

Supply Chest

July 23, 2004

Ready - Resourceful - Responsive!

Vol. 56 No. 11

Capt. Timothy J. Ross takes helm at FISC Norfolk



Capt. Timothy J. Ross addresses the audience after taking command of FISC Norfolk

On a day where the sun shone bright and the temperatures soared, Capt. Timothy J. Ross relieved Capt. Loren V. Heckelman as commanding officer of FISC Norfolk. Capt. Ross is the 37th commanding officer of the command that has also been known as a Naval Supply Center, Naval Supply Depot, and Naval Supply Station Norfolk.

More than 300 guests and FISC employees attended the traditional change of command ceremony across from Pennsylvania House aboard Naval Station Norfolk, including several former commanding officers of the Navy's oldest supply center, which celebrated its 85th birthday this year. Recently retired Capt. Mike Carlson served as master of ceremonies.

Former FISC Norfolk Commanding Officer

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Reservists offer part-time service, full-time commitment

By CDR Terry G. Rivenbark

What do naval reservists who live in Syracuse, N.Y.; Baltimore; Washington, D.C.; Richmond, Va.; Norfolk, Va.; and Bessemer, Ala. have in common? If you answered that they have a full-time commitment to support FISC Norfolk, then you are correct! These 150 enlisted personnel and 14 officers represent six different naval reserve units who perform their weekly drills and their two weeks annual training, their part-time service, by performing customer service, physical distribution, inventory management, information technology, and mail processing functions in direct support of FISC operations. For example, during the month of June, personnel from Richmond processed Depot Level Repairables (DLRs) at the ATAC Hub. Michael Pigford, the ATAC Eastern Region Director, has been extremely pleased with the support from the Richmond reserves. He

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SK2 Darla Steele (left) and CS3 Angela Barrett prepare material for transport from Building CEP-201. Both Sailors are from FISC Norfolk HQ Detachment 107. They recently completed a regular drill period with the FISC Norfolk Ocean Terminal Division. They are just two of more than 150 officers and enlisted reservists who support FISC Norfolk around the world on a daily basis.

From the Commanding Officer ... A Fond Farewell and Thank You

FISC Norfolk Teammates,

I cannot believe the day has come for me to turn over command of FISC Norfolk and transfer to another new duty station. It is always with mixed emotions that a military service member executes a new set of orders. New challenges and new opportunities are welcomed with the prospect of a new job but the time seems to have gone by so quickly and there is still so much left to do and see to completion and results. As I prepare to depart for my fifteenth duty station, I am finding these orders to detach from FISC Norfolk to be the most difficult of any in my career that I have had to execute. When I reported to *USS Bigelow* (DD-942) in November of 1979 for my first tour of duty as a Supply Corps Ensign, I had no idea that one day I would be the commanding officer of this magnificent supply center. I had never served in Norfolk prior to assuming command here at FISC but throughout my many tours of duty both ashore and afloat, I had heard of the legacy of outstanding service and support built by the military and civilian team of logistics and supply professionals. There were legends throughout the Navy of NSC and later FISC Norfolk having accomplished the impossible and always delivered on the requirements of the customer.

In recent times you have continued to make history and make all of us associated with the supply center proud. I was serving in the Pentagon during the 9/11/01 terrorist attacks and read in message traffic and news accounts about how FISC Norfolk mobilized to support the sortie of almost every ship in

the Atlantic Fleet to respond to the crises and uncertainty in the days following that tragic day. Shortly after my arrival, our nation embarked on the Global War on Terrorism and we saw our waterfront go from having ships at every pier to having almost no ships at all. It was all of you who made that happen. You rose to the occasion as you have done on so many occasions in the proud history of this supply center... you met every challenge... you exceeded every expectation and you delivered when our Navy and our nation needed us to. I am proud of each and every one of you and I am proud to have served on this great team with you.

