After operating from Alameda, Calif. For 23 years, Coral Sea returned to Norfolk on Sept. 12, 1983, where she served her last seven years of duty with the Navy.

CNO Charts Navy's Course- Seapower 21



*By JOC Walter T. Ham IV,
CNO Public Affairs*

Chief of Naval Operations Admiral Vern Clark, praising Sailors for the Navy's tremendous successes in 2002, announced a broad range of initiatives to ensure the Navy stays ready to fight and win in the 21st century, in the new "CNO Guidance 2003."

In CNO Guidance 2003, available at www.chinfo.navy.mil/navpalib/cno/, the CNO says the Navy will focus on winning the war on terrorism; protecting the nation and our forces; and achieving the Navy's "Sea Power 21" vision.

"It will require hard choices and determined leadership at all levels," said Clark. "We must challenge every assumption and search for new and better ways to accomplish our tasks. We must refine requirements, conduct innovative operations, and optimally allocate resources to achieve efficiencies and recapitalize the Fleet."

The CNO said that the Navy achieved tremendous success in 2002, both in the war on terrorism and in the Navy's Top Five priorities (manpower, current readiness, future readiness, quality of service and alignment).

"Our men and women operating in the air, on and under the sea, and on the ground are at the leading edge of the

global war on terrorism," said Clark. "Forward deployed, combat ready naval forces—sustained by naval and civilian shipmates around the world—are proving every day the unique value of sovereign, independent forces projecting power from the sea."

The Navy is currently the most ready it has ever been during its history, Clark added. Since Sept. 11, 2001, eight carrier battle groups, six amphibious ready groups, and nearly 100,000 Sailors and Marines have deployed around the world in support of the global war on terrorism.

The CNO said he is pleased with the progress the Navy has made in manpower and current readiness since the CNO Guidance for 2002 was published.

"In last year's Guidance, I challenged each of you to make our great Navy even better by enhancing mission accomplishment, deepening the growth and development of our people, and developing innovative operational concepts and capabilities. . . and you delivered," said Clark. "We are enjoying now the best manning I have witnessed in my career. . . our investment in personnel readiness was merely the foundation. Your efforts were the reason for our operational success. You encouraged our people to excel and focused them on mission accomplishment."

"We have the most ready force in our history," said Admiral Clark. "Over the past year, our investment in training, spare parts, ordnance and fuel accounts enabled our Fleet to be ready earlier, deploy at a higher state of readiness and build a more responsive surge capability. These investments were vital to sustaining the war on terrorism and assuring friends and allies with our global response."

Clark added that our ongoing success in manpower and current readiness allows the Navy to focus on implementing Sea Power 21. This vision provides the framework for:

- Accelerating operational concepts and technologies to improve war fighting effectiveness and enhance homeland security;

- Shaping and educating our force to operate tomorrow's Fleet;
- Sustaining readiness;
- Harvesting efficiencies to invest in the Navy of the future.

"The significant progress made over the past two years in manpower and current readiness makes it possible to place more emphasis on future readiness to transform our Navy for the challenges ahead. It will take the combined energy and teamwork of our entire Navy and Marine Corps team to achieve our vision, capture efficiencies, and strengthen how we organize, train, equip and integrate to fight."

The Sea Enterprise process, a key element of Sea Power 21, will enable the Navy to harvest efficiencies and reinvest savings to re-capitalize and deliver increased combat capability.

The CNO adds that the Navy will continue to invest in its "Number One Resource" — Sailors.

"Growth and development is our byline, and I expect every leader to be deeply involved in developing their shipmates. Active leadership is making it happen today and will do so in 2003," said Clark.

"We will reward leaders who understand the challenges and through innovative and creative leadership, develop their people and accomplish the mission efficiently and effectively."

Clark also challenges every leader to enhance war fighting effectiveness at every level.

"Last year, I told you I wanted every leader to be evaluated on two things, their commitment to the growth and development of their people, and above all, to mission accomplishment. This year, I want to elaborate on that guidance. I want each of you to understand that mission accomplishment means both war fighting effectiveness and resourcefulness."

"Our Navy is the finest it has ever been and getting better every day. I am counting on you to continue our superb record of accomplishment and shape the Navy of tomorrow. Working together, we will achieve the vision."

**BZ to CAX from MSC**

One of my Fast Sealift Ships (FSS) had a CASREP and I was able to quickly obtain the part (weighing approx. 800 lbs) from the Navy Supply System and get it transported to another government carrier for transfer overseas to the awaiting ship with the CASREP.

The quick action of all allowed the Military Sealift Command (MSC) to meet operational needs while saving transportation dollars. I want to thank all for a job well done - BZ out to all. This was a great display of teamwork at its best.

The needed asset was located at Cheatham Annex. Julie Krohn at CAX confirmed the "A" condition asset was on-hand and available for issue. Julie did an outstanding job by making sure Norfolk received and put the requirement in their system and Norfolk sent the requirement to CAX so CAX could release the part.

I want to also thank the people behind the scenes at CAX who responded quickly by getting the part out of the warehouse and having the part ready for pickup when the truck arrived. This was great teamwork and made my life a whole lot easier. There were many players involved and this effort went off without a hitch. This whole effort took approximately 2-3 hours (record time) taking very little effort on my part. Again I want to thank everyone involved for a job well done - BZ out to all.

