

# Supply Chest

July 19, 2003

Ready - Resourceful - Responsive!

Volume 55, No.8



## Let Freedom Ring

*FISC Norfolk - Lt. Tim Lott (left) and FISC Norfolk Commanding Officer Capt. L. V. Heckelman look on as SH1(SW) Robert Wilson, Assistant Duty Officer for the day, rings a ceremonial bell on July 4. Congress declared that the anniversary of the signing of the Declaration of Independence should be observed each year by the ringing of bells throughout the United States at the 2:00 p.m. EDT, in the afternoon of the 4th of July. Annually, the Pennsylvania Society of the Sons of the Revolution sponsors the "Let Freedom Ring" ceremony to commemorate the signing of the declaration and requests Navy support of this celebration. This year's celebration began in Philadelphia at the Liberty Bell at 2:00 p.m. and included the simultaneous ringing of the bells at famous landmarks across the country. FISC Norfolk supported this effort with a bell ringing on the sixth floor of Building W-143.*

## Happy 60th Birthday Cheatham Annex!



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman was joined for the CAX birthday cake cutting by (l-r) retired budget officer Lois Browning, retired HR employee Joyce Robertson, and retired captains Robert Wythe Davis, Peter Van Tol, and Cris Toledo.*

*By Lt. Cmdr. Les Huffman*

One hundred guests including FISC employees, active duty personnel, and retired government employees attended an anniversary celebration on June 27 at FISC Norfolk's regional supply support operations at Cheatham Annex near Williamsburg. This year, Cheatham Annex (CAX) reached its 60th year of outstanding naval supply and logistics support services to our great nation.

Guests enjoyed brief remarks from retired Navy Captains Peter Van Tol, Robert Wythe Davis, and Crispin Toledo as they reflected on their tours as officers-in-charge at Cheatham Annex. The principal speaker was Capt. Loren V. Heckelman, current commanding officer of Fleet and Industrial Supply Center Norfolk - Cheatham Annex's parent command. Capt. Heckelman congratulated the employees of Cheatham Annex for 60 years of outstanding support to our fleet forces. He commented on the many changes CAX has weathered throughout the years including realignment of base

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## From The Commanding Officer . . .

### FISC Norfolk Teammates,

Congratulations to Alonzo Winborne, Teresa Bottoms and all the committee members and ticket sellers on a very successful 2003 Multicultural event and Picnic. The committee picked a perfect day (in between all the rain we have been having) and the location was great as well. A lot of work goes into an event of this magnitude and they all did a terrific job in helping all of us gain a better understanding and appreciation of the many cultures represented by our diverse workforce. I'd like to express my appreciation to all of them for a job well done.

### Committee Members

Alonzo Winborne (Chair), Teresa Bottoms (Vice Chair), Iris Bynum, Ricky Coleman, Theo Cooper, Steve Craddock, Ron Dixon, Corlis Dunston, Edward Fuller, Sheila Grace, Shirann Harris, George Krakowski, Patricia Madden, Bonnie Morgan, Bryant Nichols, Karen Olszak, Barbara Robinson, Debra Sykes, Mary Brock (DDNV), Edith Peterson (DDNV). **Ticket Sellers** Pamela Askew, Patrice Caldwell, Tracy Carr, Linda Cooper, Yvonne Davis, Connie Hannah, Terri Harmon, Aster Lyons, and Joyce Williams.



Captain L.V. Heckelman



*Congratulations should also be extended to the softball team from Code 300. They were the champions of the picnic softball tournament.*

## NAVSUP Corporate Climate Survey is now web-based

Rear Admiral McCarthy has approved NAVSUP's fourth Corporate Climate Survey (CCS). The major change to the survey is that it is now web-based. The survey may be taken from work, from home, or any other site. Respondents make up their own user name and password, therefore abating anonymity concerns. Employees will receive an email from the CO containing the web address and hyperlink. For employees who do not have access to computers at work or home. FISC will provide paper-based copies of the survey for individuals to fill out. The survey takes about 25 minutes to take electronically. Navigation speed between the screens depends on your connection.