I can't begin to thank you enough for your support and the good work you have done during my time as your commanding officer. Your professionalism and "can do" spirit served as an inspiration to me each and every day and assured me of our successful mission accomplishment and fulfillment of our purpose to deliver combat capability through logistics. I know that the good work will continue and I will watch fondly from my next duty station, confident and proud that history will continue to be made by this great team that I was blessed to serve with.

FISC Norfolk is truly a very special place. The memories are far too numerous to mention here but suffice to say that you always made me feel special to be your commanding officer. I will always remember my walks through ATAC with their spectacular Christmas displays, my visits to the NICC to see what was displayed on the electronic dis-



Capt. L. V. Heckelman

play board (or what was for lunch), my stops in the LSC to learn what ships were returning by finding the big "FISC Welcomes Home..." poster boards. Walking through Pier 8 or CEP-201, SERVMART or the Fleet Assist Team or Food Management Team spaces was always the highlight of my day as I sought to avoid the large stack of paperwork or numerous emails awaiting my return to my desk. And though I didn't make the trip to Cheatham Annex as often as I would have liked, I loved going there... particularly on the days when there was light traffic. What a beautiful part of our country and important part of our country's history there in the Williamsburg area.

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Supply Chest

Fleet and Industrial Supply Center
1968 Gilbert Street, Suite 600
Norfolk, Virginia 23511-3392
(757) 443-1013/14

Capt. Timothy J. Ross, SC, USN, Commanding Officer
Bob Anderson, Public Affairs Officer/Managing Editor
Jim Kohler, Editor
Bill Pointer, Staff Photographer
Steve Craddock, Staff Graphic Illustrator

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From the Executive Director ... STAIRS- Have you checked it lately?

Some of you will recall that back in the 5 April 2004 *Supply Chest* I wrote an article on the Standard Automated Inventory Referral System (STAIRS). At that time the inventory system was new and we all needed to make sure that our resumes were in this database. As you all know, almost 100% of the vacancies that occur are filled through this automated referral process. Requests for Personnel actions (RPAs) to fill vacancies are electronically created in MODERN and the production of the selection certificate is automated from this point on until the certificate is created. The employees referred to the selection official on the selection certificate are retrieved from the STAIRS inventory based on the information contained in the resume and the Additional Data Sheet. Just as we used to keep our SF-171s current with education and training updates, so do we need to keep our "electronic" resumes current and accurate. I am happy to say that it appears that most employees have placed their resumes into STAIRS.

The purpose of this column is to remind you of your responsibility to keep that resume current and accurate. I am not happy to say that I am not confident that those of us that placed our resumes into STAIRS two years ago have taken the time to review and

update it with any new training, education, awards or additional experience. We all need to do that. And most importantly, I need to remind you that the resume will only stay active in STAIRS for one year - yes, **only one year**. Thirty days prior to your one year anniversary, you will receive an email notification that your resume will expire at which time you can extend your resume. If you do not have access to a computer, you can send in a written notification to the HRSC-E to extend your resume. Recently we have experienced employees whose resumes had "expired," and while they thought they had resumes in STAIRS, in reality they did not. You ask what happened to the email notification, did they not get it, or not understand it, or fail to act on it? Well, most of us would act on this kind of notification, especially if we are interested in being considered for vacancies, so I am guessing that many of us registered under our old email address. NAME@nor.fisc.navy.mil and have not updated it with NAME@navy.mil. So I am surmising that these notifications, when sent out, were sent to our old email boxes and not forwarded to the new email address as that service has also expired. So, I believe that there is a very real probability that these employees did not get the notification of



Ms. Sidnia Etherington
expiration.

So I ask all of you to please take a moment to check up on your resume, make sure it is current and accurate, and in particular, make sure your telephone number and email address are current. If you have any questions please contact Kim Scott at 442-1481 or Amy Galinato at 443-1042 in our HRO office.

