

The Seafarer

Volume 5, Issue 5

Customer Service Bulletin

December 2003

Customer Ops Department head promoted to captain



FISC Norfolk Code 100 Director, Capt. Bob Carter was all smiles as his wife Ruth affixed his new shoulder boards at his recent promotion. The ceremony was officiated by Capt. L. V. Heckelman, FISC's commanding officer. Capt. Heckelman also promoted Capt. Carter to the rank of commander while the two were stationed aboard USS Abraham Lincoln (CVN 72)

Reservists Provide Support to ATAC Sigonella, Italy



SK2 Barrett and SK2 Miller reviewing material documents for processing.

(Continued on page 13)

Servmart and the E-Mall

by Ryan Dickover

FISC Norfolk Contracting Department

Recently, FISC Code 200 (Contracting) successfully loaded the Mancon catalog of items available in the Super SERVMART onto the DoD E-Mall. A buyer can now connect directly to the E-Mall from his or her One Touch log in and shop the catalog online from any Internet connected computer. Don't have a log in? You can browse over to <http://emall.prod.dodonline.net> and create an account for yourself. This can even be done by people who don't have a government purchase card or buying authority. Such individuals may become shoppers rather than buyers; then create and fill carts which are forwarded to authorized persons for final approval or disapproval.



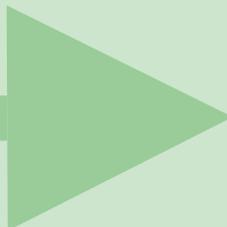
In addition, the government purchase card can be used as a method of payment against the on-line catalog when buying products up to \$10,000 generally and \$25,000 specifically for CV/CVN/LHA and LHD class ships. This is true even if combining JWOD and non-JWOD items into a single order. But, if ordering exclusively JWOD items, a buyer may still order up to \$100,000. APCs may want to contact their POCs at the bank issuing the purchase card to make sure its account profile is set correctly before authorizing any high dollar transactions.

The Super SERVMART catalog can only be viewed by authorized UICs, which consists of those units currently permitted to shop the physical store. To access the catalog, after entering the DoD E-Mall site click: Commercial Catalogs — Suppliers - Mancon SERVMART. Then, enter whatever search parameters you wish to hit on your products of interest. Besides product name or description, shoppers can search by NSN, NIIN, part number, manufacturer, catalog number, CLIN, or UPC code.

Additional help is available online at the site as well, including how to re-use shopping carts once they are created to speed up repeat purchasing. Orders placed on the DoD E-mall are delivered by Mancon, free of charge, right to your command or unit.

So, next time you have a SERVMART type requirement, save time and log on and buy it online.

Inside



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Merry Christmas and Happy New Year

Happy Holidays and best wishes for a safe and warm holiday season with family and friends. We look forward to continuing to provide the best in logistics and supply support and services to all our customers in 2004. If you have needs that aren't met or requirements you don't know who to ask about, please stop by and see us... we can help. As I have offered in the past, we are available for ship and customer visits and also welcome calls on us here in Building W-143 as well.

In this issue of the *Seafarer* you will again read several articles about improved services available from FISC Norfolk. Our front-page story describes our latest improvements to how you can access the products available from Super SERVMART... namely, the loading of our SERVMART catalogs to the DoD eMall and the ability to use the government purchase card as a method of payment. Please note the monthly delivery schedule for Super SERVMART's mobile trailer, "Big Blue". If you're not on the route and would like us to bring the mobile mart to you, let us know and we'll be happy to include you. There are also numerous articles in this issue about policy changes that affect Sailors and their families.

FISC Norfolk would like to congratulate all our FY 2004 Supply Corps Commander Sea Selects and those officers selected for the Supply Corps Internships Program. Both results are included in this issue of *Seafarer*.

Our next Quarterly Supply Officer Conference is tentatively scheduled for February and will be held in our usual location of Pier 26. Specific details and agenda items will be coming out shortly after the first of the year. We would like to encourage maximum participation in these meetings by all area Supply Corps officers, especially those currently assigned afloat, as well as senior enlisted from our Supply ratings. At our last quarterly meeting we had each of the TYCOM Supply Officers on the agenda with an update of hot topics in their respective areas and we expect to offer this again in February.

In my last column, I mentioned that I had asked our Logistics Support Center to arrange some ship visits for me. I have had several very good visits and enjoyed the exchange of information and getting to meet our shipboard supply department personnel. I am planning to do more of these in the months ahead and you can call Lt. Tim Lott our new LSC Officer if you'd like to get your ship scheduled. It's a good opportunity to get a private audience with us to talk about how things are going with FISC support. We want your feedback... and we want to know what more we can do to assist you in accomplishing your mission. Your feedback is always welcome either through your Logistics Support Representative or directly to me. Keep in touch!

Merry Christmas and Happy New Year. Have safe holidays.



Capt. L.V. Heckelman, Commanding Officer FISC Norfolk and Program Manager, Supply/Logistics, Navy Region Mid-Atlantic

L.V. Heckelman

SSN no longer needed with checks at Navy Exchanges

Kristine M. Sturkie

Navy Exchange Service Command Public Affairs

Navy Exchange customers in the continental United States, Guam, Hawaii and Keflavik, Iceland, no longer need to write their social security numbers on their personal checks when making a purchase. A change to the computer software now gives Navy Exchange cashiers the ability to input social security numbers directly into the cash register.

“We were aware of the security concerns our customers have had with writing their social security numbers on the face of their personal checks,” said Dick Garza, chief information officer at the Navy Exchange Service Command. “We responded to their concerns by making a change to our computer software that will allow us to eliminate that requirement. Even though there has been no known case of identity theft connected to writing the social security number on checks payable to the Navy Exchange, this change will give our customers an added peace of mind.”

When a customer makes a purchase, his or her social security number will be electronically captured in the cash register, so the store can tie the sale to the check in the event the check bounces.

“We need to have a way to find the customer in case there is a question about the check,” said Garza. “Even though the social security number is put into the cash register, it will not appear on any printed paperwork.” In addition, social security numbers will no longer be needed for layaways, special orders or refunds. The customer’s last name and phone number will be used instead. Social security numbers will also not be printed on any receipts. Navy Exchanges in Europe and Japan expect to implement this new policy by the end of 2003.

RDML Brown to Relieve RADM Cowley

Chief of Naval Operations Admiral Vern Clark has announced that RDML (Sel) Martin J. Brown will relieve RADM (Sel) Robert E. Cowley III as deputy for acquisition and business management, Office of the Assistant Secretary of the Navy for Research, Development and Acquisition, Arlington, Va. The transition is expected to occur early in 2004.

RDML (Sel) Brown currently serves as the Special Assistant for Joint and Operational Logistics, Naval Supply Systems Command, Washington Liaison Office, Arlington, Va. and as such has been responsible for coordinating the Supply Corps’ efforts to expand Navy representation in the joint operational logistics arena.

A native of Skaneateles, New York, RDML (Sel) Brown is a 1977 graduate of the University of Notre Dame, where he received his commission through the Navy ROTC program. He received a Masters of Science degree from the Industrial College of the Armed Forces, a Masters of Business Administration in Finance and Public Management from UCLA’s Graduate School of Management, and also graduated from the Defense Acquisition University’s Senior Acquisition Course.