**Take it Today!**

## Supply Chest

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This appropriated funds newspaper is an authorized publication for military and government civil service personnel of Fleet and Industrial Supply Center Norfolk, and the Defense Distribution Depot Norfolk. It is published by the FISC Public Affairs Office, located in building W-143, Naval Station Norfolk. Content of the Supply Chest is not necessarily the official views of, or endorsed by, the U.S. Navy. *Supply Chest* is twice weekly published and meets the provisions of NAVSO-P35 regulations. It is a member of the American Forces Press Service and is available online at [www.nor.fisc.navy.mil](http://www.nor.fisc.navy.mil). Material may be reprinted if proper credit is given. Submit material to FISC Code 01 or call (757) 443-1014; FAX (757) 443-1015. All material is subject to editing.

# Capt. Hagarty says farewell to DDNV employees

It has been a long, very fast and all too brief 23 months here at DDNV. There have been many challenges along the way and this has been the best assignment I have had in a military career spanning five decades, over thirty-eight years, two branches of the Armed Forces and service in many locations around the world.

The depot's workforce, their support and accomplishments have made this last tour particularly rewarding and memorable. When I assumed command, I said several things; among them – that FISC Norfolk and DDNV had complementary missions with a common goal of war-fighter support; - that DDNV had a good operation and was providing quality service and support to our war-fighter customers and the organizations that also support them; and – that I was committed to continuing that tradition and, insofar as possible, would strive to make a good, solid organization even better.

Together, we at DDNV have accomplished much in a very short period of time. It has been the DDNV workforce that has responded to information and direction about what needed to be done to move forward on the road to a more efficient, cost effective future delivering better, faster, cheaper support to our customers. Managers and supervisors may ask and direct, but it is the rank and file workers on the warehouse floor, on the support staffs and in the offices that deliver support that is recorded and measured. By any standards, you, the DDNV workforce, have risen to and overcome many challenges.

We supported the war fighter-customers immediately following 9-11 and continued to respond to emergent requirements, ensuring that the right material was at the right place and at the right time.



*DDNV Commander Capt. Jim Hagarty receives a plaque from Brenda Taylor during a recent farewell luncheon held in his honor.*

The operational readiness and combat capability of our Navy is at an all time high. We, at DDNV, working at our complementary missions with Capt. Loren Heckelman's FISC folk, were part of the logistics support and supply chain that delivered combat capability through logistics and made that level of readiness possible.

And, while DDNV was a good organization when I took command, today DDNV is as good as it has ever been and continues to improve. That is something the DDNV workforce has made possible. Individually, we can only do a little; but together, collectively, great things can and have been accomplished. We started up and provided a model for the Material Processing Center, providing customized logistics support for over 43 surface

ships. We have re-located material from outlying buildings, improving our processing times and making the move out of buildings we no longer need possible. The savings and cost avoidance from these actions are forecast to reach nearly \$30 million.

Our personal productivity is up nearly 50 percent despite a 15 percent reduction in the size of the workforce. Our preparations to compete in the A-76 study continue. Each day we move farther along the path of developing an accurate and detailed statement of work as well as developing a bid for that work that will be competitive in the process. The list of things the DDNV workforce has achieved goes on, and I will not even try to list them all.

Besides thanking the DDNV workforce, I also need to thank Captains

Heckelman and Flondarina and the FISC staff for enthusiastic and collegial support.

Most especially, I want to thank my deputy Bill Weissner, Commander Kevin Carrier, the other DDNV managers and particularly the front office staff, Cheryl and Debbie that collectively have made it all happen and made it possible for me to want to come to work every day. DDNV's journey continues. Capt. Bob Howard is a fine officer and good friend. I wish him the best and, as a last order to DDNV, ask that you give him the same level of support and loyalty you gave me. Thank you and God bless you all.

Most sincerely and always very respectfully, Captain Jim Hagarty.

