



Supply Chest

February 22, 2002

Navy Core Values: Honor, Courage, Commitment

Vol. 54 No. 4

Regional Navy Mail Center open Atlantic Postal Finance Office

When Sailors go to sea, mail service doesn't stop. They depend on mail to keep them fueled almost as much as they depend on food. They also enjoy sending mail from the ship to their friends and loved ones back home.

For the shipboard Postal Clerks, maintaining adequate stock of stamps, money orders and other supplies is logistically challenging – until now.

With the opening of the Atlantic Postal Finance Office (PFO) at the Regional Navy Mail Center at Naval Station Norfolk, afloat Post Offices no longer have to order their supplies from Postmaster New York. They will be provided by the new activity designed to serve the fleet Postal Clerks and their customers better. "Having their supplies provided by this new activity will cut the turnaround time on supply orders by at least a week, especially for Norfolk-based ships," said Terry Hayes, manager, accounting, New York Metro Area, U.S. Postal Service.

The greater accessibility of supplies has a positive chain-reaction effect for the fleet. Ships will no longer need to keep large amounts of stamps and money orders on hand while in port or for short underway periods, because they know they can get their stock replenished much more quickly than when they were ordering from New York. "This provides for better accountability because they have less stock to keep track of," said PCCS(SW) Jeff Gibbs, Regional Mail Center LCPO. "We keep more than \$1.5

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Cutting the ribbon for the new Atlantic Postal Finance Office are (l-r) Larry Vann, Training Administrator, Military Postal Service Agency, Alexandria, Va.; Capt. Mike Carlson, acquisitions executive, FISC Norfolk; Terry Hayes, Manager, Accounting, New York Metro Area, U.S. Postal Service; PCCS(SW) Jeff Gibbs, LCPO, Regional Navy Mail Center; Rear Adm. Paul Soderberg, Fleet Supply Officer; and Steve Murray, director, postal operations, Regional Navy Mail Center.

Seventh Annual Navy Transportation Symposium puts fresh teeth in the logistician's bite

By Bill Cook

MSCLANT Public Affairs Specialist reporting for the Naval Transportation Support Center

"There is a direct relationship between the speed with which forces deploy and their relevancy in the new millennium," stated Lt. Gen. Daniel G. Brown, deputy commander of the U.S. Transportation Command. "All of the services are working hard to reduce their sustainment requirements, and at the same time, make

their forces more lethal, lighter, and more mobile."

Brown was the keynote speaker at the Naval Transportation Support Center's February 5-7 transportation symposium held in Norfolk.

According to Brown, our strategic sealift is a national asset that is unsurpassed by any nation in the world – we now have the capability to deploy combat divisions simultaneously instead of

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Command Assessment - Our Three-Year Report Card



By Capt. Bill Kowba
Commanding Officer, FISC Norfolk

Centerites,

During the period January 21, 2002 through February 7, 2002, NAVSUP conducted a triennial command assessment of the various operations at FISC Norfolk and its detachments. At any given time, over forty visitors were onboard to examine the full spectrum of our missions from personal property and HAZMAT to customer service and fuels management. There were actually

two examinations running in parallel. The headquarters contracting staff (NAVSUP-02) was leading a Procurement Performance and Management Assessment Program review, otherwise known as a PPMAP. This involved a look at our contracting processes, procedures, and files in Code 200, at Norfolk Naval Shipyard, and at the detachments in Washington, DC and Philadelphia. At the same time, outside subject matter experts were scrutinizing the non-contracting FISC activities.

This every three-year event occurs in what I view today as a more balanced, reasonable environment. Many would say that Command Assessment is just a softer term for the Inspector General or IG visits of the past that were painted with a very negative veneer. Regardless of the perspective, these periodic evaluations are very important to us as well as the entire claimancy. It is human nature to fall into a routine or rut that places us in a nice comfort zone. Doing our job over and over again in a predictable fashion can lead to complacency. Our awareness of how we are doing and where we going can be dulled. We are suscep-

tible to the impaired vision state of "not being able to see the forest for the trees." When this occurs, the organization is hard pressed to manage its destiny. There might be wonderful opportunities at hand for enhancing the delivery of our services. There might also be serious deficiencies present that are sub-optimizing our resources. In either case, we are not truly in tune to the operational realities because the collective focus may not be sharp.

