

# Supply Chest

August 6, 2004

Ready - Resourceful - Responsive!

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## Navy - AMC Air Terminal Norfolk welcomes evacuees

When Nearly 1,000 family members, DoD civilians, and active-duty Sailors were ordered to evacuate Bahrain in early July, there had to be a U.S. gateway to receive them and help them on their way to their ultimate safe-haven destination. That gateway was Navy - AMC Air Terminal Norfolk.

The evacuees were flown from Bahrain to Norfolk over a weeklong period in July on six DC-10 or KC-10 aircraft. After arriving at the terminal and clearing customs, they were driven to Naval Station Norfolk's Building C-9, where they received counseling and assistance after their sudden departure from Bahrain.

According to Art DuReitz, deputy director of the air terminal, there was plenty of help on hand to handle the extra passengers. "We had more than 200 Reservists working with us on their annual training," explained DuReitz. "The timing of their training couldn't have been better. Every Sum-

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*Volunteers at Langley Air Force Base move a pet crate after a flight carrying people and their pets evacuated from Bahrain was unexpectedly diverted from Norfolk. With only 10 minutes notice, the passengers and their pets were deplaned, processed through Customs, and on their way to Norfolk within one hour.*

## Rear Admiral Dan Stone Assumes Command of NAVSUP

In a time-honored Navy tradition that was attended by more than 700 people, Rear Adm. Daniel H. Stone, Supply Corps, United States Navy, relieved Rear Adm. Justin D. McCarthy, Supply Corps, United States Navy as Commander, Naval Supply Systems Command (NAVSUP) and 43rd Chief of Supply Corps.

Adm. Michael G. Mullen, USN, Vice Chief of Naval Operations, officiated the July 23 ceremony and was the keynote speaker. "This is a very joyous occasion," said Mullen. "NAVSUP and the Supply Corps are in terrific, terrific shape," he added, going on to say that McCarthy's leadership was pivotal to the success and efficiency achieved by these teams. Mullen presented McCarthy with a Distinguished Service Medal for his three-year tour. He called McCarthy "a true visionary" who helped to

provide "unparalleled levels of cost-effective service to our warfighters...during an extraordinarily complex period."

In his remarks, McCarthy reflected on his tour and recognized the noteworthy collective efforts of the NAVSUP and Supply Corps teams in transformation of the enterprise. "These last three years have been the most exciting and rewarding of my career," McCarthy told the audience, "We have really turned ideas into results, and as proud as I am about our past accomplishments, I'm even more excited about our future."

"We have an exciting future and I'm honored to be your new chief," Stone said. "The thought of following these great leaders could be daunting if not for the realization



*continued on page 6*

## From the NAVSUP Executive Director ... Corporate Communications

Do you know where to get the information you need? Do you know where to put the information you want to share? There is a lot of information available but sometimes it's hard to decipher where to put it and where to find it. Over the past year, our web-enabled communication vehicles have increased. NAVSUP is primarily using three web capabilities to communicate. They include the NAVSUP Public Web site, MyNAVSUP, and Navy Knowledge Online.

The NAVSUP Web site is a publicly accessible web site. It contains general information/news about the NAVSUP enterprise and its products and services. The NAVSUP public Web site is [www.navsup.navy.mil](http://www.navsup.navy.mil). Enterprise content managers maintain their respective areas on the NAVSUP Web site. One example of information available is the Naval Logistics Library (NLL). The NLL is located on the NAVSUP public Web site, and is a repository for instructions, publications, forms, etc. Questions about the NAVSUP public Web site can be sent to [navsuphqpaao@navy.mil](mailto:navsuphqpaao@navy.mil).

MyNAVSUP is the NAVSUP secure employee Intranet. It is accessible by military and civilian employees and sponsored contractors assigned to NAVSUP field activities and headquarters. MyNAVSUP contains employee and site-specific information—everything from news to Human Resources policies/regulations and business tools to current events. MyNAVSUP is located at <https://knowledge.navsup.navy.mil>. Employees need a DoD PKI certificate to access MyNAVSUP. Directions for obtaining

a PKI certificate are located on the login screen. Content managers from each field activity maintain MyNAVSUP. Questions about MyNAVSUP can be directed to [npi.cm@navy.mil](mailto:npi.cm@navy.mil).