# Rear Admiral (Sel) Kowba selected to be first Commander, Fleet and Industrial Supply Centers

Rear Admiral Justin D. McCarthy, Commander, Naval Supply Systems Command (NAVSUP), announced that Rear Admiral (Sel) William A. Kowba, SC, USN, has been selected to be the first Commander, Fleet and Industrial Supply Centers (COMFISCS).

As part of NAVSUP's ongoing Transformation initiative, Fleet and Industrial Supply Center (FISC) San Diego has been designated the NAVSUP's lead FISC and assigned responsibility to drive common policies and practices across all supply centers. In recognition of the expanded responsibilities of this position, a Supply Corps flag is being assigned to FISC San Diego to take command and control over FISC operations. All six NAVSUP FISCs will be under the operational control of COMFISCS, who in turn will report directly to the Commander, Naval Supply Systems Command.

The six Fleet and Industrial Supply Centers, located in Jacksonville, Fla., Pearl Harbor, Hawaii, Puget Sound, Wash., Norfolk, Va., San Diego, Calif., and Yokosuka, Japan, provide a variety of logistics support services and products to our Naval forces, both on a regional and global basis.

"Creating the lead FISC was a major milestone in our Transformation journey," Rear Admiral McCarthy said. "As the first Commander, Fleet and Industrial Supply Centers, Rear Admiral (Sel) Kowba's mission will be vital to maintaining our ability to support our customers, improve our processes, and gain efficiencies across our FISCs."

When Rear Admiral (Sel) Kowba assumes his new duties on July 25, he will also function as the Assistant Chief of Staff (ACOS) for Regional Commander Support (RCS). As such, he will become the primary NAVSUP interface with Commander Navy Installations for NAVSUP's enterprise wide support to the Navy's regional commanders. Rear Admiral (Sel) Kowba is a Senior Fellow assigned to the Chief of Naval Operations Strategic Studies Group, Newport, R.I. A native of Rochester, N.Y, he holds a Bachelor of Arts Degree from St. Bonaventure University and was commissioned through the Officer Candidate School Program in June 1976. He holds three graduate degrees, including masters degrees from the University of Richmond and Webster University, and an MBA from the Anderson School at UCLA. His previous assignment was Commanding Officer, FISC, Norfolk, Va.



*Rear Admiral (Sel) William A. Kowba, SC, USN*

## NAVTRANS Executive Director awarded Navy Superior Civilian Service Award

**NAVTRANS Public Affairs** – At a recent Town Hall Meeting, the Navy Superior Civilian Service Award was awarded to Mr. Ken McGrew, Naval Transportation Support Center's (NAVTRANS) executive director.

Mr. McGrew has been a driving force in the NAVSUP transformation initiative to integrate the Navy fuel, ordnance, and transportation programs into the Naval Operational Logistics Support Center. In addition, he has been instrumental in crafting and carrying out innovative transportation solutions that have reduced customer wait time, provided in transit visibility and reduced the costs associated with material procurement. His ability to present solutions to these complex issues and gain consensus among numerous stakeholders has allowed the organization to achieve a high level of success in these areas.



*NAVTRANS Commanding Officer Capt. Lee Henwood presents NAVTRANS Executive Director Ken McGrew with the Navy Superior Civilian Service Award.*

## Ethics Corner

### **“Look that Gift Horse in the Mouth”**

Busch Garden tickets, store discounts, and Girl Scout cookies are just a few examples of the gifts offered to military personnel in the wake of Operation Iraqi Freedom. All these gifts, and others like it, are always attractive, but FISC personnel, both military and civilian, should be aware of the ethical rules triggered by the receipt of such gifts, and contrary to the old adage, you should “look that gift horse in the mouth” when it is offered. As you might imagine, the rules are numerous and cover a wide variety of situations such as gifts from outside sources (for example, contractors), gifts to the Navy, and gifts among employees, including gifts to superiors. This first article in a four-part series will focus on the bedrock principles that are the foundation of the federal gift prohibition. Follow-on articles will discuss gifts from outside sources, gifts to the Navy, and gifts among employees.