Prior to his current assignment he served as Force Supply Officer at Commander, Naval Surface Force, U. S. Pacific Fleet. Sea duty tours include: Supply Officer, USS Andrew Jackson (SSBN 619); Assistant Supply Officer, USS McKee (AS 41); and Supply Officer, USS Tarawa (LHA 1).

RDML (Sel) Brown is expected to relieve RADM (Sel) Cowley early in calendar year 2004. RADM (Sel) Cowley was recently announced as the next Commander, Navy Exchange Service Command, Norfolk, Va.

With RDML (Sel) Brown’s detachment from NAVSUPSYSCOM, his duties in coordinating the Supply Corps’ efforts to expand Navy joint operational logistics representation will transfer to the Commanding Officer, Naval Operational Logistics Support Center (NOLSC), Captain Jerry Twigg.

NEXCOM...Navy Lodges Reduce Phone Rates

Navy Lodges’ long distance telephone rates decreased from \$.50 per minute to \$.10 per minute, Nov. 1. To receive a Navy Lodge directory or to make a reservation, call 1-800-NAVY-INN, 24 hours a day, 7 days a week. Reservations may also be made online at www.navy-lodge.com, which gives a listing of each Navy Lodge location, complete with directions and phone numbers.

Mileage Allowance Changes

The mileage rates for authorized use of privately owned vehicles on official government travel were raised Dec. 8 by the administrator of the General Services Administration, effective Jan. 1, 2004.

The mileage allowance for official use of a privately owned automobile increased from 36.0 to 37.5 cents per mile; the airplane rate went up from 95.5 to 99.5 cents per mile; and the motorcycle rate was raised from 27.5 to 28.5 cents per mile.

Additionally, based on updated data for the two-tiered reimbursement rates reflecting costs to an agency of operating a government-furnished vehicle, the current reimbursement rate for use of a POV when a GFV is authorized decreased from 28.5 cents per mile to 27.0 cents per mile. The current reimbursement rate of 10.5 cents per mile for use of a POV by an employee committed to use a government automobile will remain the same.

ACT GIVES COMMISSARY ACCESS, OTHER BENEFITS TO RESERVISTS

The 2004 National Defense Authorization Act offers reservists and their families unlimited commissary privileges, improved health benefits and an overall average military pay increase of 4.15 percent, reports the Air Force Reserve Command News Service

President Bush signed the bill Nov. 24. The legislation allows reservists in the Selected Reserve, reserve retirees under age 60 and their families to have access to commissaries on the same basis as active-duty personnel, retirees and their families. Previously, Guard and Reserve members were authorized only 24 commissary shopping days per calendar year.

To improve readiness, the law allows Department of Defense (DOD) officials to provide immediate medical and dental screenings and care to reservists who are assigned to a unit that has been alerted or notified of mobilization. Reservists can obtain improved TRICARE coverage until Dec. 31, 2004 under the following circumstances:

- Non-mobilized reservists and their families can enroll on a cost share basis if the reservist is unemployed or the employer does not offer health insurance.
- Coverage for mobilized reservists and their families can begin up to 90 days before the start of the reservists' active duty. Previously, coverage started only when the active-duty period began.

Coverage can continue up to 180 days after separation from active duty. Previously, coverage lasted up to 60 or 120 days after separation, depending on the years of service.

Another change expands eligibility for family members to enroll in DOD Dependents Schools on a space-available, tuition-free basis. In the past, this benefit was limited to families of reservists who were recalled from an overseas location. The change also allows DODDS enrollment if reservists are recalled from a continental U.S. location.

2004 Pay Raises Now Official

The recently signed 2004 National Defense Authorization Act includes an active duty pay increase of at least 3.7 percent to all military members. Although the average pay raise is 4.15 percent, active duty Warrant Officers and enlisted personnel will be receiving a pay raise that ranges from 3.7 percent to 6.25 percent with the largest percentages going to E-5 and above. Officers on the other hand will receive a flat 3.7 percent pay raise across the board. The new raises are effective on January 1, 2004, this means you will see the increase in your 15 January paychecks.

Flag Officer Assignment -- Johnson

Chief of Naval Operations Adm. Vern Clark announced the following flag officer assignment Dec. 11:

Rear Adm. (lower half) (sel.) Arthur J. Johnson Jr., is being assigned as U.S. Pacific Command representative and Commander, U.S. Naval Forces, Marianas, Agana, Guam. Johnson is currently serving as Chief, East Asia Pacific Division, J5, Joint Staff, Arlington, Va.

Benny Sugg program is coming soon to a computer near you!

Deployment of the electronic NAVSUP Beneficial Suggestion Program is tentatively scheduled for January 2004.

When available, the electronic version will enable you to submit a suggestion electronically from a customized screen that is similar to the paper copy form you now use.

In this system, you can attach any specs, blueprints, or files that will assist with the explanation of your suggestion.

When the suggestion is received at NAVSUP, you will automatically receive an electronic verification via e-mail that your suggestion was received and the number that was assigned to that suggestion. In addition, you will also have tracking capability from this site for your suggestions. You will be able see what stage the suggestion is in, who it is currently assigned to for action, what action is being taken and what the status is.

This program will speed up the evaluation process and eliminate lost forms. In addition it will assist with tracking suggestion evaluation times.

Access will be available from any computer that has Internet connectivity. To access the program, you will need Internet Explorer to connect to the website. In addition, there will be a link to the site on the NAVSUP homepage. To ensure access is limited to you alone, the login screen will require the user to register a user name and password of your choice. Further guidance will be provided when the program is available.

Independent Duty Postal Clerk Course Graduates First students

An important addition has been made to the training curriculum for Navy Postal Clerks, and Regional Navy Mail Center Norfolk hosted the inaugural class. The first graduating class of the two-week Independent Duty Postal Clerk "C" school was the culmination of more than a year of planning and hard work by senior members of the Navy postal community.



Flanked by their instructors, proud graduates pose for a class photo. Pictured left to right are PCCS(SW) Sidney Davis, Center for Service Support, Athens, Ga.; PC1(SW) Shane Estes, USS Carr (FFG 52); FISC Norfolk Executive Officer Capt. Robert Bjelland; PC3 Raymond Mayo, USS Nassau (LHA 4); PC3 Samuel Kern, USS Theodore Roosevelt (CVN 71), PC2(SW/AW) Louis Mercado, USS Hawes (FFG 53), SK2(SW) Darrell Allen, USS Mitscher (DDG 57); PC3(SW) Xavier Harvey, USS Saipan (LHA 2); and PCC(SW) James Floyd, Postal Clerk A School. The students were the first graduates of the new Independent Duty Postal Clerk course. The two-week course is now part of the regular Postal Clerk curriculum. In the next year, the course will be offered six times a year. Three on the East Coast and three on the West Coast.

