



Supply Chest

July 19, 2002

Ready - Resourceful - Responsive!

Vol. 54 No. 13

New DDNV security procedures take effect July 23

DDNV is in the process of installing a new security system throughout the depot. The resulting changes will affect all DDNV employees and many others who work in building W-143.

Some of the features of the new system include reading devices on certain doors and gates, new DDNV badges, a PC that determines who, with their badge, can enter which doors, alarms on emergency doors that will sound when the door is opened, and a carousel entryway with a badge reader at gate E.

According to DDNV Deputy Commander Bill Weissner, the upgrade in security of the depot is being done for both the safety of personnel to limit pedestrian traffic in an area that is heavily transited by trucks, heavy construction and material handling equipment (MHE) traffic, and for the security of DDNV

personnel and material within the compound. "Neither FISC employees nor tenants will be authorized to use gate E or the entranceway at security onto the shipping floor," said Weissner. "They will have to either take the bus to the orange lot or walk around Y-109," he added.

Effective July 23, the following areas of the W-143 compound will be activated:

- The carousels at gate E on the east side of the W-143 compound.
- The door by the DDNV security office leading into the first floor warehouse.
- Warehouse doors on the second



The carousels at gate E on the east side of the W-143 compound.

through fifth floors in stairwells two, five, seven & nine.

- All emergency doors will be locked and alarmed.
- Buildings W-148 and Y-108.

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Welcome back

Rear Adm. Alan S. Thompson, Commander, Defense Supply Center Columbus, recently had an opportunity to visit his old office when he met with FISC Norfolk Commanding Officer Capt. Bill Kowba. Thompson commanded FISC Norfolk from June 1998-June 2000. While visiting Building W-143, he also met with DDNV Commander Capt. Jim Hagarty. He was aboard to discuss a variety of Defense Logistics Agency (DLA) issues. While visiting his "old digs," he was presented with a FISC Norfolk ballcap, which features the new NAVSUP corporate logo.

ETHICS: Doing the right things at the right time!



By Capt. Bill Kowba
Commanding Officer, FISC Norfolk

Centerites,

In the past several months, ethics have been widely discussed on the front page and business page of our newspapers. The seemingly endless series of accounting scandals associated with the likes of Enron, Worldcom, and Xerox have all of us reeling. Whether we are investors in the stock market or not, we are all troubled by the scale of wrong doing and efforts to deflect it. Americans strongly believe in a "level playing

field" with trust and honesty as a foundation. A key lesson to be learned from the bad news is that as a corporation's ethics dissolve, it is only a matter of time before the rest of the organization falls apart. Clearly, as events unfold, we feel a deep sense of empathy with the innocent employees of these companies.

Ethics are defined as a set of moral values or principles for governing an individual or a group. As a discipline, it deals with what is good and bad and the concepts of moral duty and obligation. My simplistic definition of good ethics involves "doing right things right. Any organization that sustains itself over a long period of time will do so, in part, because of code of principles (read ethics) that binds people to perform in an honorable and constructive way.

FISC Norfolk, as part of the NAVSUP global team, executes its many missions based upon full compliance with our corporate values. During the recent round of town hall meetings, I handed out wallet size cards that depicted our purpose, values, and vision to ensure that everyone had a ready reference to guide their actions. Our Public Affairs Office has an inventory

of these cards if you need a replacement or additional ones to hand out to the team. Consider the values as listed on the cards and as restated below as both our moral compass and the fabric that holds us together.

Customer Focus - We exceed our customer's expectations.

Employee Support - We are committed to our employees...their development, involvement, and recognition.

Quality Products and Services - We deliver the best quality products and services.

Innovation - We constantly explore new ideas and methods to increase our efficiency and effectiveness.

Teaming - We aggressively seek effective partnerships to improve our quality.

Honor and Integrity - We are open, honest, and fair...we take full responsibility for our actions.

Community Support - We actively support the communities in which we operate and live.

As you contemplate these statements, it is evident that Enron and others violated many, if not all of the prin-

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Supply Chest

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SMART Transportation Solution team receives Arthur Award

The Naval Transportation Support Center (NAVTRANS) SMART Transportation Solution team (STS) was recently selected as a 2001 Admiral Stan Arthur Award winner. The Stan Arthur Award recognizes military and civilian logisticians who epitomize excellence in logistics planning and execution. A Flag/SES panel reviewed candidates and selected winners based on innovations which merit special recognition. For year 2001, military and civilian logisticians were selected, and logistics teams were selected in each of three sub-categories: operational, acquisition, and joint logistics.