The ethical rules regarding gifts often seem nitpicking, and some may say that is a kind description of the rules. Nonetheless, we need to keep the basic obligation of public service in mind when we look at these rules, and that is **“public service is a public trust.”**

The highly publicized ethical and legal lapses at Enron, Worldcom, and Boeing exemplify the grave consequences that attend such lapses. Obviously the federal government is not going to go into bankruptcy as the result of ethical problems as have some of these companies; nonetheless, loss of the public’s confidence in our integrity could have a serious effect on our ability to do our jobs and create greater oversight of our operations.

Therefore, several principles flow from the obligation that **“public service is a public trust.”** These principles include not using public office for private gain, not knowingly making unauthorized commitments that bind the Government, putting forth an honest effort in performing one’s duties, not giving preferential treatment to any private organization, or individual, and using official property for authorized purposes, to name just a few.

With respect to gifts, the guiding principle is that **“an employee shall not, directly or indirectly, except as permitted, solicit or accept any gift or other item of monetary value from any person or entity seeking official action from, doing business with, or conducting activities regulated by the employee’s agency, or whose interests may be substantially affected by the performance or nonperformance of the employee’s duties.”** This prohibition describes a category of persons defined as “prohibited sources.” Besides prohibiting the solicitation and acceptance of gifts from prohibited sources, the gift regulations also forbid employees from accepting or soliciting gifts given because of the employee’s official position; so we always need to ask ourselves, would this gift have been given to me were I not a federal employee? Finally, the principle prohibits gifts given indirectly; that means gifts given to the employee’s parent, spouse, sibling, or child because of that person’s relationship with the employee and with the employee’s knowledge.

Follow-on articles will discuss specific applications of the gift prohibition. For those who are interested or just curious, these rules may be found in Part 2635 of Title 29 of the Code of Federal Regulations and in the DoD Joint Ethics Regulation (JER) (DoD Regulation 5500.7-R), which provides DoD-specific guidance to supplement the rules in the Code of Federal Regulations.

As with any ethics question, if you would like more information, please contact the FISC Office of Counsel (Code 08) at 443-1089.

## Commander Burk Selected as 2002 Admiral Stan Arthur Military Logistician of the Year

Commander Michele Burk, a team leader with the Naval Inventory Control Point (NAVICP), Mechanicsburg, Pa., has been selected as the Military Logistician of the Year in the 2002 Admiral Stan Arthur awards for logistics excellence.

The Admiral Stan Arthur awards recognize military and civilian logisticians who epitomize excellence in logistics planning and execution. A flag/Senior Executive Service panel reviewed candidates and selected winners based on innovations which merit special recognition.

The award recognizes Cmdr. Burk’s efforts in leading the design, development, and implementation of the Advanced Planning System (APS) component of the Naval Supply Systems Command’s Supply Maintenance Aviation Reengineering Team.

Under Cmdr. Burk’s leadership, the APS team created an agile and robust supply chain management system that manages the necessary tasks to support the war fighter, both afloat and ashore. Furthermore, this system represents the building blocks for an enterprise-wide inventory management system capable of accounting for the entire inventory, wholesale and retail, and determining the best method to satisfy the requirements of the war fighter.

APS will also forecast repair and procurement schedules with accuracy not previously available.”Cmdr. Burk’s unparalleled professionalism, strategic perspective, and outstanding analytical and technical skills led to accomplishing this historical milestone in Navy logistics,” said Rear Admiral Justin D. McCarthy, Commander, Naval Supply Systems Command. “Her keen vision, commitment to excellence, and unique skills were critical to successfully shaping, supporting, and improving the NAVSUP and NAVICP business processes that will enhance mission accomplishment and improve readiness well into the future.”

### Cheatham Annex from page 1

operating functions, name changes, Defense Management Review decisions, downsizing, regionalization, and numerous commercial activity studies. He also looked to the future as he spoke about the Naval Supply Systems Command enterprise-wide "Transformation Initiative" in support of the CNO's "Sea Power 21" vision. He reminded the guests how the world has changed due to terrorism; it's impact on our national security policy, and

the Navy and Marine Corps' shifting priorities in the defense of national interest. In closing he expressed his sincere appreciation to the employees of Cheatham Annex for a job well done, and wished them many more years of outstanding support to the Navy.