"There was definitely a training deficiency for postal clerks out in the fleet," said PCCS(SW) Sidney Dawson. "This course will definitely help our postal clerks provide better service to our Sailors." Dawson, was one of three primary instructors for the two week course. He is from the Center for Service Support in Athens, Ga. The other two instructors, PCC(SW) Kenneth Young and PCC(SW) James Floyd, are both instructors at the Postal School at the Interservice Postal Training Activity, Fort Jackson, S.C.

They explained that because Sailors are not required to complete the basic Postal Operations Course, or "A" school in order to become a rated postal clerk, some Sailors currently serving as postal clerks could benefit greatly from this new course. "It all depends on how much OJT (on-the-job-training) they received," said Floyd. "Some Sailors have a great mentor to work with and get a good working knowledge of what's expected of them. Others get barely enough OJT to get by. This course will help fill-in those gaps." "Graduates of this course will have all of the latest information they need to be successful as an independent-duty PC," added Young. He added that the new course also teaches the students how to develop their networking skills, and provides them with points of contact when they need information fast.

The new course is also helpful for students like PC2 Stacy Barnette, who has served in a security billet at her current duty station. "I've been working out of the postal community for the past two years, so this a great opportunity for me before I move on to my next duty station," she explained.

The course consists of 11 modules, and, according to Dawson, is still being "tweaked." "Students filled-out critiques after each module," he explained. "We're using their feedback to finalize the course curriculum." Dawson added that the goal is to offer the course six times per year – three on the east coast and three on the west coast. The next class will be in the San Diego area in February.

Stennis Supply Department Wins Prestigious Award

Journalist 2nd Class (SW/AW) David M. Ross, USS John C. Stennis Public Affairs

USS John C. Stennis (CVN 74) won Pacific Fleet's annual Ship's Store Retail and Service Excellence Award Nov. 13. JCS's Supply Department Sales and Services (S-3) Division ranked highest amongst all West Coast-based aircraft carriers.

According to Navy Exchange Service Command (NESC), the award recognizes outstanding professionalism and contributions made by S-3's personnel in improving the quality of life for their shipmates.

"Everything we do aboard, including our vending machines, two retail ship stores, laundry and dry-cleaning facilities, plus the barbershop, were deemed the best in our ship's class category," said Chief Warrant Officer Marvin Watson, sales division officer.

The Brooklyn, N.Y., native said the competition was fierce, so receiving the award has made S-3 division exceptionally proud. Watson said their success was a culmination of having the right personnel, the right leadership and the right environment to represent the best the Navy has to offer.

After sending a team of inspectors during the month of September and conducting rigid observations, Commander, Naval Air Forces Pacific along with NESC, determined that JCS consistently maintains excellence in ship's store and services.

"Getting the award was great, but the customers remain the reason we do what we do and why we continue to strive for excellence every day. That doesn't change," said Watson. "Customers help S-3 division continue to do a great job by providing feedback about items the ship's store should carry and the amount of stock carried on the shelves."

USTRANSCOM is DOD's Distribution Process Owner - why, and what does it mean?

by Lt. Col., Scott D. Ross, U.S. Transportation Command, Public Affairs

“It is a dramatic event, for the first time in the history of the DOD, somebody has been given the responsibility for distribution process, management, leadership, directive and ownership. This is the first time that DOD has passed to a subordinate organization this kind of authoritative capability,” said Gen. John Handy, commander, USTRANSCOM on the historic significance of becoming the DOD's Distribution Process Owner.

In September, Secretary of Defense, Donald Rumsfeld appointed the U.S. Transportation Command as the Distribution Process Owner (DPO) for the Department of Defense. The mission statement for the command remains the same. Its overarching role in DOD logistics, however, is significantly broadened as reflected in the command's vision: USTRANSCOM provides the synchronized transportation, distribution, and sustainment which makes possible projecting and maintaining national power where needed with the greatest speed and agility, the highest efficiency and the most reliable level of trust and accuracy.

USTRANSCOM still provides air, land and sea transportation for the DOD, both in time of peace and time of war. However, the influence USTRANSCOM now has on DOD logistics, specifically distribution of resources, is greatly expanded. Mathematically, distribution can be expressed as the sum of transportation and supply:

DISTRIBUTION = TRANSPORTATION + SUPPLY

USTRANSCOM, traditionally has been responsible for strategic mobility, the transportation part of the equation. The supply half of the equation is accomplished by a number of organizations within the DOD. Numerous agencies, and various commands within the services procure and store sundry items. USTRANSCOM's designation as the DPO does not change any of this. It also does not change the organizational chain of command of any other agencies or organizations. What has changed is the fact that the DOD now has a combatant command singularly accountable for the distribution process. That's the reason for a DPO. No single agency or command has ever been responsible or accountable for making DOD's distribution system work for the war fighter. As a result, DOD's distribution system is fragmented and consists of stove-piped fixes by partners in the chain. The end user (troops at the tip of the spear) did not have a single source for supply chain management solutions - until now.

As the DPO, USTRANSCOM is tasked with directing, supervising, coordinating, synchronizing and developing processes, doctrine, business rules, information technology tools, systems, and procedures for all the players in the equation to be more efficient and effective. USTRANSCOM is not attacking this alone. Success hinges on the collaborative efforts involving the Services, combatant commands, and logistics partners such as the Defense Logistics Agency. The goal is to have a logistics system that is more responsive to the customer's (war fighter's) needs.

To better illustrate, compare your local retailer to a Marine Corps infantry battalion somewhere in the world. Your local retailer must be stocked with goods to sell to customers and supplies to run the store much the same way the battalion must be sustained to perform its mission. The retail corporation procures goods and supplies to be shipped to the local store. So too, does the military. Retailers do not have their own warehouses for storing goods, and neither does the military unit. Consequently, both rely on timely arrival of goods. Both of the systems use multi-modal transportation when appropriate to deliver the goods. Both must have a system for forecasting their requirements, and both must have a reliable solution for monitoring the progress of deliveries. The difference is how the items are managed from when they are procured through delivery to their final destination. When your local store is in need of supplies they interface with one entity within their corporation to find out where goods are in the distribution pipeline. The Marine unit is forced to search for answers through a multitude of agencies, and information systems. A retailer has one entity to oversee the supply chain management solutions for the corporation. Until USTRANSCOM was appointed DPO, the DOD did not have a similar single point-of-contact for all distribution requirements and solutions.

Efficiency, effectiveness and accountability are at the heart of the DPO appointment. More importantly, for the war fighting customer, is gained confidence and reliability in the system that delivers their required commodities.

Well-intended initiatives on the part of innovative people result in stove-piped solutions. These further degrade the existing system by putting greater demands on the system, create throughput dilemmas at ports, and highlight the inherent problems with achieving total asset visibility - from the factory to the foxhole. The challenges facing USTRANSCOM as DOD's DPO center on how to make the distribution system reliable, flexible, and responsive to the war fighting customer's need - from when an item enters the military's supply chain until it is delivered to the user.