With the above situation in mind, one of the great values of a command assessment is that of a "fresh set of eyes" coming in to look at our operations without the blinders of excessive familiarization. How many times have you come upon a situation where someone is stuck in putting together a jigsaw puzzle? You take a look at the pieces, perhaps from a different angle than the other individual, and immediately pick out the matching segments. Similarly, we periodically need someone to stop by, study our jigsaw puzzle, and validate that we have a good approach to successfully completing it. Given the tremendous change that has surrounded

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Supply Chest

Fleet and Industrial Supply Center
1968 Gilbert Street, Suite 600
Norfolk, Virginia 23511-3392
(757) 443-1013/14

Capt. William A. Kowba, SC, USN, FISC Commanding Officer
Capt. James N. Hagarty, SC, USN, DDNV Commander
Bob Anderson, FISC Public Affairs Officer/Managing Editor
Jim Kohler, Editor
Bill Pointer, Staff Photographer
Steve Craddock, Staff Graphic Illustrator

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2001 Vice Admiral Robert F. Batchelder, SC, USN Awards

The Navy League of the United States originated the Vice Admiral Robert F. Batchelder, SC, USN Award in 1983. The award is given annually by the Navy League to those Supply Corps officers who make significant contributions to the supply readiness of our operating forces. Details of this program are contained in NAVSUPINST 1650.2C which can be found at <http://www.nll.navsup.navy.mil/nll/getdata.cfm>.

Nominations for calendar year 2001 are requested from commanding officers or officers in charge and are to be submitted by March 22, 2002 under cover letter to Director of Supply Corps Personnel, (OP32A), 5720 Integrity Drive, Millington, TN, 38055-4412. Nominations should include the nominee's name, rank, social security number, duty station, period for which award is being recommended and justification. Justification should be specific to assist in the evaluation and selection process. Applica-

tions are limited to three typed pages using Times New Roman 12-pitch font. All Supply Corps officers (designators 310X, 651X, 751X and 752X), whether serving afloat or ashore, active or reserve, are eligible for nomination. Selected Reserve (SELRES) Supply Corps officers are also encouraged to participate.

Vice Commander, Naval Supply Systems Command, will chair a selection committee that will evaluate all nominations and make selection recommendations. Winners will be selected based upon those recommendations.

An official presentation to the winners will be made at the Navy Supply Corps School, Athens, GA, at a date to be determined.

Questions should be directed to Lieutenant Kerri Gray, SUP OP32A, at DSN 882-2914 or 901-874-2914.

RADM Herschel J. Goldberg, 29th Chief of Supply Corps, dies

I am saddened to announce the passing of RADM Herschel J. Goldberg, Supply Corps, United States Navy, former Commander of the Naval Supply Systems Command and 29th Chief of Supply Corps. Services will be held in San Mateo, California where he resided, on 24 February. In addition, there will be a memorial service at the U.S. Naval Academy, tentatively scheduled for early March. More details on both events will be provided as they become available.

Although he is recognized as the 29th Chief, RADM Goldberg was actually serving as Chief of the Bureau of Supplies and Accounts (BuSandA) and Paymaster General of the Navy in 1966, when he was appointed by the Secretary of the Navy as NAVSUP's first commander and the first to be officially named Chief of Supply Corps.

A 1935 graduate of the United States Naval Academy, RADM Goldberg demonstrated vision and outstanding leadership qualities early in his career. As the Commanding Officer of Naval Supply Depot,

Noumea, New Caledonia, during World War II, RADM Goldberg integrated a work force of 2,000 enlisted warehousemen, material handlers, and laborers, nearly half of whom were black. Admiral Goldberg later remarked that this action was "the most soul-satisfying thing that I've done in my entire career."

RADM Goldberg retired from the Navy in 1967 after 32 years of service. At his retirement ceremony in July of that year, he received the Distinguished Service Medal for his predominant role in the continued development of a strong, centrally coordinated and fully integrated supply system, focused toward an ever-increasing readiness posture for the United States Navy.

RADM Goldberg's career also included a tour as Vice Chief of Naval Material in Washington, D.C., and as Deputy Chief of BuSandA. His performance in the latter position earned him the Legion of Merit award, which cited his contributions to the development of Uniform Automated Data Processing Systems (UADPS) to improve the effectiveness of the Navy Supply System.