Navy Knowledge Online (NKO) is a secure Navy Intranet. It focuses on Navy career development and knowledge sharing and it is accessible by all Navy military and civilian personnel as well as sponsored contractors. NKO is a great place for team information sharing and collaboration. A NAVSUP page has been established under the pages/organizations section. Within the NAVSUP section, work teams have created subsections. NKO is located at [wwwa.nko.navy.mil](http://wwwa.nko.navy.mil). It is user ID and password protected. Directions for obtaining a user ID and password are located on the NKO home page. NAVSUP groups interested in creating a subsection in NKO should e-mail Rich Jackson at [richard.s.jackson@navy.mil](mailto:richard.s.jackson@navy.mil).

In addition to Web-enabled communications vehicles, NAVSUP produces numerous print/electronic communications.

The Navy Supply Corps Newsletter is a bimonthly professional journal for the Navy Supply Team, and provides readers with a variety of features depicting the latest supply practices and procedures, updates on what's happening at the Navy Supply Corps School in Athens, Ga., retirement and medal announcements, obituaries, and news of interest to the enlisted community. It is distributed to Navy Supply Corps officers, supply E9s and E8s, and NAVSUP GS-13s and above, and our Navy customer commands.



Jeffrey G. Orner

The Navy Supply Corps Newsletter is accessible to all on the NAVSUP public Web site. Content suggestions can be submitted to the editor, Linda Hall at [linda.j.hall@navy.mil](mailto:linda.j.hall@navy.mil).

The NAVSUP Monthly Update is an enterprise newsletter for all NAVSUP employees, civilian and military. It is produced monthly by the NAVSUP Public Affairs Office and distributed electronically. The Monthly Update is also archived under the "News" tab on MyNAVSUP. Content can be submitted to the editor, Debbie Dortch at [debra.dortch@navy.mil](mailto:debra.dortch@navy.mil).

Questions/comments about NAVSUP communication efforts and products may be directed to the NAVSUP Public Affairs Office, 717-605-1543 or DSN 430-1543.

## Supply Chest

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## FISC Employees help clean the bay

FISC Norfolk employees from Codes 40, 50 and 200 participated in the 16th Annual Clean the Bay Day on June 12.

The employees and some family members covered a 10-block area between 20th Bay Street and 30th Bay Street in Norfolk. They collected 33 trash bags - approx 400 lbs of trash.

The total collection for the Hampton Roads area was 157,350 pounds of debris from 180 miles of state waterways across Hampton Roads and Gloucester County. Much of the seven-ton increase in litter collected over the previous year's total was attributed to debris left from Hurricane Isabel. Shoreline litter washed from roadways into storm drains and carried to creeks, rivers, and the bay is not only a public eyesore and nuisance but can be harmful to fish and wildlife. Litter can also clog wetlands and reduce their effectiveness as buffers for polluted runoff and shelter for wildlife. Marine debris such as oil drums, abandoned boats, and old engines can be hazards to boaters and swimmers.

*Cutline info - Front row: Jamal Jackson, Nevon Jackson, Donna Reuss, Gerry Reuss, CAPT Carlson, Sue Carlson*

*Back row: Simone Jackson, Neville Lowndes, Bill Andrews, Tracey Carr and Catherine Rudolph*

## FISC Norfolk and MSC take next step in Transformation

Fleet Industrial Supply Center (FISC) Norfolk has signed an Intra-Service Support Agreement (ISSA) with the Military Sealift Command (MSC). On July 14, 2004, Capt. Timothy Ross, FISC Norfolk's Commanding Officer and Capt. Robert Jackson, Commander, Sealift Logistics Command (SEALOGLANT), Atlantic signed the agreement that transfers responsibility for all waterfront logistics services needed by MSC to FISC's Logistics Support Center. The ISSA will reduce overall support costs. The signing of this agreement marked another step toward the Naval Supply Systems Command's transformation efforts to make the FISCs the waterfront logistics integrators for the entire Navy.

The objectives achieved as a result of this partnership include: eliminating/transforming functions that are redundant or unnecessarily compete for resources, create strategic partnerships and divest non-core functions wherever practical, improve business processes, create more efficiency and/or synergy and reduce or offset some costs while sustaining the ability to accomplish the mission.