CO farewell from previous page

I knew we would be faced with some tremendous challenges as I assumed command in August 2002. Transformation was the news of the day... with the need to self-finance the recapitalization of our Navy... and the bills were large. It was truly a time for transformation... radical changes in our organizational structure and processes. I had complete confidence that we could weather the storms of change together and fully measure up to the high standards of our predecessors. I based that confidence on the assistance that I was certain would come from every member of the FISC Norfolk team. My confidence has been fully justified and my expectations have been far exceeded. Without the support of some very exceptional people who have spent their entire career supporting the supply center, it would have been far more challenging.

Thanks to each and every member of our FISC Norfolk-DDNV team, the past two years have recorded our contributions to the Navy and the nation and added to the history and proud legacy of our supply center. Now I come to the end of this chapter in my Navy career. The friendly cooperation and the warm comradeship from each of you have dispelled the difficulties; the path proved a most pleasant one, and the two years, for me, were memorable and happy. You have answered promptly and wholeheartedly every call I made upon you for service. These past two years have been a most enriching experience for me. They have brought me many new and

wonderful friendships that are now among my most cherished. I have greatly enjoyed this period of service and have prized the privilege of trying in some small way to add to the effectiveness of this organization.

It has truly been an honor and a privilege to serve with each and every one of you. Even though my next assignment is not that far away and I'll still be here in Norfolk, it will not be the same. I will miss all of you. I will miss being a part of this special team. I am leaving the absolute best job the Navy has ever given me. I also know they can never top this with any other job in the Navy. I have truly been blessed to lead the oldest, largest and absolute finest Fleet and Industrial Supply Center in the United States Navy. Thank you for all the wonderful memories and for your friendship, good work and outstanding support.

Your proud commanding officer,

A handwritten signature in black ink that reads "R. V. Heckelman". The signature is written in a cursive style with a long, sweeping underline.

The Many Faces of Security – Security Awareness

By Bobby Whittington, Security Director

The purpose of this article is make personnel aware that we need everyone to be aware of who's in their workspace and what's going around their areas, buildings, compounds, etc. The Security Awareness colors are not intended to equate to Homeland Security's color codes nor to our Navy Force Protection Conditions. It's just an easy way to remind everyone of the saying that we need your help to report any suspicious actions or things.

Imagine for a moment that instead of being at work in W-143, CEP-201 or X-137, you're on leave and relaxing on a beach at Nag's Head. The sun is shining, the surf is breaking nicely: you're in your favorite lounge chair with a cool drink 'melting' in your hand. Life is good!

(In the world of security awareness, you're in your comfort zone... and you're pretty oblivious to what's going on around you. You're in Awareness Condition Green.)

You finish your drink and decide to take a dip in the ocean to cool off from the heat. You wade into the surf, adjust to the temperature change, then relax and start watching the people on the shore. Life is still good. Then, a somewhat larger wave arrives behind you, slapping you across the back, shoulders and head. You're off balance for a moment or two, but regain your stance in the surf. "Hmmm," you muse, "Maybe I should face outward also. In fact, maybe I should ensure I keep an eye on what's going on around me and not just focus in one direction."

(You have just entered Security Awareness Condition Yellow. You're still enjoying your job... or, vacation, in this scenario... but, you've become more aware of what's happening around you. It's not that you're greatly concerned or feel threatened, but you just want to be more observant.)

Things have settled down to a routine of waves rolling in and washing back out to sea. You're focusing on what's going on, but life is still good. Suddenly, the lifeguard has his megaphone up and is announcing in a loud and serious voice – "SHARK! SHARK!"

Everything becomes secondary to you, except getting onto that beach! Forgotten is the sunshine, the waves, the previous drink... everything! Your entire focus is getting out of the water and onto the beach!

(You have immediately gone to Security Awareness Condition Red! There is nothing else to focus on until you reach the shore. You know there is a real and immediate threat... a "clear and present danger!")