RADM Goldberg remained active in sup-

porting our community throughout his life. He wore the Oakleaf proudly, even in retirement, remaining active and engaged with officers of the Corps even to the extent of using e-mail as a means to maintain his connection with his fellow Supply Corps officers. As the elder statesman of our Corps, his counsel on issues affecting us all remained a valuable contribution to our Supply Corps' leadership.

RADM Goldberg will be remembered as one of our most distinguished Chiefs. A superb Naval officer, his love of our Corps and its people will remain the hallmark of his life. He set and lived by a standard of excellence that continues to inspire the officers of today's Supply Corps. Our thoughts and prayers go out to his wife Jane and the entire Goldberg family.

J. D. MCCARTHY
Rear Admiral, SC, USN

News Briefs

Remain ever-vigilant with computer security. As directed by the Tasking Order in CTO 02-02, SNMP Vulnerability Response Coordination, this informs all users authorized dial-up access to .MIL networks that the computers used for dial-up must not have any other simultaneous connections that could create an inadvertent “back door.” Connections to “Always On” service such as Digital Subscriber Line or Cable Modem must be physically disconnected before dialing into a .MIL server. This helps to reduce the risk from the Simple Network Management Protocol (SNMP) and other vulnerabilities on Navy and DOD networks. For further information, contact the INFOSEC Staff on 757-443-1503, or DSN 646-1503.

Art Atrium sponsors new exhibit MISSING: Last Seen at the World Trade Center on September 11, 2001. The Art Atrium II Arts Center, located at 341 High St. in Olde Towne, Portsmouth, VA, recently opened a new exhibit entitled “MISSING: Last Seen at the World Trade Center on September 11, 2001.” The exhibit consists of 200 photographs of the “missing” fliers that were distributed by the loved ones of those who perished at the World Trade Center in New York City.

The exhibit is open to the public from 11 a.m. to 8 p.m. through Sunday, March 3, 2002 (except for Mondays when the Art Atrium II is closed). A condolence book will be available for patrons to write messages to the families of the victims. Donations will also be collected to assist victim's families.

Local fire fighters, police officers and rescue workers who went to New York will be available during the exhibit to discuss their experiences.

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Navy Times “Sailor of the Year” Honoring the “Exceptional” Sailor in the Military

Navy Times is proud to announce the second annual *Navy Times* Sailor of the Year Award. In association with AT&T and Fisher House, *Navy Times* will honor the Sailor who best embodies the finest qualities of the men and women serving in today's U.S. Navy.

The award is designed to recognize a special Sailor who has shown unusual or heretofore unrecognized honor, valor and dedication to fellow sailors and the community during 2001. *Navy Times* will honor this “everyday hero” of the U.S. Navy, one whose efforts unselfishly and consistently go above and beyond the call of duty at a ceremony on Capitol Hill. Maybe this Sailor is someone who jumped in to help out in a desperate situation or someone who has helped an important cause. We're looking for someone who is always ready to lend a hand, who sees what needs to be done and unselfishly does it, or that person who inspires and motivates others to be better people.

The *Navy Times* Sailor of the Year Award is particularly meaningful because the winner is selected from the nominations of Sailors themselves, the readers of *Navy Times*. All Public Affairs Officers are invited to encourage their base to participate. Nomination details and ads are now available online at www.navytimes.com/sailor.

Nominations must include:

- Your name, address, com-

mercial phone number & e-mail address.

- Your nominee's name, address & commercial phone number.

- Your nominee's current unit commander's name, address & commercial phone number.

- In 300 words or so, please describe why you feel your nominee deserves this award. Nothing fancy. Just make it legible.

- Names and contact information of three people who can verify the achievements of your nominee.

- Nominees must be Active Duty, Guard or Reserve through June 14, 2002.

- Deadline for nominations is April 12, 2002.

Nominations may be sent online at www.navytimes.com/sailor; by email to sailor@navytimes.com; by mail to Sailor of the Year Award, *Navy Times*, 6883 Commercial Drive, Springfield, VA, USA 22159; or by fax to Sailor of the Year Award – 703.642.7325.

Someone you know deserves this award. It might be a Sailor in your division or simply someone you've admired from afar. (For once, rank is irrelevant.) *Navy Times* Sailor of the Year winner and honorable mention recipients will be announced in *Navy Times* this spring. An awards ceremony on Capitol Hill will follow in May 2002. Maybe you know a Sailor who inspires and motivates others to be better people and better Sailors.