## ***Happy Birthday Cheatham Annex!***

## **Cheatham Annex history began on historic land**

Naval Weapons Station Yorktown, Cheatham Annex (as we know it today), located on the York River in the heart of the Jamestown-Williamsburg-Yorktown historical triangle, is a site of considerable heritage. Old maps and artifacts indicate a primitive Indian Village existed in the area of Penniman Spit. Historians believe that a Spanish Jesuit Mission occupied the area and was annihilated in 1572. Beginning in the 1700's, colonial settlers gradually displaced the Indians.

The base Naval Supply Center Cheatham Annex was commissioned June 21, 1943, and is the namesake of Rear Adm. Joseph Johnston Cheatham. A commander at the age of 39, Rear Adm. Cheatham was appointed as Assistant Chief of the Bureau of Supplies and Accounts. As a Captain, he became Chief of the Bureau in 1929 and the next year was promoted to the rank of Rear Admiral. He was outspoken in his recommendation for modernizing the supply system. He emphasized the fact that the main function of the Bureau was to provide the "services of supply to the fleet".

Admiral Cheatham, a forerunner to the Commander, Naval Supply Systems Command, was singularly honored when the name Cheatham Annex was given to the supply and fuels facility. Cheatham served as an annex of Naval Supply Center, Norfolk. Cheatham was a self-sustaining, full-fledge naval station with all the accompanying functions in support of fleet units, more than 20 tenant activities, and other Department of the Navy agencies. Cheatham served as, and remains a consolidated stock point for major shipboard mechanical, electronic and some navigational material. It consists of more than 18 warehouses built between 1943 and 1945 covering about 2.3 million gross feet of general-purpose unheated space.

In March 1993, Naval Supply Center, Norfolk was renamed Fleet and Industrial Supply Center (FISC). FISC was established as an initiative under the Assistant Chief of Naval Operations to integrate the Navy Field Contracting System to operate on a centrally managed, shared workload fee-for-service basis and to integrate multiple claimant personnel under a central manager. Resources and workload sharing would be managed via a standardized procurement automation network. The initiative called for the consolidation and integration of support into dynamic regional entities that enhance logistics support to Navy afloat and shore customers while reducing the Navy's Inventory investment.

Base operating support functions in the Mid Atlantic Region were regionalized in October 1998. As a result, the base support functions of FISC Cheatham Annex and Naval Weapons Station Yorktown were placed under the responsibility of designated Program Managers in the region. The two bases were combined and the Installation Commander is the Commanding Officer, Naval Weapons Station Yorktown. Cheatham Annex was regionalized as FISC Norfolk Detachment and a tenant activity of Naval Weapons Station Yorktown, and maintains a storefront presence at Cheatham Annex with responsibility for regional supply support on the Peninsula.

Today, FISC Norfolk Cheatham Annex's mission is to provide complete retail supply support services for approximately 40 tenant activities between Cheatham Annex, Williamsburg and Naval Weapons Station, Yorktown. Included as part of our support service is custody asset storage for large, bulky and unique Navy material and programs.



# Naval Air Terminal Norfolk Wins Terminal of the Year Award

The Naval Air Terminal on Naval Station Norfolk has won the Air Mobility Command (AMC) Naval Air Terminal of the Year (large) Award for 2002. The award covered the period January - December 2002. The award is presented annually by AMC to the Naval Air Terminal that demonstrates the highest levels of proficiency in cargo and passenger handling and movement. The Norfolk AMC-Naval Air Terminal competed with Naval Air Station Sigonella, Italy and Naval Air Station Rota, Spain for the award.

During the evaluation period, Norfolk Naval Air Terminal successfully managed workload increases of 120 percent in cargo throughput and 41 percent in aircraft handling in support of contingency operations. This feat was accomplished with only a temporary ten percent increase in manning and two additional 60K loaders. It also reduced terminating cargo port hold time by more than 50 percent through process re-engineering; established shipment consolidation and pallet building customization to meet customer requirements; and transported over 90,000 passengers and 43,000 tons of cargo on 5,518 airlifts.