Following 9/11, everyone went to what equates to our "Condition Red" and slowly backed out of it over a period of time. But, we remained in increased Threat Conditions for an extended period. Neither personnel nor commands can remain in such a fully focused state of awareness for a long, extended period of time. They'd 'burn out.' But, we can maintain an increased level of security awareness that I've equated to Yellow, above. And, that's what we need from all of our employees and personnel, an awareness of what's going on around them during our daily tours of duty.

If you observe persons, vehicles, objects or acts of individuals that you perceive to be suspicious, please take some time to report them to your immediate supervisor. You're additionally encouraged to contact the FISC Security Office and report any security con-

cerns. Points of contact with security are:

- FISC Security Control Center (W-143): 443-1535
- Louise Sepe, Command AT Officer: 443-1518
- Ray Spivey, Security Ops Officer: 443-1517
- Bobby Whittington, Scty Director 443-1510
- Base Police: 444-2324

If you should call Base Police regarding a problem, we always ask that you also give our Security Control Center a call also, so we're aware of the situation.

Remember: Enjoy the beach (green), watch out for the waves (yellow), but truly fear the sharks (red).

Change of Command from page 1

Rear Adm. William A. Kowba, Commander, Fleet & Industrial Supply Centers (COMFISCS), was the featured speaker. During his remarks, he explained how Capt. Heckelman's tour at FISC Norfolk coincided with the beginning of the NAVSUP transformation, as well as with ongoing support for operations *Enduring Freedom* and *Iraqi Freedom*. "As hostilities have ebbed and flowed, Loren Heckelman and his folks have skillfully balanced the war fighter's logistics needs at home and away while accommodating other singular adjustments," said Rear Adm. Kowba. "At the halfway point of his command tour, Capt Heckelman changed out bosses as the NAVSUP transformation produced a new organization, Commander, Fleet and Industrial Supply Centers, COMFISCS. Since last summer, Loren has been a key part of my senior leadership team, one dedicated to building a global network of six supply centers that leverages the abilities of over 4,000 professionals to deliver combat capability through logistics, anywhere, anytime."

During his remarks, Capt. Heckelman thanked the FISC Norfolk workforce for their efforts during his time at FISC Norfolk. "In recent times the team of superb professionals here at this supply center and in the regional supply and logistics program have continued to make history and make all of us associated with the supply center proud," said Capt. Heckelman. "I was serving in the Pentagon during the September 11, 2001 terrorist attacks and read news accounts of how this largest fleet concentration area in the world mobilized to support the sortie of nearly every Atlantic Fleet ship to respond to the crises and uncertainty in the days following that tragic day. Shortly after my arrival, our nation embarked on the Global War on Terrorism and we saw our waterfront go from having ships at every pier to having almost no ships at all in port. It was all of you here at FISC Norfolk and in the Supply/Logistics program that made that happen. You rose to the occasion as you have done on so many occasions in the proud history of this supply center... you met every challenge..., you exceeded every expectation and you delivered when our Navy and our nation needed us to. I am proud of each and every one of you and I am proud to have served on this great team with you.

"I can't begin to thank you enough for your support and

continued on next page

Speaking for the Fleet ... Remembering President Reagan

By *FLTCM(SW/AW) "Buck" Heffernan*

As the world mourns the loss of President Ronald Reagan, one of the most popular and effective Presidents in history, those of us who served in the Navy during his tenure also mourn the loss of one of the all-time greatest friends of the Navy. From January 20, 1981 to January 20, 1989, President Reagan was our commander-in-chief and his love for the Navy was unparalleled.

When most of us who served under President Reagan look back to that timeframe, we almost instinctively remember the goal of a 600-ship Navy. While that number was not actually achieved, we came very close.

At the peak of his presidency, under President Reagan, the Navy grew to 594 ships in 1987. From that year on, the Navy has reduced the number of ships in its inventory each year. At the peak of the 1980's, the Navy had 14 aircraft carriers. President Reagan is also credited for having recommissioned the Iowa-class battleships. Eventually, the Navy would see 15 aircraft carriers (1991), but the number has been in decline since that date.