Over the past eight months numerous meetings were held at various levels throughout both the FISC and MSC organizations to accomplish this significant step toward transformation. The success that resulted in this ISSA was a team effort. Lt. Cmdr. Paul Armstrong, Lt. Timothy Lott and Ms. Kay Hood, working closely with MSC's Fleet Logistics Liaison Manager Charles Cyrus, were instrumental in bringing the agreement to fruition.



*After signing the ISSA between FISC Norfolk and MSC, FISC Norfolk Commanding Officer Capt. Timothy Ross (left) posed with (left to right) Polk Rutherford, Deputy, Customer Operations; Kay Hood, Customer Operations Analysis; Charles Cyrus, MSC's Fleet Logistics Liaison Manager; and Capt. Robert Jackson, Commander, Sealift Logistics Command.*



## Wood selected as COMFISCS logistics area director, Wash. liaison

Debra Wood has been selected as the Logistics Area Director and Washington Liaison for Commander, Fleet and Industrial Supply Centers.

Wood, whose office is located at the Navy Yard in Washington, D.C., will directly support COMFISCS operations in dealing with major claimants including the Naval Supply Systems Command, Naval Sea Systems Command, Naval Air Systems Command, Space and Warfare Systems Command, Naval Facilities Engineering Command, Commander, Navy Installations, and Assistant Secretary of the Navy staff offices on high-level government and industry problems and issues. She is also responsible for logistics planning, policy, budgets and resources, metrics, and performance management associated with the COMFISCS mission.



"I'm excited about the new position and the opportunity to represent COMFISCS in the Washington area," Wood said. "It's always a challenge moving into a new job, particularly in today's environment where there is so much to do in a short amount of time and limited resources with which to get it done."

Wood most recently worked at NAVSEA as the deputy director for the Configuration Management and Readiness Division in the Fleet Logistics Support Directorate. Prior to that, she was the acting director of logistics for the Strategic Sealift Program Office, which encompassed two classes of Strategic Sealift New Construction ships, two classes of Sealift Conversion ships, and one class of Marine Prepositioning Future (Enhanced) ships.

Her experience also includes managing the NAVSEA Other Procurement, Navy (OPN), Weapons Procurement, Navy (WPN) and Operations & Maintenance, Navy (OM&N) interim spares outfitting budget accounts. She was also involved in the implementation of a program to improve delivery of critical weapon system Maintenance Assist Modules (MAMs) and spares to the fleet.

Wood believes her training and background in these areas and in others has taught her well and has readied her for this new undertaking.

"I think my past positions in inventory management, budget, ship acquisition logistics, interaction with the Fleet, and close working relationships with the System Command program offices and Program Executive Offices all contributed to preparing me for this job," Wood said.

A graduate of Thomas Edison State College, Wood holds a bachelor of science in business administration degree, a DAWIA Level III certification in Acquisition Logistics, and is a member of the Acquisition Professional Community.

## Rear Adm. McCarthy says farewell

On 23 July 2004 Rear Adm. Dan Stone will relieve me as Chief of Supply Corps. Time has passed quickly, but as I reflect on the challenges we have faced together and the resulting accomplishments, I find myself overwhelmed with a deep sense of admiration for each and every one of you. I am truly grateful for your constant support, and it has been an honor and privilege to serve as your Chief.

Today, the United States is a nation at war, fighting against a new and unpredictable enemy. As I write approximately one-half of our force is underway, the majority of which is deployed to various points around the globe. The logistical challenges presented by this new security posture are unprecedented and have demanded that our Navy operate more effectively than ever in the joint logistics arena. Our community has responded in kind, embracing the challenge and providing an unmatched depth of knowledge in enhancing logistics support to our nation's joint warfighting capability. Your performance has been superb...readiness never better!

As I complete my tour, I do so with a tremendous sense of pride in what we have accomplished. You have brought to life our vision of "one team, one focus, bringing logistics to the fight," and in doing so, realized the strength of your collective efforts, working together as a team and accomplishing the impossible.

In closing, let me leave you with this thought. The future is bright. New opportunities are opening up daily, and I have no doubt that under Rear Adm. Stone's leadership you will continue to lead the Navy in logistics innovation - fully capitalizing on your progress to date and becoming masters of joint and operational logistics. Rest assured, I will continue to closely watch and support your progress.