Visit the FISC Norfolk website at www.nor.fisc.navy.mil

New Code 47 established as the "People Division"

By Sidnia B. Etherington
Executive Director, FISC Norfolk



Andre Fenwick

I am happy to announce the establishment of the Workforce Development and Support Division. It will be the new Code 47 within the Resource Management Department. This division's mission is to integrate, enhance, progress and support certain manpower and organizational related position management, training/personal development, work force distribution and requirement programs, and initiatives that primarily affect the Command's civilian population. I affectionately call this division "The PEOPLE Division" after the NAVSUP Strategic Goal #2, The PEOPLE goal. All of our initiatives in support of Goal #2 will be coordinated by Code 47 as well as all of our employment development and career management initiatives. In addition to these duties our Knowledge Management projects and program support will be moved into this division from Code 50.

I am pleased to announce that Mr. Andre Fenwick has been selected as the Division Director. Mr Fenwick was selected from the Corporate Management Development Program (CMDP). I am confident that this division, under Mr. Fenwick's leadership, will bring the right mix of skills, talents and energy to the development of a strong workforce development program that will benefit every FISC Norfolk employee.

I encourage you to discuss any ideas or issues you may have with the Command's "people" programs with Mr. Fenwick and his staff.

Symposium from page 1

sequentially as we did during Desert Storm. "During the Gulf War it took 205 days to deploy our forces and go on the counter offensive — since Desert Storm we have increased our strategic sealift capability by 134 percent, increased our prepositioned stock by 54 percent, and will soon significantly increase our strategic airlift capability," Brown said. "The military is hard at work shaping a force that can deter aggression, but if deterrence fails, win our nation's wars across an entire spectrum of operations that we may be called on to perform."

The theme of the symposium, "Naval Transportation—Delivering Combat Capability and Quality of Service," was evident in the more than 60 workshops and breakout sessions held during the three-day event. Improvements in household goods shipments were highlighted in sessions dealing with Smart Web Move technology and the Personally Procured Move Calculator, as well as the joint efforts with the USTRANSCOM to use automated identification technology to facilitate better visibility and movement of household goods overseas.

Other workshops outlined improvements in PowerTrack processing and certification, the Cargo Routing Information File (CRIF) process, the Financial Air Clearance and Transportation System (FACTS), intransit visibility, and the second generation of the Transportation Coordinators' Automated Information for Movement System (TC-AIMS) II.

Breakout session topics ran the gamut from hands-on computer training in myriad logistics management systems, import and export customs issues, intransit visibility, barcode tracking, travel policies, personal property issues, fleet support indicators and metrics, ocean terminal booking, and air terminal operations policy to pinewood nematode updates.

According to Rear Adm. William J. Maguire, vice commander of the Naval Supply Systems Command, this symposium was a valuable opportunity for Navy and industry representatives, from the deckplate to the senior leaders, to engage the issues and develop solutions in key areas of transportation.

"NAVSUP's purpose is all about delivering combat capability through logistics," Maguire remarked. "Supply chain processes

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The exhibit gives names and faces to the thousands who perished when the World Trade Center towers collapsed, and provides an opportunity for Americans to pay their respects and make a human connection with the innocent lives lost by this terrorist attack on New York. The exhibit will travel to various cities and at its

conclusion, the missing fliers and the condolence books will be preserved for history.

On Saturday, March 2, from 2 to 7 p.m., several local artists who have created artwork relating to the events that unfolded on September 11 will be on hand to discuss their artwork and sell their work, with the proceeds being donated to charities. These artists and

their work include Louis Jones' "9-11-01," who is with the Louis and Susan Jones Gallery; Ken Wright's "September 11;" Vonnie Whitworth's "A Day in the Life;" and Helen Jones' "World Trade Center from Rockefeller Center."

For more information and group tours, please call 393-1215

us in the last few years, an external verification or assessment that FISC Norfolk is on the right track is more important than ever.

Another key plus for having a command assessment is that it is time to exchange good ideas. The assessment team came from headquarters and nine different NAVSUP field commands. They brought a wealth of individual experiences and best business practices to share with us. NAVSUP is a claimancy of 9000 dedicated people, many of whom are located at six FISCs. In their travels, the Command Assessment personnel visit all of the different operating sites and learn of the best ways to perform the logistics missions. Consequently, they become a great conduit for spreading success stories. This is a "two-way street." Not only did we receive some solid recommendations, but provided a few of our own as well to export to the rest of claimancy. Case in point, our contracting intranet and self-assessment programs were singled out as best business practices.