Perhaps the greatest tribute to "The Great Communicator" was the naming of an aircraft carrier after the man who redefined the role of the carrier as both a war fighter and peacekeeping asset. During his tenure as President, he initiated five Nimitz-class carriers. It seems only fitting that today the most advanced, capable aircraft carrier in the world bears his name and is underway as I write this.

The man who was named Time Magazine's Man of the Year in 1981 served as our 40th President. He was also an actor, president of the Screen Actors Guild, and was the oldest president ever to be sworn into office. He was 69 when he became president.

For those who remember, the hostage crisis in Iran came to an end within hours of President Reagan's Inauguration. It was a joyous occasion as 52 Americans were released after 444 days of torture, beatings and starvation.

President Reagan's initial days in office were anything but calm. On March 30, 1981, John W. Hinkley, Jr. attempted to assassinate the President, who remained in the hospital until April 11 that year.

I'm not sure everyone knows this, but President Reagan served in the military. He served in the Army. In 1935 he enlisted in the Army Reserve. In July 1943 he was promoted to the rank of Captain. He was honorably discharged on December 9, 1945, having spent 10 years in the Army Reserve and on active duty in the Army Air Corps.

For many, it was no surprise that President Reagan viewed the military as invaluable to our country. In 1981 when he took office, the world was in the throes of the Cold War. The Soviet Union was still communist, and it was clear, at the time, that deterrence had to be achieved through superior firepower and will.

On June 17, 1981, the first Trident submarine, USS Ohio, was launched at Groton, Conn.

Throughout the Reagan years, our Navy submarines engaged in cat-and-mouse games with their Soviet counterparts under the seas and there was only one superpower adversary...the Soviet Union.

Meanwhile, toward the end of his presidency, Reagan initiated historic communications with Soviet leader Mikhail S. Gorbachev. In November 1985, the two leaders met face to face for the very first time in Geneva. Two years later Gorbachev visited America for the first time and the following year President Reagan visited Moscow, the first President to visit that country in 14 years. President Reagan is credited with beginning the process that led to the end of the Cold War. In December 1989, in a summit in Malta, President George Bush and Gorbachev announced to the world that the Cold War was over.

President Reagan understood our Navy's value and his legacy is strength, compassion and diplomacy. He clearly built our Navy to an unprecedented strength and today we must take time to remember how important his contribution was to our country and our Navy. President Reagan was a champion for our Navy and those of us who were fortunate enough to serve while he was our Commander-in-Chief look back and remember what it was like to see the piers lined with ships as far as the eye could see. It was impressive. Clearly, things were simpler back then. Today, with so many asymmetric threats, our Navy has other challenges. Fortunately, with USS Ronald Reagan at the fore-



FLTCM(SW/AW) "Buck" Heffernan

front of our fleet, we're prepared to counter the threats and defend our great country.

Finally, I'll leave you with this quote from President Reagan's first Inaugural Address: "Our reluctance for conflict should not be misjudged as a failure of will," he said. "When action is required to preserve our national security, we will act. We will maintain sufficient strength to prevail if need be, knowing that if we do so, we have the best chance of never having to use that strength."

Change of Command from page 4

the good work you have done during my time as your Commanding Officer. Your professionalism and 'can do' spirit served as an inspiration to me each and every day and assured me of our successful mission accomplishment and fulfillment of our purpose to deliver combat capability through logistics."

Capt. Heckelman will now serve on the staff of Commander, Fleet Forces Command as comptroller.

**Be safe this Summer -
don't forget your
seatbelt!**

FISC/DDNV enjoy annual Multi-Cultural Picnic



The 2004 FISC/DDNV Multi-Cultural Picnic was held last month at Fleet Rec Park. Employees and their guests enjoyed a sunny day that fell in between a stretch of rainy ones. This year's picnic featured plenty of good food (above left), a variety of displays, including one on Hispanic contributions to U.S. pop culture (above), performances (below), and games, including the bashing of pinatas (below left). There was also cake, of course. Attending his last picnic as FISC Norfolk Commanding Officer, Capt. Heckelman had the honor of cutting the cake, under the close supervision of FISC Norfolk Executive Director Ms. Sid Etherington.