The STS team selected as the Acquisition Logistics Team of the Year was composed of members from Naval Transportation Support Center (Lt. Cmdr. Paul Park and Carolyn Graves) and the Naval Inventory Control Point (Lt. Cmdr. Ken Broomer, John Null, Joe Roebuck, Ron Emerick, and Bob Sax). This team developed an advanced planning and scheduling system (SMART transportation Solution) to perform transportation functions for logistics contracts that are beginning to feature the new Performance Based Logistics (PBL) support strategy. This team's system has resulted in improved same day shipping service to vendors and near 100% in-transit shipment visibility. Process improvements include a reduction in misrouted shipments, shipment losses, and cost savings associated with direct overseas shipping.

The STS is a NAVSUP sponsored initiative under the Enterprise Resource Planning (ERP) and was developed to perform certain transportation functions as a link of the supply chain. STS is truly a "solution" in that it effectively facilitates the efficient shipment of Navy material to activities located around the world, while providing enhanced visibility of that material to managers and customers, and capturing and making available transportation related data for better resource planning across the entire Enterprise.

In performing the transportation function, the SMART Transportation Solution incorporates Required Delivery Date (RDD) and transportation priority, and then optimizes transportation decisions such as method of shipment, selection of transportation carrier and overall costs to meet the RDD and satisfy the requisition requirement. The STS significantly automates the addressing and marking aspect of the shipping process for commercial vendors providing material to the Navy by providing access to the Cargo Routing Information File and incorporating a military shipping label production capability. The STS makes it advantageous for the



Admiral Stanley R. Arthur (Ret.), Lieutenant Commander Paul Park (Naval Transportation Support Center), Bob Sax (Naval Inventory Control Point, Philadelphia), Lieutenant Commander Ken Broomer (Naval Inventory Control Point, Mechanicsburg), Vice Admiral Charles W. Moore Jr. (Deputy Chief of Naval Operations, Fleet Readiness and Logistics)

Government to act as the "shipper" on Direct Vendor Deliveries (DVD), vice including transportation as part of the initial procurement contract.

Other 2001 Admiral Stan Arthur winners include Military Logistician of the Year Lt. Cmdr. Peter Stamatopolous, SC, USN, CTF 53. The Civilian Logistician of the Year is Billy W. Bruner, Jr., Logistics Management Specialist, Ship Material and Readiness Division, COMNAVAIRPAC. The Operational Logistics Team of the Year is the Maritime Logistics Data Network (MLDN) Functional Support Team from USS Harry S. Truman and COMNAVAIRLANT. The Joint Logistics Team of the Year is the Auxiliary Power Unit (APU) Total Logistics Support Team, comprised of members from COMNAVAIRSYSCOM, Naval Aviation Depot Cherry Point, and NAVICP, Philadelphia.

An award ceremony was held at the Pentagon on June 27.



Automated ID Tech. products to benefit the warfighter

By Vicky Falcón

Naval Air Systems Public Affairs

Two Navy vessels ride the waves of the Mediterranean Sea side by side during an underway replenishment. Huge pallets are loaded from one ship to another as a handler impatiently waits for a critical piece of equipment being delivered somewhere among the T-shirts, tools and toiletries coming aboard. How will he find it?

In the not-too-distant future, that handler may hold a small scanner, which will quickly alert the user as the piece is brought aboard, signaling the exact location of the crucial part.

"We are working to make life easier for the sailor as well as the civilian workforce," said Chuck O'Brien, team lead for the Automatic Identification Technology (AIT) group. O'Brien and his team run a laboratory in St. Inigoes, Md., an annex of the Naval Air Systems Command's Patuxent River site.

"We are unique in DOD (Department of Defense)," said O'Brien. "NAVAIR recognized the potential of this technology and has taken the lead in the evaluation and exploitation of emerging AIT products to benefit the warfighter, both at the front lines and behind the scenes."

The team's capabilities, expertise and experience have been recognized by other government agencies as well. AIT customers include Naval Supply Systems Command (NAVSUP), Naval Sea Systems Command (NAVSEA), the Office of Naval Research, as well as the U.S. Army.