The distribution of commodities within DOD is a complicated issue involving the Services, various DOD agencies, the combatant commands, suppliers, and commercial partners. At USTRANSCOM, teams are tackling how to do this by exploring where the seams exist in the current system, learning from academic and industry leaders in supply chain management, and soliciting ideas from partners in DOD's distribution system. The current system is being assessed, problems identified, and benchmarks are being developed to gauge success. USTRANSCOM's task as the DPO is to pull of this experience and knowledge together and improve service to the war fighting customers - incorporating supply chain management solutions to improve effectiveness and efficiency. Simply put, supply sergeants should be able to order items and have them delivered with the same level of confidence a consumer has when ordering from a major commercial entity.

A Marine's Christmas Poem - This life is my choice

(This poem was written by a Marine stationed in Okinawa Japan.)

“**T**was the night before
Christmas, he lived all
alone, in a one bedroom house
made of plaster and stone.

I had come down the chimney
with presents to give, and to see
just who in this home did live.

I looked all about, a strange sight I
did see, no tinsel, no presents, not
even a tree.

No stocking by mantle, just boots
filled with sand, on the wall hung
pictures of far distant lands.

With medals and badges, awards
of all kinds, a sober thought came
through my mind.

For this house was different,
it was dark and dreary,
I found the home of a soldier,
once I could see clearly.

The soldier lay sleeping,
silent, alone, curled up on
the floor in this one bedroom
home.

The face was so gentle, the room
in such disorder, not how I
pictured a United States soldier.

Was this the hero of whom I'd just
read? Curled up on a poncho, the
floor for a bed?

I realized the families that I saw
this night, owed their lives to these
soldiers who were willing to fight.
Soon round the world, the children
would play, and grownups would
celebrate a bright Christmas day.

They all enjoyed freedom each
month of the year, because of the
soldiers, like the one lying here.

I couldn't help wonder how many
lay alone, on a cold Christmas eve
in a land far from home.

The very thought brought a tear to
my eye, I dropped to my knees
and started to cry.

The soldier awakened and I heard
a rough voice, “Santa don't cry,
this life is my choice;

I fight for freedom, I don't ask for
more, my life is my God, my
Country, my Corps.”

The soldier rolled over and drifted
to sleep, I couldn't control it,
I continued to weep.

I kept watch for hours, so silent
and still and we both shivered
from the cold night's chill.

I didn't want to leave on that cold,
dark, night, this guardian of honor
so willing to fight.

Then the soldier rolled over,
with a voice soft and pure,
whispered, “carry on Santa,
it's Christmas day, all is secure.”

One look at my watch, and I knew
he was right. “Merry Christmas
my friend, and to all a good
night.”

NAVSUP automated Household Goods survey now available

The Household Goods Division of the Naval Supply Systems Command has announced the availability of an automated Web-based survey that allows Navy personnel to comment on and provide ways to improve the household goods moving process. Within 30 days after a Sailor moves, he or she will receive an e-mail that links to the survey Web site. The survey will allow program managers, moving counselors, and personal property offices to collect moving-related metrics and feedback about the moving process. Normally, the survey takes less than ten minutes to complete and is available at <http://applications.navsupsup.navy.mil/hhg/>.

“Moving can often be a very stressful and time-consuming process. The new survey is a Fleet and Family Quality of Life initiative designed to improve the personal property moving experience for Sailors and their families from end to end,” said Rear Admiral Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command. “We encourage Navy personnel to take the survey and let us know what we are doing right and, more importantly, what we can do better.”

Super SERVMART

A Team Committed to the Fleet

The entire staff at Super SERVMART would like to extend warmest wishes to all this holiday season and in the coming year. We appreciate the sacrifices, hard work and dedication made by "all" members of the armed forces in service to our country. We express our appreciation and gratitude by providing quality customer service to the men and women protecting the freedom we cherish.

Super SERVMART is located on the Norfolk Naval Base at 9610 Decatur Avenue (directly across from Pier 8 on the water front). Super SERVMART is open 0700 to 1600 Monday through Friday, except Federal Holidays. Our Customer Service phone number is (757) 451-8030 and we will be happy to answer any questions or concerns that you may have. On-site technical support is available from participating vendors for every commodity group offered, and there are thousands of items other than those stocked in the store that are available through the Special Order Desk. Other services include free delivery (no minimum order) to any Hampton Roads location, including just-in-time (JIT) delivery to support everything from ships' deployment schedules, to coordinating deliveries to a central warehouse receiving location when timing is crucial to meet customer requirements.

MobileMart, nicknamed "Big Blue", is the new mobile Super SERVMART store procurement system offered through Super SERVMART. It is simply a 40' trailer filled with approximately 200 line items for your shopping needs. It's a mini-Super SERVMART supply store on wheels parked at your front door step. Big Blue is used to promote JWOD products and then tailor the products to meet each customer's requirements. MobileMart is in full swing operating Monday through Friday, except for holidays. The schedule is included in

this publication. The schedule it is also posted on the FISC Norfolk web site and disseminated by the Logistics Support Center, Norfolk. During scheduled visits by the MobileMart, should a customer require purchases in excess of their single

site) under Products and Services/Super SERVMART(<http://www.nor.fisc.navy.mil>). Super SERVMART products are also available on the DoD EMALL.

At Super SERVMART, the Government Commercial Purchase Card (GCPC) may now be used as a method of payment for all ships on sales up to \$10,000 (\$25,000 for CV/CVN/LHA/LHD SHIPS). To accommodate this change, purchase cardholders should contact their APC and Citibank to increase their method of payment threshold limit. The AO limit and overall cardholder monthly limits may also have to be changed.

There have been a few procedural changes with the transition to this new contract.

For DD1149 purchases, the FISC Purchasing Agent will be issuing a delivery order vice a BPA call.

Exchanges will not be allowed under delivery orders; however, credit memorandums can be issued for items returned under delivery orders.

A single requisition for both in-store items and special orders (only those requiring less than a two week delivery timeframe) can be processed.

Commands that use a "Letter of Authorization" for shopping purposes are reminded that they must update their command's authorized shopper letter to Super SERVMART every six months or on transfer of the cardholder or authorized shoppers. A Letter of Authorization is **not required** to shop at Super SERVMART to help our customers with complying with FAR Part 8, the entrance to the sales floor area has been relocated to directly behind the large roll up door main entrance. The entrance aisle to the store showcases JWOD items, GSA and DLA items.



purchase threshold, the customer will need to fax a completed DD-1149 to the FISC Norfolk purchasing agent at Super SERVMART, fax number (757) 961-9551. Once the FISC Norfolk purchasing agent has placed the delivery order, Super SERVMART will deliver the products back to your command at no additional cost.