FISC Norfolk Change of Command - July 7, 2004



Clockwise, from top: COMFISCs Rear Adm. Bill Kowba congratulates Capt. L.V. Heckelman after presenting him with the Legion of Merit; Capt. L.V. Heckelman addresses family, friends and FISC Norfolk employees after being relieved by Capt. Timothy J. Ross; Mrs. Heckelman accepts flowers presented to her at the change-of-command ceremony; Capt. Timothy J. Ross says "I relieve you sir," and officially takes command of FISC Norfolk; Captains Ross and Heckelman prepare to cut the traditional cake; Capt. Heckelman is piped ashore after relinquishing command of FISC Norfolk to Capt. Ross.



New Web site explains National Security Personnel System

By Sgt. 1st Class Doug Sample, USA
American Forces Press Service

The Defense Department has launched a new Web site to educate civilian employees about the new National Security Personnel System that will introduce sweeping changes in the way the department hires, pays, promotes, disciplines and fires civilian employees.

Brad Bunn, acting deputy program executive officer, NSPS Program Executive Office, explained the site is meant to help DoD employees understand the new personnel system.

"Change is difficult, and lack of information about coming changes often leads to stress and anxiety and, unfortunately, misperceptions about what those changes really mean," he said. "We recognize that, and are committed to communicating to our employees about what NSPS will mean to them. The Web site is one communications tool in our toolbox to do that," he said. "We will be open, honest, and clear about NSPS, and our Web site is designed to encourage employee involvement and interest, and minimize misconceptions."

He also emphasized the site will help those affected by the changes to understand the "rationale and benefits" of NSPS and that it will be "extremely useful" in keeping employees informed and updated as the system evolves.

Congress authorized the new personnel system as part of the fiscal 2004 National Defense Authorization Act, allowing the Defense Department new authority to develop new civilian human resources, labor-management relations and employee appeals systems.

The new Web site offers an overview of what DoD employees can expect from the new personnel system, as well as information



regarding issues of labor-management and employee unions, and links to NSPS-related documents.

One of the more powerful features of the NSPS Web site is a mechanism for visitors to submit comments and ideas about NSPS directly to the NSPS Program Executive Office, Bunn said. "We continuously monitor the input from visitors, and the ideas and comments we receive through the Web site will

help us gauge what employees and other stakeholders are really concerned about," he said.

Bunn said the site will be a primary NSPS communication vehicle, and it will be used throughout all phases of the NSPS design and implementation process.

"It certainly won't be our only means of communications, but it's a central source of information on NSPS," he explained. "We want to ensure DoD employees have a reliable, continuing source of information as the system develops."

The Web site is the second attempt by NSPS to get the word out about the new personnel system. A previous Web site was taken down as a result of the three-week strategic review of the NSPS design and implementation process directed by Defense Secretary Donald Rumsfeld in April.

Bunn said the new site reflects a conscious effort to minimize confusion about plans for NSPS. "We decided to completely redesign the site," he said, "giving it a new look and feel, to ensure that it reflects the results of that strategic review, including leadership's commitment to openness and transparency in the NSPS process."

But, as with any Web site, there is always room for improvement, he said. "So we encourage our Web site visitors to offer their comments and suggestions about how the new site can become even better."

Athens and NSCS celebrate a classic partnership

The Navy Supply Corps School recently celebrated its 50th anniversary in Athens, Ga. The festivities included a 50th anniversary ceremony, southern barbeque, and twilight tattoo on Friday, and a 5K run, golf tournament, and gala banquet on Saturday.