While at this increased level of operation, the Air Terminal executed a 67-day runway closure of Norfolk's Chamber's Field. This required a relocation of aerial port operations to Langley Air Force Base in Hampton, transporting of over 12,000 military and dependent passengers; 4,800 tons of cargo and the accommodation of 615 AMC airlift flights. During this same period they continued to support:

- \* Four Carrier Battle Groups and four Amphibious Readiness Groups simultaneously consisting of 420 aircraft, 52,000 personnel and 48 ships whose logistics requirements changed frequently.

- \* War fighters through movement of passengers, mail, and cargo during Operations Enduring Freedom, Fundamental Justice, Southern Watch Justice, Kosovo, and Counter Narcotics Operations.

- \* The airlift needs for three unified commanders, 50 OCONUS installations and 130 Navy-Marine Units worldwide.

- \* Direct airlift support for construction, outfitting and sustainment operations of Camps X-Ray and Delta at Guantanamo Bay ... 2,293 tons on 395 missions.



- \* Conducted airlift support for the Southwest Asia theatre of operations transporting 1,400 passengers and over 1,200 tons in unit movements on 250 missions.

The AMC/Naval Air Terminal is under the operational and administrative control of Fleet and Industrial Supply Center, Norfolk's Regional Program Manager for Supply and Logistics, whereas AMC manages almost all other military air terminals worldwide. With a staff of 189 civilians, 18 contractors, and eight active duty military personnel, the terminal boasts one of the best on-time delivery rates in the system. On average it services 480 aircraft, moving 9,000 passengers and 2,500 tons of cargo and mail every month. Lately however, due to the war effort, those figures have jumped significantly. The key to the terminal's success can be attributed largely to low personnel turnover; the average experience level among civilian employees is 18 years.

While the assigned military personnel rotate on a regular basis, the civilian workforce remains stable, with most beginning and ending their civil service careers at the terminal. The air terminal supports regularly scheduled channel flights to Keflavik, Iceland; Guantanamo Bay, Cuba;

Roosevelt Roads, Puerto Rico; Rota, Spain; Naples and Sigonella, Italy; Bahrain, and the UAE. In addition, contingency missions are supported, as assigned by AMC, during periods of increased operational airlift demands worldwide.

On January 24, 2001 the ribbon was cut on a new state-of-the-art passenger air terminal. The Air Force-owned, Navy-operated terminal offers the latest in quality of life amenities including: computer terminals for passenger access to worldwide flight information and the Internet; direct satellite television with the latest news and other programming; a Navy Exchange cafeteria offering snacks, meals, and health foods; and, a complete play room for children. The terminal also features numerous security and anti-terrorism safeguards. It is one of the most modern Air Mobility Command terminals in the world. With the arrival of regionalization and future military infrastructure consolidation efforts, Norfolk's Naval Air Terminal will continue to play an ever increasing role in the effective and efficient movement of passengers and cargo to virtually anywhere in the world.

# 2003 Multicultural Event & Picnic -

The days leading up to this year's Multicultural Picnic were filled with questionable weather. Fortunately, the picnic was scheduled for one of the few nice days within a window of horrible weather. The temperature and skies were just right, the new expanded picnic menu was delicious and there was lots of entertainment for people to enjoy. The picnic also featured a softball tournament, which was won by the team representing Code 300. Congratulations to them, as well as to those who made the 2003 picnic a huge success.