When it is all said and done, a command assessment is still a report card of sorts. Most of us strive for the best possible marks and anxiously wait for the grades to be posted. Congratulations!!!! You did superbly. Your hard work of the past three years, positive attitude, and spirit of teamwork paid off. FISC Norfolk received an evaluation of satisfactory. Behind this one word were many very positive observations woven throughout the final report. Let me quote a few of them. "There are numerous business process improvements in place or in progress...customers particularly commented on the command's responsive management team and direct customer support initiatives such as the Logistics Support Representatives and the Material Processing Centers...FISC Norfolk continues to strive for, and typically achieve, providing the best possible products and services despite a very dynamic and challenging operating environment."

Clearly, you all passed and with "flying colors. YOU DONE GOOD! What next? We need to carefully review the command assessment, follow through with correcting the minor findings, seriously consider the recommendations, and build upon today's successes with new ones tomorrow. Thanks for the great report card!

Capt. Bill Kowba
Comanding Officer

million in stamps and money orders here. Because they can walk in and pick up what they need, when they need it, the ships don't need to keep as much on hand. The less they have to keep on hand, the easier it is to track."

The opening of the Norfolk PFO also reduces the administrative burden for the ships, and for Postmaster New York. Ships will now submit periodic reports to Gibbs instead of send to New York. Gibbs will correct errors or have the ships correct them, then submit one consolidated report to New York. "Now, instead of receiving 99 reports, they'll receive just one, without errors," said Gibbs.

Another important aspect of the opening of the Norfolk PFO is that fleet Postal Clerks, who frequently serve in an independent duty status without an in-rate mentor aboard ship, will now have an opportunity for frequent face-to-face contact with senior Postal Clerks like Gibbs. "That personal contact is important for independent-duty PCs," said Gibbs. "They frequently don't have anyone aboard ship to go to for rate-related advice. For them to be able to come down here and get one-on-one help is really important."

The Atlantic PFO is not a new concept to the Navy. West coast ships have been serviced by a San Diego-based PFO since the mid-80's. The PFO there conducts its business through Postmaster San Francisco. "We never considered it necessary for us to do this here," said Hayes. "We now realize this is a much better way to service the fleet. It's a good partnership with the Navy."

The PFO is just one way Gibbs and his staff are making life better for afloat PCs. Since moving to the Regional Mail Center from the CINCLANTFLT staff, Gibbs, along with other senior PCs in the area, is planning formal and informal training for all afloat PCs in the area. He and his staff are looking forward to providing any assistance they can. Their goal is to use their proximity to the waterfront and their opportunity for daily contact with PCs to provide them with the best training and guidance possible. That can only have a positive effect on the service the PCs are able to provide their customers.



Cutting the cake celebrating the opening of the Atlantic Postal Finance Office are (l-r) PCCS(SW) Jeff Gibbs, LCPO, Regional Navy Mail Center; Steve Murray, director, postal operations, Regional Navy Mail Center; Rear Adm. Paul Soderberg, Fleet Supply Officer; and Terry Hayes, Manager, Accounting, New York Metro Area, U.S. Postal Service .

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are absolutely critical—particularly across that last tactical mile. Our bottom line is supporting the warfighter.”

Maguire pointed out several areas upon which his command is focusing, such as developing closer customer/supplier partnerships, leveraging technology and best business practices, and becoming more heavily involved in the joint military arena.

“Our strategic plan embraces the many initiatives discussed here this week,” explained Maguire. “We must take full advantage of the collective abilities of the members of the military, civilian, government, industry, and academia represented here this week—we must focus on our ability to provide combat capability to the warfighter through logistics.”

Capt. Bob Mundell, commanding officer of the Naval Transportation Support Center in Norfolk, and host of this gathering, pointed out the singular importance of this event. “This symposium is our principal effort to meet the training needs of our military transportation officers, assistants, and support personnel throughout the Navy with respect to current and developing logistics policies, plans, and programs,” he cited.