An electronic catalogue of items stocked in Super SERVMART is now available on CD ROM and/or a 3.5 floppy disk that is available at the Super SERVMART Customer Service desk. The in-store catalogue will be available soon on the FISC NORFOLK HOME PAGE (web

Monthly Delivery Schedule For MobileMart "Big Blue"

Week 1 & 3

Monday	LC Admin - LOGSU - PWC Little Creek
Tuesday	MC Force Training - USCG Bear - USCG ISC
Wednesday	1 st Lt Norfolk – COMNAVAIRLANT – HM-14 – Sewells Point Safety – VAW-120 – VR56 – Oceana Air Det. Norfolk - SIMA
Thursday	CBU 423 – EOD Mobil Unit 10 & 2
Friday	Ft. Story HQ – Navy Leader Training Unit

Week 2 & 4

Monday	ACU-4 - COMNAVREGMIDLANT - PWC Little Creek - USS Whidbey Island - FIWC
Tuesday	EWTGLANT - MACS-24 - Beach Master Unit 2
Wednesday	1 st Lt Norfolk – COMNAVAIRLANT - HM-14 - Sewells Point Safety - VAW-120 - VR-56 - Oceana Air Det Norfolk - SIMA
Thursday	US Dept of Transportation - USAALS-DAHT
Friday	Fort Story Headquarters - Naval Leader Training Unit

To schedule a "Big Blue" visit directly please call Mike Bader, MobileMart Manager, 544-2243

FY04 Supply Corps Commander Sea Board Selections

The following Supply Corps officers have been selected by the Supply Corps Commander Sea Board held Oct. 6-8. Commanders in Year Groups 1984 through 1991 who applied were considered for selection under the Sea Board selection process. The FY04 selectees are:

Ackart, Leigh Philip

CNSSC MECH

Bestercy, Robert Joseph

COMLANTFLT

Brazas, Anthony Paul

FISC PH (NWCF)

Christopherson, Ruth Ann

JNTSTF JCS WASH

Colyer, Timothy William

COMPACFLT

Digges, Edward Dudley

NOLSCMECH

Kinskie, Steven Wilfred

OPNAV

Kless, David Ronald

OPNAV

Landry, John Joseph

COMUSSOCOM

Larcher, Tracy Alexander

NAVICP PH (NWCF)

Lee, Tae Huan

COMNAVSURFLANT

Meyers, David Cole

NAS NORTH ISLAND

Morgart, Andrew Scott

NAVSISA

Patton, James Kirk

COMNAVSURFPAC

Polowczyk, John Phillip

OPNAV

Robinson, Joycelin

NAVICP PH (NWCF)

Singleton, Donald Lee

NAS JACKSONVILLE

Verrastro, Paul Jason

COMNAVAIRPAC

Wadge, Roland George

USJFCOM

Waymire, Kurt Eric

CNSSC MECH

Heathwatch: Here's to Your Health - The Winter-Time Blues

By Martha Hunt, Robert E. Bush Navy Medicine Public Affairs

The days are getting shorter and shorter. It's dark when you get out of bed in the morning and dark soon after you get home from work. If you feel this way, you may have what is known as Seasonal Affective Disorder (SAD).

The symptoms of SAD include problems sleeping, such as over-sleeping, feeling that no matter how much sleep you get it is still not enough and craving naps; overeating carbohydrates like breads, pasta and sweets; and cravings for cigarettes, alcohol or caffeine.

Depression, resulting in feelings of despair, guilt, poor concentration and frustration, a desire to withdraw, or even the loss of intimate feelings for a spouse or partner can be brought on by SAD.

Behavioral problems, such as anger outbursts, feeling lethargic, and physical symptoms such as joint pain, stomach problems and an increase in infections, colds and flu, are also symptoms.

The symptoms of SAD last from September to April and are worst in the darkest months of the year, peaking in December. Between 2 and 10 percent of all Americans suffer from SAD. SAD affects four times as many women as men and seems to run in families, implying a genetic component.

The best way to combat SAD is to increase the amount of light you get every day. Get outside during the day, use an alarm clock that gradually increases light in your bedroom, and buy special light boxes that contain fluorescent lights that simulate real sunlight.

Light boxes specially designed for SAD offer a large amount of light for use while eating, reading or working. Tanning beds are not a substitute for light boxes and can increase the risk of skin cancer and eye damage.

Finally, if nothing helps beat the wintertime blues, ask a healthcare provider for help.

Most commissaries not closing

by Rudi Williams

American Forces Press Service

To soothe anxiety among service members and their families about reports of Department of Defense officials closing commissaries, John M. Molino emphasized that, "We're not here looking to close all the commissaries!"

"The future of the commissary benefit is very sound, very healthy," said Molino, deputy undersecretary of defense for military community and family policy. "The department is committed to maintain a commissary benefit."

Calling recent media coverage of the commissary issue "slanted and inaccurate," Molino said DOD officials are strongly supporting the commissary benefit. Economists estimate the savings to customers are 30 percent compared to purchases in civilian supermarkets.

He said the controversy goes back three years ago. Shortly after arriving at the Pentagon, Secretary of Defense Donald H. Rumsfeld asked, "Why do I as the secretary of defense run a grocery chain?"

A-OK Student Reward Program helps make college more affordable

Kristine M. Sturkie, Navy Exchange Service Command Public Affairs

The Navy Exchange could make it easier to pay for children's college education. Through its A-OK Student Reward Program, four students will win a drawing for either a \$5,000, \$3,000 \$2,000 or \$1,000 U.S. savings bond, denominations at maturity. Drawings are held each quarter throughout the school year for a total of \$44,000 for the current school year.

"The A-OK Program was created in 1997 to reward students for getting good grades in school," said Mike Mongin, retail operations specialist at the Navy Exchange Service Command. "This year, we decided to add a fourth savings bond to give even more students the opportunity to save for their college education. Since its inception, a total of \$200,000 in savings bonds has been awarded to 60 winners. We are proud to support our Navy family through this great program."

Any eligible full-time student who has a B grade point average equivalent or better, as determined by their school system, may enter the drawing. Eligible students include dependent children of active-duty military members, Reservists and military retirees enrolled in first through 12th grades. Dependent children without an individual dependent identification card must be accompanied by their sponsor to submit their entry. Each student may enter only once each grading period and must re-enter with each qualifying report card.

Applicants may enter the drawings by bringing current report cards to any Navy Exchange to verify the minimum grade point average, completing entry cards and obtaining an A-OK ID, which offers discount coupons for Navy Exchange products and services. The first drawing for this school year is held in November.

New Per Diem Benefits Help Families Visit Injured Sailors, Marines

New benefits added to the per diem regulations in October 2003 allow the Bureau of Medicine and Surgery (BUMED) to provide financial assistance for up to two non-military family members who are traveling to be with a hospitalized Sailor or Marine. Per diem covers the daily allowance for travel, lodging and meals.

“Recent additions to the joint federal travel regulation (JFTR) allow BUMED to reimburse parents or other family members traveling to a hospital to visit a sick or injured Sailor or Marine,” said Hospital Corpsman 1st Class (FMF) Douglas N. Elsesser, program manager for Beneficiary Counseling and Assistance Coordinator at BUMED. “The specific criteria is outlined in the JFTR.”

When the JFTR was established, it provided per diem to active-duty military health care beneficiaries traveling greater than 100 miles each way from home for special medical care not available locally. JFTR currently covers costs up to the established per diem level to the non-active duty beneficiary and one other person, explained Elsesser.

Two new benefits were added to the JFTR in October. The first covers parents or other close family members, who are not normally eligible for the military health care program, to receive per diem.