Thanks again,
May Martin
Military Sealift Command

**BZ to the LSC from USS
Ticonderoga**

Mrs. Duke,

I wanted to personally write you to say thanks. Jim Rice, the logistics support representative assigned to our ship, did a

phenomenal job for us the entire time we were here.

Our ship is homeported in Pascagoula, Miss. and we were not expecting this level of service. I did not know it existed. Upon arrival he had all of our vans ready for us to pick up. He helped the Food Service division order food with the utmost ease. He tracked and delivered numerous vital CASREP parts that needed to be here immediately. He was the reason that we were able to procure a salad bar and have it installed in less than one week.

He performed more tasks than I care to think of in record time with little or no advance notice. He went far above and beyond what we were expecting in terms of service. I really appreciate you sending him to our ship. It speaks volumes about the quality of your operation.

Very respectfully,
J.C. Uribe
Lt.j.g., SC, USNR
Assistant Supply Officer,
USS Ticonderoga

**BZ to the LSC from Commander,
Mine Warfare Command**

On behalf of the Mine Warfare Force, I thank your team of professionals at the LSC led by Cmdr. Brett Sturken and the Ocean Terminal led by Cris Toledo. Over the past 10 days both of these groups consistently demonstrated a 'can do' attitude during a dynamic period in which Mine Warfare material was diverted only 24 hours prior to the required load date. Key players instrumental to success were Jerry Brown, Lt.j.g. Eli Pabon, Kerry Foerst, Daneila Duff and John Vaughn. Your professional personnel de-conflicted material, arranged transportation and coordinated the onload ensuring critical material was smoothly transferred on short notice. We could not have made this hap-

pen without your team's direct intervention and assistance. Bravo Zulu!
Rear Admiral Paul J. Ryan
Commander, Mine Warfare Command

**BZ to the LSC from USS
Kearsarge**

I would like to take this opportunity to thank the logistics professionals who helped Kearsarge deploy on extremely short notice. The cooperation, flexibility and support of the Navy supply system were most impressive. Of special note were the efforts of Lt. Paul Armstrong, Lt. Orlando Lorie, Sherry Garnett, Joan Brown, and Barbara Robinson. Thanks for your continued support and team play.
Capt. T.E. McKnight
Commanding Officer, USS Kearsarge
(LHD 3)

**BZ to the LSC from USS Whidbey Is-
land**

During the period of October 2001 and August 2002, Theresa Wiggins, and the rest of Team Two at FISC Norfolk did an outstanding job supporting USS Whidbey Island, expediting more than \$80,000 worth of high priority repair parts while on deployment. As a result, we received most of our parts in far less time than usually expected due to their "can do" attitudes, and willingness to support. Even after deployment, their support continued as we faced yet another of the toughest inspections in the fleet, INSURV. While getting underway for drills and inspections, Team Two expedited several parts needed for our main engines to pass INSURV. I would like to extend my sincere appreciation to all Team Two personnel. I look forward to having their support in the future!

M. R. Hoyle
Commanding Officer, USS Whidbey
Island (LSD 41)

... Some Moves around FISC Norfolk

Just like in baseball, you almost need a score card to keep track of all of the position changes lately within the FISC Norfolk community. At Cheatham Annex, Capt. Cliff Davis, who will soon retire from the Navy after 37 years of service, has turned over operation of CAX to Lt. Cmdr. Les Huffman, at least for the time being. Lt. Cmdr. Huffman left ATAC Hub in the hands of Lt. Tim Lott.

Code 300 Director Capt. Lee Henwood will be moving down the road this month and assume command of Naval Transportation Support Center. His relief will be Capt. Robert Bjelland, who will report in April from OPNAV N413.



David Cass, Ocean Terminal, Code 302W, is the FISC Norfolk General Schedule Employee of the Quarter.



Cleo Jones, Ocean Terminal, Code 302, is the FISC Norfolk Wage Grade Employee of the Quarter.



Bobby Scarboro, Ocean Terminal, Code 302, is the FISC Norfolk Supervi-



Work Team of the Quarter is the Navy Integrated Call Center Team. Pictured (left to right) are, front row: Princetta Lucas, Shirann Harris, Sheila Grace, Everleen Tollinger. Back row: Cathy Fields-Vercher, William Gaitley, Nettie Simmons, Luther Banks, Deborah Hayes, Sharon Brown. Not pictured are Barbara Alston, Belindarae Benn, Brenda Bledsoe, Arlene Blunt, Johnny Chappell, Fay Gregory, Pamela Norman, and Yheresa Waite and Paul Wicker.

Farewell to Lt. Cmdr. Keith Ehrhard



Lt. Cmdr. Keith Ehrhard is presented with a certificate of retirement by FISC Norfolk Commanding Officer Capt. L. V. Heckelman. Ehrhard retired after 20 years of service. He was the Code 700 department head at the fuel terminal at Craney Island. Looking on was his



Steve Vetter, Code 54, is congratulated by FISC Norfolk Commanding Officer Capt. L.V. Heckelman for his 35 years of government service.

Sheryl Harts, Code 51, is congratulated by FISC Norfolk Commanding Officer Capt. L.V. Heckelman as he presents her with a Corporate Management Development Program completion certificate.