The laboratory is responsible for evaluating potential process improvements to Navy functions by incorporating AIT mediums such as bar codes, contact memory buttons and Radio Frequency Identification (RFID) tags.

RFID tags come in many sizes and shapes, and are versatile in their potential uses. They can be used as electronic labels, or tags, which can then be "read" at a distance - quickly and reliably.

According to O'Brien, RFID provides

an accurate, hands-free ability to identify products, track movements and record transactions. "If it moves, the system knows it," he said.

As part of NAVSUP's Afloat Supply Department of the Future (ASDOF) initiative, the Lab was tasked to conduct an evaluation of commercial RFID products for use in a shipboard environment. A prototype was installed onboard USS Harry S. Truman (CVN 75) for three weeks to demonstrate positive inventory control of aviation repairables without paper documentation. In addition, extensive testing was conducted to determine that emissions from the tags will not interfere with ships systems nor will ships systems affect the function of the RFID system.

According to O'Brien, the team is also working on a research and development project for the Office of Naval Research, building an RFID tag that uses ultra wide-band frequency.

"We're on the leading edge of this technology," said O'Brien. "Ultra-wide band was just approved for limited use four months ago."

The test will be used to show the viability of RFID tags with sensors attached to monitor ozone-depleting substances (Halon and Freon) at the storage depository in Yorktown, Va. "If a leak occurs at the facility," said O'Brien, "an alert will automatically be triggered through the tag to the database."

The Army has also leveraged the Navy's abilities in evaluating RFID technologies and has used the Lab for environmental tests of "smart labels" to determine the survivability and durability of the commercial products being considered for package labeling.

As the leader in naval aviation technologies, NAVAIR is committed to providing the warfighter with the necessary tools to enable absolute combat power. O'Brien and his team are fulfilling that commitment by working to make life easier for the sailor. To this end, NAVAIR recently awarded a five-year contract for AIT engineering and technical services to

promote further expansion and adoption of AIT in its business processes.

The future of RFID is being evaluated right now, but according to O'Brien, it has a lot of promise. "This product has the potential to improve reliability while reducing the cost of operation, and that can only benefit the warfighter."

For more information about NAVAIR, go to www.navair.navy.mil. For more Naval Air Systems Command news, go to www.news.navy.mil/local/NAVAIR.

Doing right things right from page 2

principles. Decisions were made in these different companies that were totally devoid of consideration for the customer, employee, teaming, honor, and integrity. It is incumbent upon all of us in the FISC Norfolk family that we continually present ourselves as models of the corporate values. We need to live and play by the rules and help all of those around us to do the same.

You are never out on a limb by yourself when it comes to matters of ethics. No one should feel pressured about the basics of right and wrong. I say that knowing full well that you will encounter situations that are not "black and white," but rather shades of gray. When this happens, turn to your co-workers, supervisors, and the chain of command for assistance. We are fortunate to be deep in expertise ranging from the comptroller and contracting staffs to our OGC attorneys and security people. Let them help you. As long as you turn to your teammates and balance that with a full acceptance of our corporate values, I am certain that you will be doing right things right.

DoD civilians, military qualify for Armed Forces Vacation Club

Service members and DoD civilians are eligible to rent condominiums in certain resorts around the world as part of a vacation club arrangement between the Army and a civilian corporation.

Army Morale, Welfare and Recreation arranged with Cendant Corp. and one of its subsidiaries, Resort Condominiums International, to offer the condos at reduced rates to active and Reserve service members, military retirees, DoD civilians, and any other persons eligible to use military morale, welfare and recreation services.

The deal offers condominium unit rentals for \$234 per week at selected resorts. The normal rates are \$600 to \$1,500 per week in season, according to Verlin Abbott, Cendant national vice president for DoD and government marketing.

"I have gotten phones calls from scores of individual MWR offices talking about how great the program is — received e-mails from hundreds of places around the country from active-duty soldiers, retired military and DoD civilians, asking how to sign up," said Dan Yount, chief of Army leisure travel services. "The program has generated a lot of positive response from people."

Yount said he thinks the program is a good deal for the DoD community. "I've stayed in some of these places at a much higher rate," he said. "It cost me \$1,000-plus. So \$234 a week for anything from a three-bedroom unit to an efficiency is a good deal. Also, these units are renovated every three years. These are great places."