“For example, a Sailor is involved in an automobile accident and admitted to the National Naval Medical Center in Bethesda, Md., in critical condition. His health care provider feels it is medically necessary for him to have family members at his bedside. The health care provider completes the required paperwork. BUMED would then reimburse the Sailor’s parents for travel costs from their home to Bethesda and cover the costs of their stay, up to the local per diem rate,” said Elsesser. “This is a nice benefit that was not available in the past.”

“Another addition to the JFTR pertains to service members who were injured in Operations Enduring Freedom or Noble Eagle and those service members who are serving in Afghanistan, Kuwait and Iraq right now,” added Elsesser. “If one of these service members is injured or becomes sick as a result of one of those operations, their family members will be reimbursed at the per diem rate.”

NEW OVERTIME RATE CALCULATION FOR SOME GS WORKERS IMPLEMENTED

Rules for calculating overtime rates for General Schedule federal employees changed with the passing of the National Defense Authorization Act for Fiscal Year 2004, the Defense Finance and Accounting Service announced recently.

The change affects overtime calculations for those GS employees who are exempt from the Fair Labor Standards Act and whose rate of basic pay is more than the rate for GS-10, step 1.

Under the revised formula for computing overtime pay for these employees, the hourly rate of pay for overtime is an amount equal to the greater of one and one-half times the hourly rate of basic pay for GS-10, step 1, or the individual's hourly rate of basic pay. This revision ensures that these employees will receive no less than their regular rate of basic pay for overtime work.

The changes became effective Nov. 24, 2003. For Department of Defense employees and other civilian pay customers of the Defense Finance and

Accounting Service, DFAS revised the Defense Civilian Pay System to accommodate this change as of Nov. 30 including any necessary retroactive payments for overtime work for the intervening period of Nov. 24-29.

Armed Forces reach milestone - one million moved

The U.S. military reached a major milestone recently. More than one million troops have been moved (deployments and redeployments) in support of Operation Enduring Freedom and Operation Iraqi Freedom. (OEF) According to 2000 census data, this is like moving every man, woman and child in the state of Montana more than 7,000 miles.

OEF began Oct. 7, 2001, when the U.S. and coalition partners attacked terrorists and their infrastructure in Afghanistan. OIF combat operations began March 19, 2003.

In addition to this troop movement milestone, more than 2.75 million tons of equipment and cargo have been transported via air and sea in support of these operations.

Col. Jim Pavlisin, chief of U.S. Transportation Command's Joint Operations Division says one million is a significant milestone, but looking at current airlift operations compared to past operations reveals an even more impressive picture.

“Our records show the number of passengers moved in support of OEF and OIF far exceed the numbers of troops moved for any other operation; including the Berlin Airlift, Desert Shield and Desert Storm, Restore Hope, Joint Endeavor and operations in Kosovo,” said Pavlisin.

OCTOBER 2003 SUPPLY CORPS INTERNSHIP RESULTS

The Supply Corps Internship Programs are an excellent opportunity for junior officers to explore major Supply Corps policy arenas while gaining on-the-job training in a functional subspecialty. There are seven intern programs available to junior Supply Corps officers: Joint/Operational Logistics; Navy Acquisition Contracting Officer (NACO); Navy Petroleum Officer (POL); Business/Financial Management (BFM); Integrated Logistics Support (ILS); Information Technology (IT); and Transportation (TRANS). Internships serve as some of the most challenging and rewarding assignments for our junior officers and selection to these programs is highly competitive.

The following Supply Corps officers have been selected for the Supply Corps Internship Programs. Assignment to specific intern programs will be made in conjunction with each officer's next rotation cycle. Congratulations to this year's intern program selectees.

LTJG Christopher Archer	USS <i>DWIGHT D. EISENHOWER</i>	LTJG Chad Moses	USS <i>GUNSTON HALL</i>
LTJG Jason Bammel	USS <i>CARR</i>	LTJG David Muhl	USS <i>JOHN F. KENNEDY</i>
LTJG Michael Chung	USS <i>CAMDEN</i>	LTJG Michelle Norton	Logistics Forces, U.S. Naval Forces Central Command
LTJG Zachary Cuca	USS <i>ABRAHAM LINCOLN</i>	LT Steven Osborne	USS <i>MAINE</i>
LTJG Scott Darnell	USS <i>HARPERS FERRY</i>	LTJG Michael Pereira	USS <i>DE WERT</i>
LTJG Jeretta Dillon	USS <i>PREBLE</i>	LTJG Joseph Pestar	USS <i>TOLEDO</i>
LTJG Robin Hasson	USS <i>MAINE</i>	LT Wade Rindy	USS <i>CARR</i>
LTJG Pamela Heater	USS <i>HARRY S. TRUMAN</i>	LTJG David Rodebush	Naval Special Warfare Unit TWO
LTJG Andrew Henwood	USS <i>SAN JACINTO</i>	LT Michael Ryan	USS <i>DWIGHT D. EISENHOWER</i>
LTJG Ignatius Hickman	USS <i>KITTY HAWK</i>	LT Michael Salehi	Naval Security Group Activity
LT Benjamin Johnson	U.S. Naval Academy	LTJG Reynoldo Santo	Patrol & Recon Force Pacific
LTJG David Jones	USS <i>NEVADA</i>	LTJG Franklin Semilla	USS <i>DENVER</i>
LTJG Carl Koch	USS <i>PROVIDENCE</i>	LT Stephen Strayer	USS <i>ALASKA</i>
LTJG Danielle Lloyd	Military Traffic Management Command	LTJG Christopher Thomas	USS <i>HENRY M. JACKSON</i>
LTJG Eric Lockett	USS <i>IWO JIMA</i>	LTJG Larry Wallace	USS <i>RONALD REAGAN</i>
LT Timothy Lott	FISC Norfolk	LTJG Rebecca Wasmer	USS <i>KITTY HAWK</i>

NEXCOM, AT&T Offer Free Phone Cards To Sailors, Marines Underway

By Kristine M. Sturkie, Navy Exchange Service Command Public Affairs

The Navy Exchange Service Command (NEXCOM) and AT&T are pleased to provide free \$10 prepaid phone cards for all Sailors and Marines who are underway aboard U.S. Navy ships with AT&T Direct Ocean Service phones during December.

"NEXCOM and AT&T have worked together over the past few years to bring a little taste of home to Sailors and Marines underway during the holidays," said Jennie Virden, NEXCOM personal telecommunication specialist. "We're committed to continuing the sponsorship of this significant quality of life initiative. It's our way of saying thank you to all the men and women who are serving our country."

Ships receiving cards this year are USS Cole (DDG 67), USS Detroit (AOE 4), USS Enterprise (CVN 65), USS Germantown (LSD 42), USS Gettysburg (CG 64), USS Gonzalez (DDG 66), USS Jarrett (FFG 33), USS Nicholas (FFG 47), USS Ogden (LPD 5), USS Peleliu (LHA 5), USS Philippine Sea (CG 58), USS Port Royal (CG 73), USS Stout (DDG 55) and USS Thorn (DD 988).