# - Food, Fun, and Entertainment

## Prize winners at the Multicultural picnic were:

- Diane Kruger - Friendly's gift certificate
- R. A. Strothers - Television
- Ada Sharpe - Gift certificate
- Lavonna Barnett - Gift certificate
- Bill Weissner - Olive Garden gift certificate
- Sherry Ponds - Blockbuster gift certificate
- Marjorie True - Blockbuster gift certificate
- Gwendolyn Watley - Blockbuster gift certificate
- G. Caffee - Blockbuster gift certificate
- Riddick - Outback Steakhouse gift certificate
- Cmdr. Larson - DVD/VCR system
- Mr. Johnson Sr - DVD home theater



# PHYSICAL SECURITY – Another Face of Security

Physical Security is one of many security programs administered by the FISC Norfolk Security Office and is headed up by Ray Spivey. He is assisted by our security assistants who man the building W-143 lobby on a “24/7” basis. Roving patrols also provide a security presence at our outlying buildings and compounds throughout the base; as well as the contract personnel who man the west-end of W-143 are all also under Mr. Spivey’s supervision.

OPNAVINST 5530.14C, Navy Physical Security, and NAVSUPINST 5530.1D, Naval Supply Systems Command (NAVSUP) Security Manual, provide the basis for physical security requirements. Our FISC Norfolk security plan, Physical Security, Loss Prevention and ATRP Contingency Plan, 28 Jan 02, supplements those instructions and outlines ‘how we do business’ to secure and protect our command personnel, facilities, property and material. Each department, staff assistant, detachment and annex has received a copy of the FISC Norfolk plan and has developed an annex regarding their concept of operations during various contingencies.

Foremost in protecting our command assets is the establishment of Restricted Areas that controls access to our facilities and material. Access is limited to employees working in the area and ‘visitors’ having a ‘right and need’ to enter the building/compound. Our command has about 16 restricted areas which range in size from a couple of ‘cells’ in one building to our Craney Island Fuel Facility, which is the Navy’s largest fuel operation in the continental United States. Other significant restricted areas include our postal operations, special materials operation and our ocean terminal and freight stuffing operations. These restricted areas have several things in common; they are all designated by our commanding officer. They have clearly marked boundaries and perimeters – either walls or chainlink fences. They are posted with restricted area signs which delineate their official boundaries. They have minimum entry control points established and access is limited to FISC-badged personnel or official visitors having clearance and purpose to enter those areas. These areas are secured when not in use by a security lock and key or by a three-position combination padlock meeting security specifications. The command security key and lock program is managed by Val Anderson, key and lock control officer. For obvious reasons, security keys must be controlled, secured when not in use and issued only to personnel listed on the access listing. Security keys are forbidden from being removed from the installation (i.e., they are not taken home for convenience purposes).

FISC Norfolk has been designated as a ‘two-badge’ command by our commanding officer. That means that personnel must have a Common Access Card (CAC) for identification to get on the base, and, they must have a FISC Norfolk command badge (issued by the FISC Pass Office) or a visitor badge to enter our restricted areas. The ‘two-badge’ rule also applies at non-restricted areas, such as building W-143. To enter the building, an individual must have a FISC badge, a badge belonging to



*Ray Spivey demonstrates the proper use of a hand-held scanner on FISC Norfolk Security Director Bobby Whittington.*

another tenant of the building, a visitor badge or other acceptable (designated) DoD credentials.

Finally, our roving patrols sometimes find privately owned vehicles parked in restricted areas. That practice is in violation of security directives because it could provide a means for someone to pilfer material or sensitive information and stage it in the vehicle. If we locate such a violation, we notify the supervisor. Repeat offenses are reported to the director of the department concerned for corrective action.

Security surveys of restricted areas are conducted annually to assess the status of the program and to identify any deficiency or potential problem areas. Corrective actions are identified and the progress of such actions is monitored. Employees working within the restricted areas are pro-active in identifying perceived security weaknesses within their work areas, and they are candid in sharing their concerns with the security staff. We continually strive to maintain open dialog and communications with employees and supervisors within all of our restricted areas, for it’s those personnel who are most able to notice various workplace changes and operations which can weaken security and safety. It is the eyes and ears of these personnel which serve as a ‘force multiplier’ for our security operations.