Athens and the Navy Supply Corps School commemorated their Classic Partnership during the Friday ceremony on Royar Square. The ceremony highlighted the great memories and promising future of the Navy Supply Corps School while reminiscing the day the school opened in 1954 and reminding those in attendance of its continuing mission of preparing junior supply corps officers to succeed in their roles as premier logisticians for the Navy.

State Senator Brian Kemp spoke about the vital roles of the students, instructors, and commanding officers. He recognized the students for being ambassadors to the community, the instructors for preparing offic-

ers for the fleet, and the commanding officers for their ongoing partnership with Athens.

The ceremony also included a proclamation, gift exchange with the City of Athens, a reflection of the school's time in Athens, the presentation of the commemorative wall, the introduction of the newest Honorary Supply Officers, and the dedication of Vice Adm. Kenneth Wheeler Hall. Brig. Rear Adm. Daniel McKinnon, Ret., remarked on the school's 50 years in Athens and then presented to Rear Adm. Donald Hickman, Ret., and the Supply Corps Foundation the Commemorative Wall.

After a period of reflection on the school's 50 year history, it was time to recognize some new Honorary Supply Corps Officers. Chief of the Supply Corps Rear Adm. Justin D. McCarthy introduced the audience to one Honorary Supply Corps Officer, Obie Downer, a long time employee and

legend of the Navy Supply Corps School. He also introduced four Honorary Supply Corps Flag Officers, Mr. James D. Gibbons, an advocate of the Supply Corps and member of the National Industries for the Blind, and retired Senator Paul Broun, Mrs. Clementi Holder, and Mr. Hugh Logan, steadfast supporters of the International Officer program at NSCS.

Before concluding the ceremony, Rear Adm. McCarthy delivered a speech in honor of a distinguished member of the Supply Corps and the Lore of the Corps, Vice Adm. Kenneth R. Wheeler. Earlier in the day, Mrs. Marilyn Wheeler dedicated the new gym as Vice Adm. Kenneth Wheeler Hall. Following Rear Adm. McCarthy's recount of Vice Adm. Wheeler's distinguished and heroic career, he presented Mrs. Wheeler a duplicate of the plaque that will be proudly displayed on base at Vice Adm. Kenneth R. Wheeler Hall.

Reservists from page 1

sated that “the FISC Norfolk 207 reserve unit from Richmond has provided outstanding peacetime and crisis response support to the FISC Norfolk ATAC Eastern locations. The unit’s enlisted and officer personnel are extremely professional and dedicated to ensuring that FISC Norfolk ATAC operations are always at a high state of readiness. Their support and contributions during Operations Enduring and Iraqi Freedom were especially noteworthy and is indicative of their continuing success with exceeding the NAVSUP corporate value statement; ‘Ready. Resourceful. Responsive!’”

During June, Washington, D.C. reservists worked at Cheatham Annex, and Norfolk and Bessemer reservists performed critical support at the Ocean Freight Terminal. During the first 9 months of FY 04, reservists have worked more than 15,000 hours at FISC Norfolk. Their contributions have been noteworthy and have been most timely in support of the global war on terrorism.



SK2 Stephanie Quick (FISC Norfolk HQ 107) is shown processing material for ultimate shipment overseas.

Welcome Aboard



Cmdr. Peter Kopfer recently reported aboard as the new Operations Support Officer, a billet previously known as Reserve Coordinator. Welcome aboard!

Mail Center welcomes new neighbors from W-313

The active-duty Sailors and civilians who work at the FISC Norfolk Regional Navy Mail Center (RNMC) in Building U-132 recently welcomed some new neighbors. They are the USPS employees from the Fleet Branch Post Office who were previously located in building W-313, along the Naval Station Norfolk waterfront.