Navy Integrated Call Center(NICC) New email address

Navy Integrated Call Center Provides supply and logistics information 24/7/365. Just call 1-877-418-6824 (CONUS) or 510-428-6824 (OCONUS) or submit non-call requests via email to nicc@navy.mil or SALTS to eyb@salts.icpphil.navy.mil or FAX to 757-443-1655.

- For asset availability checks submit NIINs w/o dashes e.g. 123456789
- For release of NAVICP restricted material call 1-877-41 Touch and choose Option 1
- For requisition input submit data in 80 card column MILSTRIP format
Save as ASCII text file and send as attachment via e mail or SALTS.
- For RRAM inquiries submit data in 80 card column MILSTRIP format and populate card columns 74,75,76 with NNZ
Save as Microsoft (MS) text file and send as attachment via email or SALTS gram

NAVPERS to change Mess Management Specialists rating

JO1 (SW) Jason McKnight

A plan to change mess management specialists to culinary specialists and radically change the way Navy food service training is done awaits final approval by the Chief of Naval Personnel. Official word will be announced in a naval message.

"I'd heard rumors as far back as 1994 to change MSs to CSs," said Mess Management Specialist 1st Class (SW) Gilberto N. Cortez, a San Antonio, Texas, native currently attending an advanced food preparation course at Fleet Antisubmarine Warfare Center. "The



Members of the Dec. 10-11, 03 Cake Decorating Class hold their cakes upon which they will partice their art. L to R are MS2 Gary Byrd, USS Oscar Austin(DDG-79), MS3 Jana Christensen, USS Harry S. Truman, (CVN-75), MSSN Valeisa George, USNR, NavyMarine Corps Resreve Center, Cincinnati, Ohio. ; MS2 Matthew Moore, NATO; MS3 Matthew Guzman, USS Nassau(LHA-4), MS3 Todd Linger, USS Harry S. Truman(CVN-75).

Navy's been thinking about this for a long time."

The change won't just be a rating renaming. It'll involve a big shift in the way the Navy's cooks are trained. Fifty recruits

have already attended a foundation course at the Culinary Institute of America instead of the normal MS "A" School in Lackland Air Force Base, Texas. CDR Pat McCabe, project lead, said the plan is part of Task Force EXCEL's mess management specialist professional continuum. Sailors who complete integrated coursework and obtain industry-related credentials will earn college credits.

"The foundation course meets all the American Culinary Federation educational requirements for certified culinarian," said McCabe. "The finishing course is advanced culinary arts training that contributes towards advanced certification as certified sous chef and certified chef de cuisine." Fleet mess management specialists' response has been positive and eager.

"It'll make us more recognizable to the outside world," said MS3 William Boyd, a Chula Vista native currently assigned to Combined Bachelor Housing at FASW. "It will help me get work at places like the Hilton and Marriott hotel restaurants when I decide to leave the Navy."

Even senior MS' eyes light up at the changes coming their way. "The Navy is enhancing our image," said MSCS (SW/AW) Jether Lacsamana. "The Navy is making us more competitive in the trade, improving our knowledge and increasing our training opportunities. Doing this allows Sailors access to information so they can excel and increase their career development."

Culinary training has gotten a head start in the fleet also, and Navy cooks are

now learning new ways to prepare foods with new resources and civilian trainers.



MS1 Robert Blanks, and MSC Troy Kline, (both standing) of the Navy Food Management Team, give advice and direction to students of the Garnishing Class, given at the Teams training facilities in Bldg. Z101, at the Norfolk Naval Sation, Norfolk Va.

"They already have new culinary books to study for their rating exams," said Jerry Dunn, a civilian food service instructor at the Advanced Food Preparation School (General Mess Operation), FASW.

The new training and certification might not just help Sailors cook and eat better, there is hope it will increase retention and recruiting efforts as well by making the rating and its training opportunities and faster-than-civilian counterparts certifications a very attractive career choice.

Reservists Provide Support to Sigonella from Page 1

By SK1 Tawanda Boyd, NR FISC Norfolk Det 106

When ATAC Sigonella requested 29 days of support during Operation Enduring Freedom and Iraqi Freedom, three reservists (SK2 Manuel Cooper, SK2 William Barrett, and SK2 Erickson Miller) of the NR FISC Norfolk Detachment 106 unit answered the call. They provided outstanding support at a critical time, said Commander Peter Decker, FISC Det. 106 commanding officer. During the 29 days, they received and processed over 2,950 retrograde carcass materials from forward deployed Naval units. Detachment 106 calls Baltimore, Maryland home. However, the unit provides extensive supply support to other naval installations such as FISC Norfolk, the Naval Air Facility at Andrews Air Force Base, Naval Air Station Patuxent River, National Naval Medical Center Bethesda and Naval Reserve Center Baltimore.

Logistics Support Representatives

Ship	Representative	Telephone	Cell
USNS Big Horn (T-AO 198)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS John Lenthal (T-AO 189)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Kanawha (T-AO 196)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Laramie (T-AO 203)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Leroy Gruman (T-AO 195)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Mount Baker (T-AE 34)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Patuxent (T-AO 201)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Saturn (T-AFS 10)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Sirius (T-AFS 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Spica (T-AFS 9)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Supply (T-AOE-6)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USS Albany (SSN 753)	SK2 Bobby Miller	443-1850	5446219
USS Anzio (CG 68)	SK2 Josue Negron	443-1855	544-5365
USS Arleigh Burke (DDG 51)	SK2 Josue Negron	443-1855	544-5365
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Ashland (LSD 48)	SK1 Matthew Wright	443-1866	544-5456
USS Austin (LPD 4)	SK2 Josue Negron	443-1855	544-5365
USS Barry (DDG 52)	John Gant	443-1242	544-5379
USS Bataan (LHD 5)	Gary Humphries	443-1859	544-5419
USS Boise (SSN 764)	Vivian Hardy	443-1867	544-5436
USS Briscoe (DD 977)	Gary Humphries	443-1859	544-5419
USS Bulkeley (DDG 84)	Joyce Ford	443-1857	544-5403
USS Cape St. George (CG 71)	Gary Humphries	443-1859	544-5419
USS Carr (FFG 52)	John Gant	443-1242	544-5379
USS Carter Hall (LSD 50)	SK1 Matthew Wright	443-1866	544-5456
USS Cole (DDG 67)	Kevin Brunner	443-1875	544-5442
USS Detroit (AOE 4)	Al Ford/Alma Henry	443-1877/76	544-367
USS Deyo (DD 989)	Kevin Brunner	443-1875	544-5442
USS Donald Cook (DDG 75)	Joyce Ford	443-1857	544-5403
USS Dwight D. Eisenhower (CVN 69)	Pamela Harris	443-1856	544-5428
USS Elrod (FFG 55)	Marie Moss	443-1862	544-5395
USS Enterprise (CVN 65)	Joe Ditommaso	443-1851	544-5407
USS Estocin (FFG 15)	Joyce Ford	443-1857	544-5403
USS Florida (SSBN 726)	Pamela Harris	443-1856	544-5428
USS George Washington (CVN 73)	SK2 Bobby Miller	443-1850	544-6219
USS Gettysburg (CG 64)	Gary Humphries	443-1859	544-5419
USS Gonzales (DDG 66)	Virginia Nichols	443-1865	544-5452
USS Grapple (ARS 53)	SK1 Matthew Wright	443-1866	544-5456
USS Grasp (ARS 51)	Teresa Wiggins	443-1849	544-5460
USS Gunston Hall (LSD 44)	Marie Moss	443-1862	544-5395
USS Hampton (SSN 767)	Joe Ditommaso	443-1851	544-5407
USS Harry S. Truman (CVN 75)	Janis Hayes	443-1863	544-5438
USS Hawes (FFG 53)	John Gant	443-1242	544-5379
USS Hayler (DD 997)	Joyce Ford	443-1857	544-5403
USS Hyman G. Rickover (SSN 709)	Pamela Harris	443-1856	544-5428
USS Iwo Jima (LHD 7)	Kevin Brunner	443-1875	544-5442