**Questions or comments relating to Physical Security may be addressed to Mr. Spivey at 443-1517 or via email. Anyone seeking additional information regarding the command’s Lock and Key Control functions are invited to contact Ms. Anderson at 443-1498 or email. And, continue to watch for future articles pertaining to other “Faces of Security” – our programs and the personnel who manage them for FISC.**



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman congratulates incoming Regional Supply Officer Oceaana Cmdr. James Weiser after presenting him with a Meritorious Service Medal.*



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman congratulates outgoing Regional Supply Officer Oceaana Cmdr. John King after presenting him with a Meritorious Service Medal.*



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman congratulates outgoing Regional Supply Officer Norfolk Cmdr. Stu Jones after presenting him with a Meritorious Service Medal.*



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman congratulates incoming Customer Services Director Capt.(Sel.) Bob Carter after presenting him with a Meritorious Service Medal.*



*John Vaughn, Code 304, is congratulated by FISC Norfolk Commanding Officer Capt. L. V. Heckelman for his 35 years of government service.*



*SH1(SW/AW) Stephen Boyd, Fleet Assist Team, was recently awarded the Navy/Marine Corps Medal by FISC Norfolk Commanding Officer Capt. L. V. Heckelman and Charlie Vaughan, Director, Ships Stores Program.*



*Julie Heller, Code 300, is congratulated by FISC Norfolk Commanding Officer Capt. L. V. Heckelman for completing level 1 of the Command Management Development Program.*



*Jessie Spalding, Code 302, is congratulated by FISC Norfolk Commanding Officer Capt. L. V. Heckelman for his 30 years of government service.*



*James High, det. NNSY, is congratulated by FISC Norfolk Commanding Officer Capt. L. V. Heckelman for his 30 years of federal service.*



*FISC Norfolk Commanding Officer Capt. L. V. Heckelman congratulates ABF2 Christian Noble of RSO Oceana after presenting him with a letter of appreciation.*



*PC3(SW) Chris Ervin was presented with the Navy/Marine Corps Achievement Medal by FISC Norfolk Commanding Officer Capt. L. V. Heckelman.*



*PC2 Terry Boothe was presented with the Navy/Marine Corps Achievement Medal by FISC Norfolk Commanding Officer Capt. L. V. Heckelman.*



*NR FISC Norfolk HQ 107 Commanding Officer Capt. Gary Mack congratulates SK1 Towana Poe, NR FISC Det. 106, after presenting her with a Navy/Marine Corps Achievement Medal.*



*Lt. Tarail Vernon was recently awarded the Joint Service Commendation Medal. Also pictured are his wife, Lt. Alyssa Johnson-Vernon, USCG, and former DDNV Commander Capt. Jim Hagarty.*



*SK1(SW) James McDermott was presented with the Navy/Marine Corps Achievement Medal by FISC Norfolk Commanding Officer Capt. L. V. Heckelman.*

## **Canadians send thanks for support**

I would like to take this opportunity to extend my appreciation to you and your staff for your assistance during the Canadian Fleet Operations and multi-national maritime exercise that was conducted March 19 April 12 2003. Your FISC superbly supported my small logistics team while in Norfolk and worked side by side in providing a very comprehensive level of support to the Canadian Task Group.

Of particular note, the support provided by Customer Support team #5 was outstanding. Cynthia Griffin and Wanda Willoughby were absolutely instrumental to our success in the way they provided professional, courteous and effective service. Lt. Cmdr. (select) Paul Armstrong has forged a very dynamic team and should be commended for his leadership in this regard.

On behalf of Formation Logistics, please pass on a BZ and my personal thanks for a job well done.

A.J. Kerr

Commander, Formation Logistics Officer

**Bravo Zulu**



## **TR sends thanks to Air Terminal for outstanding logistical support**

As this deployment comes to an end, Theodore Roosevelt would like to extend a sincere thank you to the entire Air Terminal team for their outstanding supply support provided during our deployment. The logistical success enjoyed by Theodore Roosevelt and Carrier Air Wing EIGHT in support of Operation Iraqi Freedom was a direct result of your efforts. Thanks for the outstanding support. Theodore Roosevelt would also like to extend a sincere thank you to Cmdr. Brett Sturken, Lt. Paul Armstrong, Ms. Vivian Hardy, and the entire FISC Norfolk team for their outstanding supply support.