Thank you all for the tremendous work you are doing in support of our Navy and nation. Stay the course. You are making a difference!

With my sincere admiration and respect,

J. D. McCARTHY  
Rear Admiral, SC, USN

## NAVSUP launches improved home page

The Naval Supply Systems Command (NAVSUP) has redesigned its public web site home page to help visitors better navigate through web-based logistics and command information resources.

The redesigned NAVSUP home page, [www.navsup.navy.mil](http://www.navsup.navy.mil), presents a new look and feel while maintaining similar functionality and accessibility of the original web site. Located in the upper right-hand corner of the home page, user-friendly drop-down links provide site visitors quick access to organizational and activity-specific information. The drop-down lists contain links to all NAVSUP's organizational areas and field activities.

The home page also features an expandable content area allowing the flexibility to add a variety of information. This feature affords NAVSUP the capability of making important and critical information more readily available to site visitors.

*continued next page*

## Speaking for the Fleet ... Protecting Your Identity

By *FLTCM(SW/AW) "Buck" Heffernan*

Ever lose your wallet or purse? How about your military ID card? Ever lose a PIN number? What about a credit card or driver's license? I suspect most people have at one time or another had something stolen that contained important personal information, like your name, address, Social Security number, or credit card number. If you have been a victim, you were vulnerable to one of the fastest-growing crimes in the world, identity theft.

Here's a quick quiz: Without looking in your wallet or purse, make a list of every document, card, or piece of data in there that someone could use to learn something about you. If you can't list them all, or don't know who you would call to report the loss of a particular credit card, you are more vulnerable than you might like to think.

In the past five years, more than 27 million Americans have been victims of identity theft, and Sailors are more susceptible than the general public. Last year's identity theft losses to businesses and financial institutions totaled nearly \$48 billion and consumer victims reported \$5 billion in out-of-pocket expenses. Why are Sailors more prone to this? Because Sailors move around a lot and that makes us more of a target. Identity theft is not specific to rank, it affects us all, from seaman to admiral.

Identity thieves take advantage of two key things: sloppiness and inattentiveness. Think about those things for a moment. How closely do you manage your own credit cards and documents? While you may guard your ID card, what about all the other documents that contain critical information? Ever throw an old LES in the trash? How about a copy of an eval or fitrep? What about all the junk mail you receive in the mail that contains all sorts of information about you? If you don't shred that stuff, and tightly control where you put it, it might end up in the wrong hands.

Identity theft happens when another person uses your personal information to commit fraud or other crimes. In some gross cases, people whose identity have been stolen can spend months, even years - and their hard-earned money - cleaning up the mess thieves have made of their good name and credit record.

In today's world of easy credit, you just can't be too careful, especially considering

how much information is available and shared on the Internet. When I was growing up, getting a credit card was almost impossible. To obtain one, you had to fill out a huge amount of paperwork and prove, beyond a shadow of a doubt, you were "worthy" of credit. Today, credit is given so freely that it's not uncommon to receive actual credit cards in the mail, and to activate it, all you need to do is make a simple phone call. If someone opens an account in your name, how would you know?

That brings me to the second assumption by thieves, inattentiveness. Most of us receive bank and credit card statements either in the mail or have access to them on line. Do you read them? If you try to pay your bills quickly, and only make minimum payments to your credit cards, you may not even notice that someone made a purchase if you don't read the entire statement. Additionally, if someone opens an account in your name, and subsequently rings up some large purchases, you may not become aware until it shows up on your credit report as a delinquent account. If the billing address set up by a thief isn't your home address, you would never see the bills to know there was a problem.

Here's what I suggest to everyone. First, protect everything that contains personal data. Secondly, you should purchase a shredder so you can dispose of any pieces of paper that come in the mail that contain information about you. Thirdly, I recommend you review your credit report often. There are several credit bureaus that provide credit reports: TransUnion, Experian and Equifax. There are many services that allow you to purchase your credit report so you can review it.

Here are a few more quick tips to help protect yourself: cancel unused credit cards; limit the number of cards you own; when using the Internet, make purchases only on secure sites - look for the little "lock" icon on sites that can be trusted; never give PIN numbers to anyone, for any reason; don't put PIN numbers in the same place as the accounts they access (like in your wallet); and if you use a computer, don't download or open files from strangers - opening a file could expose your system to a computer virus or a program that could hijack your modem.