Logistics Support Representatives

Ship	Representative	Telephone	Cell
USS Jacksonville (SSN 699)	Pamela Harris	443-1856	544-5428
USS John F. Kennedy (CV 67)	Vivian Hardy	443-1867	544-5436
USS Kauffman (FFG 59)	Barbara Robinson	443-1858	544-5417
USS Kearsage (LHD 3)	Barbara Robinson	443-1858	544-5417
USS Laboon (DDG 58)	Barbara Robinson	443-1858	544-5417
USS Leyte Gulf (CG 55)	Barbara Robinson	443-1858	544-5417
USS Mahan (DDG 72)	Pepper Anderson	443-1860	544-5377
USS Mason (DDG 87)	SK1 J. McDermott	443-1869	544-5375
USS McFaul (DDG 74)	Brenda Jones	443-1848	544-5454
USS Minneapolis St. Paul (SSN 708)	SK2 Bobby Miller	443-1850	544-6219
USS Mitscher (DDG 57)	Pepper Anderson	443-1860	544-5377
USS Monterey (CG 61)	Pepper Anderson	443-1860	544-5377
USS Montpelier (SSN 750)	Vivian Hardy	443-1867	544-5436
USS Mount Whitney (LCC 20)	Cynthia Griffin	443-1853	544-5444
USS Nashville (LPD 13)	Mildred Harrison	433-1854	544-5363
USS Nassau (LHA 4)	Joe Ditommaso	433-1851	544-5407
USS Newport News (SSN 750)	Janis Hayes	433-1863	544-5438
USS Nicholas (FFG 47)	Brenda Jones	433-1848	544-5454
USS Nimitz (CVN 68)	Pamela Harris	443-1856	544-5428
USS Norfolk (SSN 714)	Joe Ditommaso	443-1851	544-5407
USS Normandy (CG 60)	Cynthia Griffin	443-1853	544-5444
USS Oak Hill (LSD 51)	Marie Moss	443-1862	544-5395
USS Oklahoma City (SSN 723)	Janis Hayes	443-1863	544-5438
USS Oscar Austin (DDG 79)	James Rice	443-1146	544-5411
USS Ponce (LPD 15)	Mildred Harrison	443-1854	544-5363
USS Porter (DDG 78)	James Rice	443-1146	544-5411
USS Ramage (DDG 61)	Cynthia Griffin	443-1853	544-5444
USS Ronald Reagan (CVN 76)	SK2 Bobby Miller	443-1850	544-6219
USS Ross (DDG 71)	James Rice	443-1146	544-5411
USS Saipan (LHA 2)	Pamela Harris	443-1863	544-5428
USS Samuel B. Roberts (FFG 58)	SK1 J. McDermott	443-1869	544-5375
USS San Francisco (SSN 711)	SK2 Bobby Miller	443-1850	544-6219
USS San Jacinto (CG 56)	SK1 J. McDermott	443-1869	544-5375
USS Scranton (SSN 756)	Janis Hayes	443-1863	544-5438
USS Seattle (AOE 2)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Shreveport (LPD 12)	SK1 J. McDermott	443-1869	544-5375
USS Simpson (FFG 56)	SK1 J. McDermott	443-1869	544-5375
USS Stout (DDG 55)	Virginia Nichols	443-1865	544-5452
USS Stump (DD 978)	Mildred Harrison	443-1854	544-5363
USS Theodore Roosevelt (CVN 71)	Vivian Hardy	443-1867	544-5436
USS Thorn (DD988)	Virginia Nichols	443-1865	544-5452
USS Tortuga (LSD 46)	SK1 Matthew Wright	443-1866	544-5456
USS Trenton (LPD 14)	Wanda Willoughby	443-1852	544-5462
USS Vella Gulf (CG 72)	Wanda Willoughby	443-1852	544-5462
USS Wasp (LHD 1)	Wanda Willoughby	443-1852	544-5462
USS Whidbey Island (LSD 41)	Teresa Wiggins	443-1849	544-5460
USS Winston Churchill (DDG 81)	Brenda Jones	443-1848	544-5454

FISC Norfolk Key Telephone Numbers

	DSN	Telephone	FAX
Commanding Officer	646	(757) 443-1001	443-1000
Executive Officer	646	(757) 443-1001	443-1000
Executive Director	646	(757) 443-1001	443-1000
Public Affairs Officer	646	(757) 443-1013	443-1015
Small Business Office	646	(757) 443-1435	443-1355
Security Officer	646	(757) 443-1510	443-1537
Counsel	646	(757) 443-1092	443-1090
Reserve Coordinator	646	(757) 443-1012	443-1549
Command Master Chief	646	(757) 443-1153	443-1015
Acquisition			
Acquisition Executive	646	(757) 443-1601	443-1605
Operations Director	646	(757) 443-1628	443-1605
Contract Ops (Fleet)	646	(757) 443-1375	443-1424
Contract Ops (Ashore)	646	(757) 443-1347	443-1424
Pierside Purchasing	646	(757) 443-1369	443-1376
Purchasing Ops (Ashore/Overseas)	646	(757) 443-1370	444-1376
Purchasing Ops (CONUS)	646	(757) 443-1394	443-1389
Purchasing Ops (Habitability)	646	(757) 443-1444	443-4417
Resource Management			
Director	646	(757) 443-1565	443-1883
Business Operations			
Director	646	(757) 443-1075	443-1064
E-Business	646	(757) 443-1502	443-1543
Customer Operations			
Director	646	(757) 443-1165	443-1175
Logistic Support Center	646	(757) 443-1211	443-1175
Navy Integrated Call Center		1-877-418-6824	443-1175
Material Operations			
Requirements Division	646	(757) 443-1271	443-1277
Ocean Terminal	564	(757) 444-2395	444-2352
ATAC	565	(757) 444-2060	445-8607
Personal Property	646	(757) 443-3795	443-3737
SERVMART	646	(757) 443-1273	443-1293
HAZMAT	564	(757) 444-5809	443-1293
Regional Navy Mail Center	564	(757) 444-9126	444-9796
Fuel			
Fuels Officer	262	(757) 322-9003	322-9005
Cheatham Annex	953	(757) 877-7100	887-7223
Washington, DC Det	288	(202) 433-2901	6850000
Philadelphia Det	442	(215) 697-9550	697-9554