“By hosting this symposium, we provide a learning and networking environment for our naval transportation community—not only among themselves, but also with recognized leaders from DoD, industry, and academia,” added Mundell. “It is an extraordinary opportunity to focus on the Navy’s transportation issues and an opportunity that would be difficult to replicate in another venue.”

Rear Adm. Howard W. Dawson, Jr., commander of the Logistics Task Force, Atlantic, spoke of transportation issues and household goods shipments from the fleet perspective. According to Dawson, one of the greatest stressors in the Navy, Marine Corps, or Coast Guard, is moving a family in conjunction with a change of duty station.

“Transportation is a team sport—listen

to other opinions on how to improve logistics and business methods—teamwork plus perspective equals outcome,” Dawson declared.

Another of the many popular industry spokespersons was Dr. Robert B. Honea, director of special projects for National Transportation Research Center, Inc. Honea has more than 30 years of research and development expertise as a university professor, a principle investigator for NASA and DoD research grants, a scientist and research manager at the Department of Energy Oak Ridge National Laboratory.

Honea and various teams he lead were responsible for key research and development in areas such as robotics, automated vehicles systems, defense logistics infrastructure, environmental impact assessment, and much more. After a series of fatal air crashes in the United States in 1997, he led the creation of the National Safe Skies Alliance to conduct aviation safety and security research.

Citing his military projects, Honea described the development of the propulsor systems for the Sea Wolf submarines, carbon fiber composite material improvements in technology with electron beam curing, acoustic signature measurement devices for submarines, flux controlled axial capacitor electric motors that have been used for windlass motors, self-contained “hospital in a box” surgical suites, lightweight electric generators, remote source fiber optic lighting, heavy vehicle research and



NAVTRANS Commanding Officer Capt. Bob Mundell addresses the 7th annual Navy Transportation Symposium.

development of vehicle rollover warning systems, and much more.

Describing his current projects to the rapt audience, the understated Honea simply stated, “We are working on tomorrow’s problems.”

After the symposium’s successful conclusion, one participant echoed the many superlatives heard describing the annual affair. Cmdr. John Dillender, Navy Supply Officer for Naval Air Station, Joint Reserve Base in New Orleans, La., said, “It was incredibly refreshing to hear directly that the Chief of the Corps recognizes, embraces, and promotes the new goals of combat capability through logistics.

“I also really enjoyed the hands-on programs such as the computer training and I would really like to see more of it,” Dillender explained. “As a logistics officer for expeditionary forces, the whole symposium was great. I also enjoyed and learned a great deal from Dr. Honea—his hospital in a box concept can be used in developing other things we need. The Navy’s expeditionary logistical support force will be able to jump all over that technology—it will fit right in with our future missions.”



During a recent Townhall meeting at FISC Norfolk Det. Philadelphia, FISC Norfolk Commanding Officer Capt. Bill Kowba recognized employees for reaching federal service milestones. Pictured with Capt. Kowba are Charlotte Drayton (35 years), Anita Spriggs (30 years), Barney McDevitt (40 years), Theresa Seitz (35 years), and Det. Philadelphia OIC, Cmdr. Dan Downs.

SK1 Alanzalon named NAVSUP Sailor of the Year

The following appeared in a Flash From the Chief column on the NAVSUP website.

SK1(SW/AW) Francisco Alanzalon, USN of Fitting Out & Supply Support Assistance Center (FOSSAC) has been selected as Naval Supply Systems Command's Sailor of the Year for 2001.

Petty Officer Alanzalon is a native of the Republic of the Philippines. He enlisted in the United States Navy in February 1990. He holds a Bachelor of Science Degree in Civil Engineering from National University. Prior to reporting to FOSSAC, his duty assignments included USS Kinkaid (DD 965), NAS Miramar, and USS Peleliu (LHA 5).

Alanzalon played a key role in the success of deploying Pacific Fleet ships by providing Aviation Inventory Management System (AIMS) assistance and training. He conducted numerous on-load and off-load inventories of 1,850 LAMPS Helicopter Pack-up Kit line items valued at \$40 million while maintaining outstanding inventory validity and heightening material readiness.

Alanzalon's exemplary professionalism and dedication to supporting the Fleet's mission are tributes to the superb quality of our enlisted force and the strength that lies in our people. We must not forget the importance of recognizing the men and women who dedicate their talent to serving our Navy with distinction. Well done!



SK1(SW/AW) Francisco Alanzalon