*FLTCM(SW/AW) "Buck" Heffernan*

My final tip: If you suspect a credit card has been stolen, report it immediately. Don't wait - if you wait, someone might be shopping using your account.

Shipmates, I would encourage you all to take every precaution you can think of to protect yourself from identity theft. This white-collar crime is on the rise and all of us are vulnerable. I would challenge you to view identity theft like we do force protection - you can never completely eliminate yourself from being a target, but you can take measures to make yourself a hard target vice a soft target.

Following a few simple steps can greatly reduce the two things would-be thieves need most, sloppiness and lack of attention. Good luck and stay safe!

### **NAVSUP from previous page**

NAVSUP's News and Headlines now appear in a scrolling news ticker in the upper left side of the home page. Recent news articles scroll one at a time through the news ticker window. Users have the ability to select the article from the news ticker to read the full news item.

A "Corporate Communications" icon has been added to the center right. This allows the site to offer user-friendly access to important information, including photos, videos, fact sheets and breaking news.

## New NAVSUP from page 1

that with this position comes the strength of you—the men and women of the NAVSUP enterprise and Supply community.”

Stone was formerly assigned as Director of Logistics and Engineering for North American Aerospace Defense Command and United States Northern Command, both headquartered at Peterson Air Force Base, Colo. A native of Pennsylvania, Stone was commissioned as an ensign in the Navy upon graduation from Villanova University in 1971. At sea, he served as supply officer of the aircraft carrier, USS Ranger (CV 61), and the nuclear guided missile cruiser, USS Long Beach (CGN 9), and as the aviation supply officer aboard the aircraft carrier, USS Constellation (CV 64). He is qualified as a naval aviation supply officer.

McCarthy became Commander, Naval Supply Systems Command in July 2001, following a tour as Deputy Chief of Staff for Logistics, Fleet Supply and Ordnance, U. S. Pacific Fleet. A native of Auburn Hills, Mich., he was commissioned through Officer Candidate School, Newport, R.I. He holds a bachelor's degree from Oakland University and is a distinguished graduate of both the Naval Postgraduate School and the Naval War College. Prior to his assignment with the Pacific Fleet, McCarthy served as Deputy Director for Material Management, Defense Logistics Agency. At sea, he has served on four ships, three of which were as Supply Department Head, including as recommissioning Supply Officer of the battleship, USS Missouri (BB 63).

McCarthy has been confirmed for appointment to the grade of vice admiral and assumes the position of Director for Material Read-



Rear Adm. Justin D. McCarthy and Rear Adm. Daniel H. Stone cut the Change of Command cake. Stone relieved McCarthy as Commander, Naval Supply Systems Command (NAVSUP) and 43rd Chief of Supply Corps at NAVSUP Headquarters in Mechanicsburg, Penn. on July 23.

## evacuation from page 1

mer, they arrive for a 'Port Takeover' drill where they train side by side with their counterparts here. The repatriation of the evacuees couldn't have gone as smoothly as it did without their help.”

When one of the flights was unexpectedly diverted to Langley Air Force Base, members of the 1st Logistics Readiness Squadron rose to the occasion and made sure the passengers and pets on the flight were properly welcomed, processed, and on their way to Norfolk as quickly as possible. “That flight was called ‘Noah’s Ark’ because it had most of the pets that were being evacuated,” remembered DuReitz. “We had an F-14 with a blown tire and collapsed landing gear on our runway, so we couldn't accept any flights until that was cleared. Langley landed that plane on 10 minutes notice. In that time, they assembled enough people to get the people off the plane and through customs. They also had people walk the pets, feed and water them and make sure they were comfortable. They did all of that and got everyone on their way to Norfolk in about an hour. That was amazing!”

Another issue that came up during the repatriation was outbound household goods

shipments bound for Bahrain. Without knowing the duration of the evacuation, it was necessary to track down any outbound shipments and keep them from making the trip there. DuReitz and his crew had more than one million pounds of household goods at their facility while they contacted the carriers who had delivered the shipments. They then helped coordinate pickup and storage of the household goods.