More than 327 military bases currently take part in the program, which started as a test project with 18 Washington, D.C., area military installations

in November 1998. The program expanded nationwide in August 1999. Military officials recently began to promote the program overseas to take advantage of the many condominium resorts outside the United States, MWR representatives said.

Cendant/RCI manages more than 3,700 time-share resorts worldwide. The discount arrangement is possible because not all resort units are used by owners or rented all the time. The company must pay upkeep costs, but receives no revenue while units are vacant.

Cendant's Abbott, a retired Army officer, said the condo rentals are made

receives \$22 for every reservation booked.

Some restrictions apply. Confirmed vacations are not transferable. The customer purchasing the space-available voucher must check in at the resort and be at least 21 years old. Pets are not allowed at any location.

Abbott said service members and civilians must be flexible with their requests. "You're not going to get Vail (Colorado) at Christmas," he said. "Generally, what's available is off-season or on relatively short notice." In fact, most vacancies aren't posted until 14 to 21 days before the scheduled date of arrival, he said.

Participating resorts have different amenities. Typically, condos feature up to three bedrooms, a living room and fully equipped full or partial kitchens.

Many units have laundry facilities or such amenities as whirlpool tubs or fireplaces. Guests have access to on-site or nearby facilities, such as beaches, golf courses, tennis courts, spas, ski slopes, fishing lakes, hiking paths, horseback riding, restaurants and shops. Many resorts also provide planned adult and children's activities.

RCI is a time-share exchange company, but service members and DoD civilians have no obligation to sit through sales pitches or other presentations, Yount said.

For more information, go to www.armymwr.com/portal/travel/traveldeals and clicking on the Armed Forces Vacation Club logo.



available at near-cost to military members and DoD civilians. "This way, we're able to cover expenses and the service member is getting a fun, inexpensive vacation," he said.

In the arrangement between the Army and RCI, the vacationer can get information about the Armed Forces Vacation Club from any MWR Information, Tickets and Reservation office or Information, Tickets and Tours (ITT) office, or they can get information and book reservations either online or via a toll-free telephone reservation center.

In navigating the club Web site, visitors will find a list of available units and dates among the thousands of participating resort for booking, all for \$234 for seven nights. Service members or civilians can reserve a condo using a major credit card. The MWR office

When on the Web at work, don't forget to get the latest FISC news at <http://insidefisc>

CEAP says "don't forget to leave time to have some fun."

During the month of July, the Civilian Employee Assistance Program (CEAP) staff invites all Centerites to celebrate National Therapeutic Recreation Week July 14-20.

The price we pay for working too much, giving too little time to our kids and neglecting our need for personal "down" time is devastating. Life seems out of control, peace of mind is a foreign concept and our bodies look and feel like a bundle of worn out rags. But it is possible to achieve a reasonable balance between work, family and self. Of course, there will be days or weeks when the balance gets skewed. However, spending time thinking about what's important and how to honor those things will help you accomplish more and still have time for significant people in your life and activities that are fulfilling and fun.

Can laughter cure? Does humor lead

to good health? One doctor thought so 700 years ago. Henri DeMondeville believed he could cure a patient by "allowing his relatives and special friends to cheer him up and by having them tell jokes. Humor has long been known to relieve pain and tension, to provide a healthy perspective on life's problems. Yet somehow it's been left out of the modern medicine bag.

Norman Cousins, a well-known author and editor, helped to put humor back in the bag. Diagnosed with a potentially fatal disease, in the 1970's, he checked himself out of the hospital (with his doctor's consent) and into a hotel room, where he watched funny movies to ease his considerable pain. He recovered and wrote a book "Anatomy of an Illness" which described how getting involved in his treatment including nutritious food and humor therapy had helped him return to health.

Common sense tells us that an active sense of humor helps us to deal with the difficulties of life. It's up to us to design our lives so that we have a healthy balance and to realize that laughter is an essential part of the mix. Centerites, let's start today balancing work and play.

CEAP offers free, professional counseling services for a variety of issues including depression, family and marital discord, drug and alcohol abuse or addiction. CEAP counselors help employee's address and overcome problems that could adversely affect their job performance. Employees and immediate family members of FISC, NAVTRANS, FOSSAC and DECCD (formerly DIPC) may benefit from CEAP services. For more information, please contact Veronica Thomas at 443-1049 or 443-1490.