According to Fleet Branch Post Office Manager Jim Rogers, the move made sense for several reasons. “We have a lot more space here than we did in W-313,” said Rogers. “With 10,000 square feet more than we used to have, we aren’t nearly as cramped as we were there.” Rogers said they also save time and money by being co-located with the RNMC. “They handle all of the official mail on their side of the building,” explained Rogers. “But we handle all of the mail that has postage on it – incoming and outgoing. So they would have to pick-up and drop-off mail several times a day. Now, they just have to walk it across the room.”

Rogers also explained that, while their old waterfront location was convenient in some ways, truck drivers hated going in and out of there. “There wasn’t any room to maneuver trucks at W-313,” said Rogers. “Here at U-132, there is plenty of truck parking and they can easily get in and out. Public Works did a great job of meeting our needs here.”

The Fleet Branch Post Office still provides the same customer service functions they did at W-313, including stamp and money order purchase, mailing packages, and other typical services you would find in any neighborhood Post Office. “The transition for the customer was seamless,” explained Rogers. “We made the move over a holiday weekend, so our service wasn’t interrupted at all. Now our customers just need to find their way over here from the old building.”



Cissy Draine, mail handler, loads a truck with fleet mail bound for New York.

Service hours for the Fleet Branch Post Office remain the same as they were in Building W-313. They are Monday-Friday, 8 a.m. - 2 p.m., except on holidays.

**Hurricane season is here -
are you prepared?**

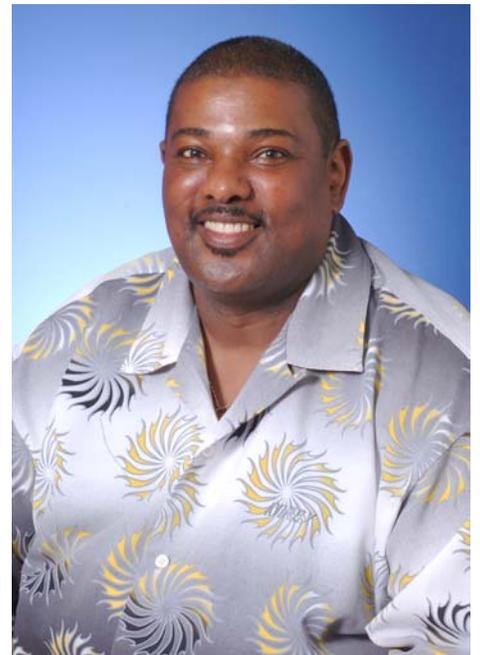
Bravo Zulu



The DDNV Supervisor of the Quarter is Rita Lemon of Depot Operations.



The DDNV White Collar Employee of the Quarter is Sharmaine Becket of Production Division.



The DDNV Blue Collar Employee of the Quarter is John (KC) Cassell of Production Division.



Former DDNV Production Division Director Cmdr. Kevin Carrier was awarded the Defense Meritorious Service Medal prior to his transfer from DDNV.



The DDNV Work Team of the Quarter is the Causative Research Team from Inventory Division. They are (left to right) Carolyn Cuffee, Michael Davis, Martha Connolly, Ron Winston, and Harold Wallace.

Bravo Zulu





Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman congratulates David Cass after presenting him with the Meritorious Civilian Service Award.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman congratulates Bill Andrews after presenting him with the Meritorious Civilian Service Award.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman congratulates FISC Norfolk Executive Director Ms. Sid Etherington after presenting her with the Meritorious Civilian Service Award.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman looks on as FISC Norfolk Executive Director Ms. Sid Etherington assists him in raising the Meritorious Unit Commendation pennant. All NAVSUP activities received the award for the period October 1, 2002-September 30, 2003.





Capt. Michael Carlson is piped ashore at his retirement ceremony after serving the Navy for 24 years.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman thanks Capt. Robert Bjelland at his retirement ceremony for his 34 years of service.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman congratulates and thanks FISC Norfolk Executive Director Ms. Sid Etherington for her 30 years of Government service.



Former FISC Norfolk Commanding Officer Capt. L.V. Heckelman congratulates Cmdr. Craig Larson during his retirement ceremony for his 21 years of service.