According to DuReitz, one of the reasons the repatriation process ran so smoothly was because they learned a lot during the last such effort when more than 2,000 family members were evacuated from Guantanamo Bay Cuba in 1994. “After the evacuation from Guantanamo, we took all of the lessons learned from that and drew up a basic repatriation plan,” explained DuReitz. “As soon as we got word of the evacuation from Bahrain, we pulled out that plan, dusted it off, and we were ready to go. It made it a lot easier for the pieces to fall into place.”

When it's time for the evacuees to return to Bahrain, the team at Navy –AMC Air Terminal Norfolk will be there to help them along the way.

ness and Logistics, N4, Office of the Chief of Naval Operations, Washington, D.C.

## PC1 Fritz heads to GTMO



PC1(SW) Sondra Fritz of the FISC Norfolk Regional Navy Mail Center has been temporarily assigned to U.S. Southern Command, Joint Task Force Guantanamo Bay, Cuba for a 179-day assignment. She made a brief stop at Ft. Benning, Ga. enroute for uniform/equipment issue and training. "I'm not sure what I'll be doing there (at GTMO), but I'm looking forward to contributing whatever I can there," said Fritz. She added that she's excited about the opportunity for a new challenge.



Tony Smith, NNSY Annex; Bonnie Brown-Murphy, Code 50; and Andrea Busch, Code 40 were all recently congratulated by FISC Norfolk Commanding Officer Capt. Tim Ross for being selected to participate in the NAVSUP Corporate Management Development Program (CMDP).



Four FISC Norfolk Sailors were recently recognized for receiving Good Conduct Medals. They are (left to right) CS2(SS) James Bryant (third award); PC3 Ravinesh Prasad (second award); SK2(SW) Josue Negron (second award); and PC1(SW) Sondra Fritz (fifth award).

## **Thanks from NOLSC**

Dear Captain Ross,

I would like to thank the entire Fleet and Industrial Supply Center Norfolk team for the outstanding support provided to me during my recent retirement ceremony. I would especially like to single out Ensign Sebastian for his participation as a flag passer in "Old Glory" and Petty Officers SK2 Marshall, SKI Riley, PC2 Foster and GM2 Rivera for their participation as sideboys. Their military bearing and professionalism greatly contributed to the successful completion of the ceremony that was of significant personal importance to my family and me. Please pass on my sincere thanks for a job well done.

Captain Lee Henwood, SC USN

*Note: Capt. Henwood was the NOLSC Director of Transportation and Distribution. He previously served as FISC Norfolk Code 300 Director.*

## **Ocean Terminal wins award**

Congratulations to the FISC Norfolk Ocean Terminal and Navy Cargo Handling Battalion FOUR on their selection for the 2003 National Defense Transportation Association (NDTA) Military Unit Award. They will be formally recognized next month in Milwaukee, Wisc.

## **Help us salute your star performers**

This Bravo Zulu section is for the whole FISC Norfolk family. We want to recognize your star performers, and we don't want to miss anyone. So please, let us know if someone you know has received an award or has reached a milestone that deserves recognition. Don't take for granted that we've been notified. We would rather hear about the same event ten times than not hear about it at all, so call us at 443-1014, or email the editor at [jim.kohler@navy.mil](mailto:jim.kohler@navy.mil). Help us make sure that all of the FISC Norfolk superstars receive the recognition they deserve.

**Bravo Zulu**



**Bravo Zulu**



GM2 William Pemberton of SMSD is the FISC Norfolk Junior Sailor of the Quarter.



SH1SW/AW Johnnie Summerlin of the Fleet Assist Team is the FISC Norfolk Sailor of the Quarter.



Purisimo Filipinas, Material Operations Department, Code 303 is the FISC Norfolk Wage Grade Employee of the Quarter.



FISC Norfolk Commanding Officer Capt. Tim Ross congratulates Cmdr. Teddie Dyson after presenting her with the Meritorious Service Medal.



Kay Hood, Customer Operations Department, Code 105, is the FISC Norfolk General Schedule Employee of the Quarter.

Naval Station Norfolk's  
**Hispanic American Heritage Month Luncheon**  
 September 20, 2004  
 Breezy Point Officers' Club  
 1100-1300  
 Tickets are \$10.00 per person. Price includes ethnic cuisine, dance, and music. Guest speakers are Ms. Debbie Martinez and Dr. Rodriguez Hirsch. Call 445-0452 for information.

**Bravo Zulu**