Pre-July 4th picnic proves to be educational and fun



On July 27, FISC Norfolk and DDNV employees enjoyed a pre-July 4th picnic that was not all fun and games. While there was plenty of food and soft drinks for people to enjoy, and several carnival type games and rides, some education was thrown in as well. Those attending were treated with a visit by "Thomas Jefferson" (Jim Winthrop) and "James Madison" (Davis Young). They engaged FISC Norfolk Executive Director Sid Etherington in a lively discussion of the U.S. Constitution (above left). For attendees looking for a physical challenge, there was an inflatable two-lane track that allowed competitors to go head-to-head against each other. Tethered to a bungee cord, the object was to run as far



forward as you could before being yanked back by the cord. Alma Henry and Cmdr. David Wiggs (above right) both look like they were having too much fun to care who won. Mr. "Jefferson" and Mr. "Madison" held a early American history 102 quiz: Declaration of Independence. The winners were Tom Dunlop, FISC Norfolk Security, and Addison Jones, DDNV. The questions were tough, and included, "Who was the ruling Monarch of Great Britain at the time the Declaration of Independence was signed?" King George III. For more on the Declaration of Independence, visit www.thedeclarationofindependence.org.



DDNV security from page 1

It's important to remember that the card readers will only respond to DDNV badges. Not all DDNV badges will open all doors. All DDNV employees will be granted access to the areas they need to do their job.

DDNV employees will be notified by their division directors, branch heads or supervisors of the areas they have access to. Non-DDNV employees will be given DDNV visitor or contractor badges as required. Short-term visitors will continue to receive temporary paper badges at the front lobby. They will require a DDNV escort in order to enter warehouse areas. Long-term visitors may be issued pictured badges by DDNV security. Vehicle access into the W-compound will not be impacted by the new security system. They will continue to be allowed entry and exit by the gate guard.

For more information on the new DDNV security procedures, call 443-3420/3421.

PC2(SW) William Hargrove (left) and PC2 Phillip Seagraves (right) flank FISC Norfolk Executive Officer Capt. Paul Flondarina after receiving letters of commendation. The letters were signed by Atlantic Fleet Supply Officer, and former FISC Norfolk Commanding Officer, Rear Adm. Paul Soderberg. Hargrove and Seagraves received the letters in recognition of their performance in support of the 2002 Navy Senior Postal Manager's Conference. They coordinated all reservations and arrangements for lodging, air and ground transportation for the 65 attendees of the week-long annual conference.

Oceana Fuels Division awarded by API again



FISC Norfolk Commanding Officer Capt. Bill Kowba recently presented the Naval Air Station Oceana Fuels Division with the 2002 American Petroleum Institute Runner-up Award for Category II, Aviation Fuels Activities. The award recognizes those personnel and activities who have made significant contributions to Navy fuel operations and the fleet support mission during the preceding calendar year. Winners are determined through a strict evaluation/scoring process using a set of criteria consisting of administration and management; fuel operation and mission support; inventory control and accounting practices; quality surveillance; facility/equipment maintenance, repair, and upkeep; facility planning and project execution; training; safety; fire prevention and protection; environmental management; and significant accomplishments. NAS Oceana Fuels Division won the 2000 and 2001 API awards. Pictured front center (left to right): Cmdr. John King, supply officer, Regional Supply Office Oceana; Capt. Kowba; Lt. Cmdr. Tony Hernandez, Fuels Officer, NAS Oceana.

Bravo Zulu



Al Galvez is congratulated by DDNV Commander Capt. Jim Hagarty for completing 35 years of federal service.



Carolyn Williams is congratulated by DDNV Commander Capt. Jim Hagarty for completing 30 years of federal service.



David Edens is congratulated by DDNV Commander Capt. Jim Hagarty for completing 30 years of federal service.



Myron Willis is congratulated by DDNV Commander Capt. Jim Hagarty for completing 30 years of federal service.



Ollice Elliott is congratulated by DDNV Commander Capt. Jim Hagarty for completing 30 years of federal service.



William Maxwell is congratulated by DDNV Commander Capt. Jim Hagarty for completing 30 years of federal service.